

**Presentation to the Audit Committee
on November 5, 2025
Agenda Item AU10.1**

**AUDITOR
GENERAL**

TORONTO

Auditor General's Office 2026 Work Plan and Budget Highlights

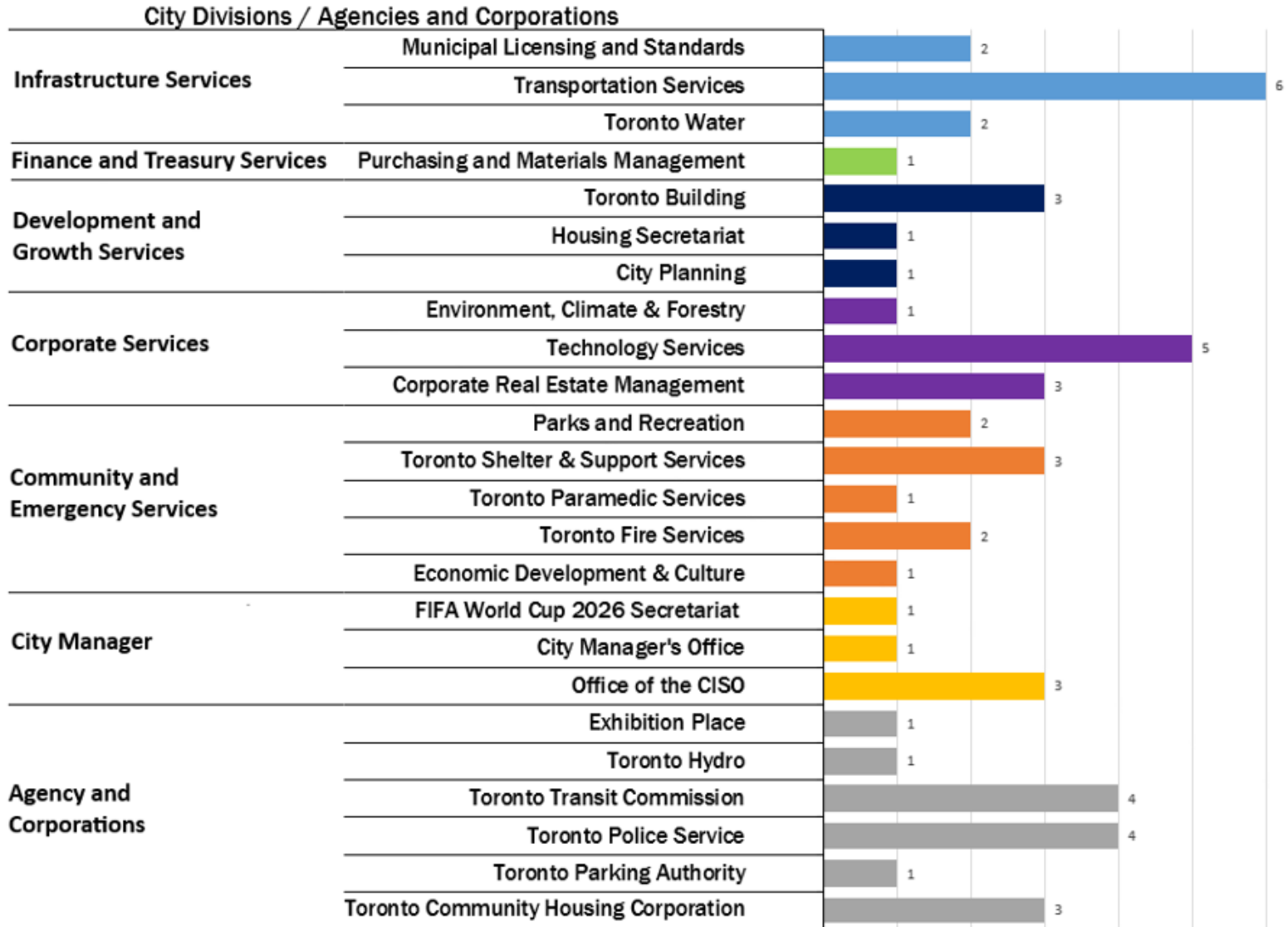
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Auditor General

1. How Audits Are Selected and Coverage of Past Reports
2. 2026 Key Areas of Audit Focus
3. 2026 Work Plan
 - Projects in progress or starting in 2026
 - Projects on the horizon for 2027
 - Summary
4. Other Significant Work

How Audits Are Selected

- City-wide risk and opportunities assessment – e.g., financial significance, cybersecurity & IT, public interest, adequacy of internal controls
- Emerging risks and trends – including from Fraud & Waste Hotline
- Input from City management and Councillors
- AGO knowledge based on previous audits and follow-up work
- Audit coverage across City Divisions, Agencies and Corporations

