

## AT A GLANCE

### Auditor General's 2025 Consolidated Follow up Report Status of Outstanding Recommendations for City Divisions, Agencies & Corporations

#### Why the Follow-up Process Matters

The follow-up process provides accountability and transparency for City Council and the public by reporting on the status of the implementation of the Auditor General's recommendations.

#### Benefits from Recommendations

City divisions have made good progress as outlined in the Noteworthy Results section of the report.

The **financial** benefits identified in this follow-up cycle are estimated at approximately **\$37 million**. These are achieved from cost avoidance, improving use of City assets and warranties, better contract management, and improved revenue collections.

The **non-financial** benefits include improving policies and procedures, strengthening compliance, enhanced revenue and billing collection, better contract management and improved cybersecurity.

The financial and non-financial benefits realized by implementing the Auditor General's recommendations are reported in the [Auditor General's Annual Reports](#).

#### Areas Needing Further Action

##### Long-outstanding High Priority Recommendations

These have significant potential for savings, mitigate health, safety, or other significant risks, or have been outstanding for over five years.

Continued focus is needed to address long outstanding recommendations; at the end of this follow-up cycle **165** of the **222** high priority recommendations are outstanding for 5 or more years.

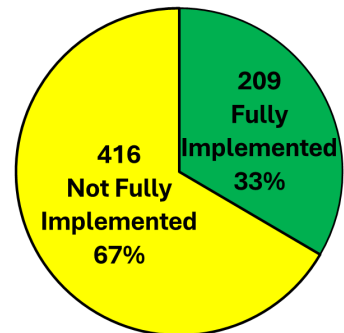
Promptly addressing Auditor General's recommendations achieves the greatest value for the City.

Implementing recommendations that require City-wide action continues to be a challenge for certain City divisions.

#### Results of the 2025 Follow-up Cycle

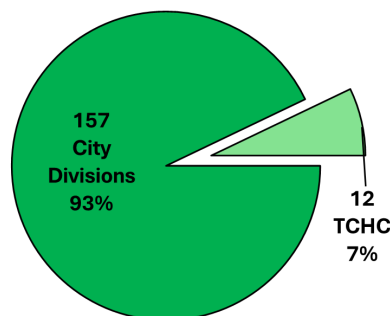
At the beginning of our review, management reported **209** out of **625** outstanding recommendations as fully implemented or no longer applicable. We selected **169** for review (**157** from City divisions and **12** from Toronto Community Housing Corporation (TCHC). The results for this follow-up cycle are summarized below and the results for the TCHC follow-up will be separately reported to the July TCHC Board Meeting.

Status of Recommendations Reported by Management



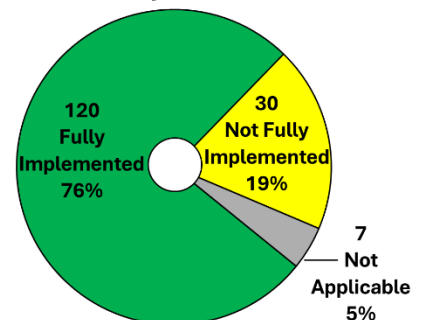
625 Outstanding Recommendations

Recommendations Followed-up this Cycle



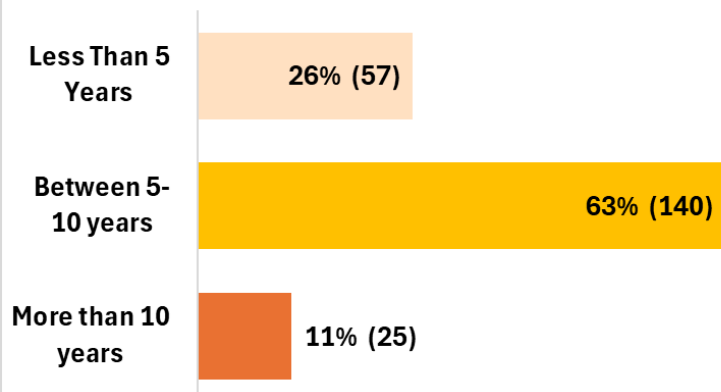
169 Recommendations in Scope

Follow-up Results for City Divisions



127 Recommendations Closed

Aging of High Priority Recommendations



#### Conclusion

Management's actions to implement Auditor General's recommendations contribute to improving internal controls, more effective and efficient operations, and result in savings for the City.

The Auditor General will, through her follow-up review, continue to review actions taken by the City to implement her audit, investigation, and other report recommendations, particularly those that are considered high priority.