

Supplementary Report to IE22.1 on the Automated Vehicle Pilot Deployment in Toronto under the Highway Traffic Act, regarding how residents can contact the Federal Privacy Commissioner

Date: June 23, 2025

To: City Council

From: General Manager, Transportation Services

Wards: Ward(s) affected or All

SUMMARY

At the June 11 meeting of the Infrastructure and Environment Committee, Committee requested that staff report directly to the June 25, 26 and 27 meeting of City Council with information on how a Toronto resident could make a complaint to the Office of the Privacy Commissioner of Canada (OPC) with respect to this matter. In response, this report outlines the role of the OPC and informs residents that they can obtain more information from the Office of the Privacy Commissioner of Canada's ("OPC") website at www.priv.gc.ca/en.

City Staff provide this report for information only. City Staff are not recommending nor discouraging complaints. Information contained in this report is available to the public on the OPC website.

FINANCIAL IMPACT

None. There are no current or known future year financial impacts arising from the recommendations contained in this report.

The Chief Financial Officer and Treasurer has reviewed this report and agrees with the financial implications as identified in the Financial Impact Section.

DECISION HISTORY

Infrastructure and Environment Committee directed that the General Manager, Transportation Services, in consultation with the City Solicitor, report directly to the June 25, 26 and 27 meeting of City Council with information on how a Toronto resident could make a complaint to the Office of the Privacy Commissioner of Canada with respect to this matter.

[Agenda Item History - 2025.IE22.1](#)

COMMENTS

At the June 11 meeting of the Infrastructure and Environment Committee, Committee requested that staff report directly to the June 25, 26 and 27 meeting of City Council with information on how a Toronto resident could make a complaint to the Office of the Privacy Commissioner of Canada (OPC) with respect to this matter.

The Office of the Privacy Commissioner of Canada provides advice and information for individuals about protecting personal information, and is responsible for enforcement of the Personal Information Protection and Electronic Documents Act (PIPEDA) and the Privacy Act. These Acts set out rules for how personal information must be handled by federal government institutions and certain businesses.

The information made publicly available by OPC includes resources for individuals looking to get more information about privacy rights and protections in Canada. Individuals can ask the OPC about privacy concerns or can file a formal privacy complaint with the OPC if they believe "that a business or federal government institution subject to federal privacy has violated [their] privacy." The OPC's guidance regarding complaints encourages individuals "to try to resolve the concern directly with the organization before filing a complaint". Further information can be found on the OPC's website, www.priv.gc.ca/en, however, an excerpt is included at Attachment 1.

CONTACT

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SIGNATURE

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ATTACHMENTS

Attachment A: Excerpt from the website of the Office of the Privacy Commissioner of Canada