Past Reports Coverage (2021–2025)



2026 Key Audit Focus Areas



Housing & Community –

TCHC/TSHC Capital Planning, Supportive Housing



Cybersecurity & IT –

Cybersecurity Assessments - Exhibition Place, Toronto Public Library , Toronto Zoo, and other selected critical systems, Toronto Police Service - IT Governance, Cybersecurity Risk of Third-Party Shared Services



Infrastructure, Transit & Environment –

CREM Change Orders on Capital Projects, Solid Waste – Contract Management of Collections and Litter Operations, Administrative Penalty System, Road Maintenance, TTC – Electric Buses

Note: 2026 Work Plan is intended to be flexible, allowing the Auditor General to respond to emerging issues, including the need to assign resources to investigations into high-risk allegations, when needed. 5

2026 Work Plan

Agencies and Corporations

- Exhibition Place – Cybersecurity Assessment
- Toronto Public Library * – Cybersecurity Assessment
- Investigation into the procurement of the Paylt platform
- Toronto Police Service * – IT Governance / Infrastructure
- Toronto Community Housing Corporation and Toronto Seniors Housing Corporation – Capital Planning
- Toronto Transit Commission – Electric Buses
- Toronto Zoo – Cybersecurity Assessment
- Toronto Police Service * – Follow-up of Prior Recommendations
- Toronto Transit Commission (TTC) – Follow-up of Prior Recommendations

City Divisions

- Corporate Real Estate Management – Oversight and Management of **Change Orders on CREM Capital Projects**
- **Solid Waste Management Services – Contract Management of Collections and Litter Operations**
- **Administrative Penalty System – Parking and Red-Light Camera Tickets**
- Transportation Services – **Road Maintenance**
- **City-wide – Data Analytics Continuous Controls Monitoring – Payroll Related Expenses**
- Housing Secretariat – **Supportive Housing**
- City-wide – **Cybersecurity Risk of Third-Party Shared Services**
- **Cybersecurity Assessment of Selected Critical Systems**

2027 Project Horizon

Agencies and Corporations

- Toronto Transit Commission – Subway Maintenance
- Toronto Police Service* – Audit topic to be determined based on 2026 risk assessment
- Selected Agency or Corporation – **Cybersecurity** Assessment of Selected Critical System

City Divisions

- Housing Secretariat – Affordable Rental Housing
- Parks & Recreation and Fleet Services – Electric Ferries
- Parks & Recreation – Community Recreations Centres
- Development Review– Operational Review of **Development Applications**
- **Children’s Services** - Toronto’s Participation in Canada-Wide **Early Learning and Child Care Program**
- City-wide – **Hardware Asset Utilization and Data Centers Management**
- City-wide – **Use of Consultants**
- City-wide – **Cybersecurity** Assessment of Selected Critical System

Summary – 2026 Work Plan & 2027 Horizon



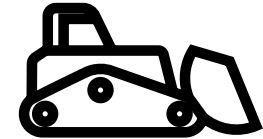
Housing & Community

- TCHC & TSHC Capital Planning
- Supportive Housing
- Affordable Rental Housing
- Operational Review of Development Applications
- Community Recreation Centres
- Early Learning and Child Care Program
- TPS – TBD*



Cybersecurity & IT

- Cybersecurity:
- Exhibition Place
 - Toronto Public Library*
 - Toronto Zoo
 - City-wide – 3rd Party Shared Services
 - Assessment of Selected Critical Systems
- IT:
- TPS - IT Governance/Infrastructure *
 - City-wide – Hardware Asset Utilization and Data Centers Management



Infrastructure, Transit & Environment

- Solid Waste Management Services – Contract Management of Collections and Litter Operations
- CREM – Oversight and Management of Change Orders on CREM Capital Projects
- Administrative Penalty System
- Transportation Services - Road Maintenance
- Electric Ferries
- TTC – Electric Buses
- TTC – Subway Maintenance

+89 projects on backlog

In Progress *Restricted Entities

Other Significant Work Areas



Recommendation Follow-up

561 Outstanding Recommendations*

Report Fraud, Waste or Wrongdoing



Call our 24/7 hotline
416-397-STOP (7867)

Fraud & Waste Hotline and Investigations

515 Complaints*

*** As of September 30, 2025**

Recap and Conclusion

- **Make a positive difference**
- **Add value to the City**
- **Keep pace with emerging risks and trends**

Thank you

**AUDITOR
GENERAL**

TORONTO