



Dear Councillor Fletcher,

Thank you for your letter regarding Ontario Line construction truck routes and road safety measures, as well as for organizing the community meeting on Thursday, March 6. I was pleased to attend the meeting alongside my colleagues Mike Hodge, Martin Gallagher, and John Pontarollo from Green Infrastructure Partners (GIP), and to be part of this important conversation.

I want to assure you that the safety of the community remains our priority as work on the Ontario Line progresses. Our thoughts are with the individual injured in the February 6 incident and their loved ones, and we await the results of the police investigation.

Metrolinx has implemented strict measures to ensure our contractors and subcontractors adhere to the agreed-upon truck routes. In response to the February 6 incident, we have worked with our contractor, Green Infrastructure Partners (GIP), to suspend the subcontractor involved from any further work on the project, pending the outcome of the Toronto Police investigation.

Regarding the February 27 incident, where a driver was observed making a prohibited turn from Pape Avenue onto Mortimer Avenue, the subcontractor involved was stopped from any further Ontario Line work until a safety briefing was conducted with both the contractor and the subcontractor's management.

All personnel working in the area, including subcontractors, are issued a directive to comply with these routes, with zero tolerance for any deviations. Our contractor has now also instituted a new zero-tolerance policy, under which any driver found making that turn will be banned from our construction site.

Metrolinx, its contractors, and the City of Toronto work together to establish mutually agreed-upon truck routes for transporting materials to and from construction sites. These routes are carefully developed to respect municipal bylaws regarding truck types and restricted areas. A key factor in our decision-making is keeping heavy construction vehicles off quiet residential streets whenever possible, avoiding school zones before and after school hours, and prioritizing main city roads and highways. Since February 28, we have placed safety spotters at the Pape Avenue intersection to ensure no right turns are made onto Mortimer Avenue during operational hours when trucks are leaving our construction sites.

All heavy construction vehicles working on our sites are required to follow the pre-determined truck routes when travelling to and from work sites. These routes are not exclusive to dump trucks removing excavated materials from our sites.

We remain committed to working with the community, elected officials like yourself, the City of Toronto, and our contractors to ensure the safety of both our construction sites and the surrounding neighbourhoods.

Safety is at the core of every decision and action we take. To protect the community while delivering transit, we have implemented a range of measures, including:

- Securing barriers and fencing to make sure work sites are separated from public spaces.
- Posting clear signage and wayfinding and building barriers, called hoarding, around construction sites to guide people through areas where work is happening.
- Adding temporary traffic signals, pedestrian crossings, and detours to help people easily navigate any closures.
- Working closely with regional and municipal partners on all traffic management plans to coordinate construction and minimize impacts.
- Creating and maintaining accessible routes at our construction sites so people with mobility devices, strollers, or other needs can continue to get where they need to go.

Additionally, we regularly audit our construction sites to review safety issues and any potential community impacts. We also engage directly with the community through our construction liaison committee meetings to address safety concerns and provide updates.

We will follow up with your office to address the outstanding questions from Thursday's meeting and look forward to organizing future engagement sessions with the communities along the Pape alignment.

As we move forward, we remain dedicated to keeping the community safe while delivering a project that will ultimately enhance transit options in the area.

Sincerely,



**KELLY HAGAN**

Vice President, Community Engagement

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