

CITY OF TORONTO

Gross Expenditures (\$000's)

Customer Experience

Sub- Project No. Project Name PrioritySubProj No. Sub-project Name Ward Stat. Cat.						Current and Future Year Cash Flow Commitments						Current and Future Year Cash Flow Commitments Financed By												
						2025	2026	2027	2028	2029	Total 2025-2029	Total 2030-2034	Total 2025-2034	Provincial Grants and Subsidies	Federal Subsidy	Development Charges	Reserve Funds	Reserve Funds	Capital from Current	Other 1	Other2	Debt - Recoverable Debt	Total Financing	
THR907676 INTEGRATION AND STRATEGY INITIATIVE																								
0	2	Channel And Counter Strategies	CW	S2	04	2,165	0	0	0	0	2,165	0	2,165	0	0	0	0	0	0	2,165	0	0	0	2,165
Sub-total						2,165	0	0	0	0	2,165	0	2,165	0	0	0	0	0	0	2,165	0	0	0	2,165
THR907677 311 TECHNOLOGY SOLUTION STATE OF GOO																								
0	67	SOGR - Various	CW	S2	03	560	0	0	0	0	560	0	560	0	0	0	0	0	0	0	560	0	0	560
0	68	Customer Service Initiative	CW	S4	04	625	2,275	0	0	0	2,900	0	2,900	0	0	0	0	0	0	0	2,900	0	0	2,900
0	69	SOGR - various	CW	S5	03	50	165	0	0	0	215	0	215	0	0	0	0	0	0	0	215	0	0	215
Sub-total						1,235	2,440	0	0	0	3,675	0	3,675	0	0	0	0	0	0	0	3,675	0	0	3,675
Total Program Expenditure						3,400	2,440	0	0	0	5,840	0	5,840	0	0	0	0	0	0	2,165	0	3,675	0	5,840

CITY OF TORONTO

Gross Expenditures (\$000's)

Customer Experience					Current and Future Year Cash Flow Commitments and Estimates							Current and Future Year Cash Flow Commitments and Estimates Financed By										
					2025	2026	2027	2028	2029	Total 2025-2029	Total 2030-2034	Total 2025-2034	Provincial Grants and Subsidies	Federal Subsidy	Development Charges	Reserve Reserves	Reserve Funds	Capital from Current	Other 1	Other2	Debt - Recoverable Debt	Total Financing
Sub- Priority	Project No. SubProj No.	Project Name Sub-project Name	Ward	Stat. Cat.																		
Financed By:																						
	Other1 (Internal)				2,165	0	0	0	0	2,165	0	2,165	0	0	0	0	0	2,165	0	0	0	2,165
	Debt				1,235	2,440	0	0	0	3,675	0	3,675	0	0	0	0	0	0	3,675	0	0	3,675
Total Program Financing					3,400	2,440	0	0	0	5,840	0	5,840	0	0	0	0	0	2,165	0	3,675	0	5,840

- Status Code Description**
 S2 S2 Prior Year (With 2023 and/or Future Year Cashflow)
 S3 S3 Prior Year - Change of Scope 2023 and/or Future Year Cost(Cashflow)
 S4 S4 New - Stand-Alone Project (Current Year Only)
 S5 S5 New (On-going or Phased Projects)
 S6 S6 New - Future Year (Commencing in 2025 & Beyond)
- Category Code Description**
 01 Health and Safety C01
 02 Legislated C02
 03 State of Good Repair C03
 04 Service Improvement and Enhancement C04
 05 Growth Related C05
 06 Reserved Category 1 C06
 07 Reserved Category 2 C07