

ATTACHMENT 2

USER - FRIENDLY GUIDE TO THE RULES FOR TEMPORARY RAMPS ON CITY'S SIDEWALKS

The rules for temporary ramps on city's sidewalks are on the following page.

Rules for Temporary Ramps on City's Sidewalks



- The placement of the ramp must maintain the required pedestrian clearway of 2.1 meters on arterial roads or a collector road, 1.8 meters on a local road and 2.5 meters on streets identified in Toronto Municipal Code Chapter 742, Appendix A.
- The ramp must have a solid, enclosed base with a continuous surface along the sides of the ramp for a white cane to tap or slide along for wayfinding.
- The ramp is stable, movable, and has a slip resistant surface with a high color contrast against the surrounding sidewalk and entrance.
- The ramp does not extend in front of neighboring storefronts and entryways.
- Must always be brought inside after business hours.



Recommended:

Businesses should post a sign or other visible communication to let customers know how to request assistance. In many cases, users of wheeled mobility devices may need assistance to open the building door before ascending the ramp. An option is that the ramp is stored indoors and made available upon request.



Refer to [Municipal Code Chapter 743](#) for full requirements. Non-compliance may result in fees and/or removal of the temporary ramp by city authorities at the owner's cost.



Examples of Non-Compliant Temporary Ramps on City's Sidewalks



- Not well maintained and has snow and ice buildup
- The placement does not meet the 2.1m clear, unobstructed path as required
- Appears to be permanently affixed
- Ramp's slope is not oriented perpendicular to the step or building entrance
- Can not be brought inside after business hours
- Interferes with snow-clearing and other sidewalk maintenance and sightlines.
- The railing protrudes outward, creating a hazard for pedestrians especially persons with visual impairments



- The base of the ramp is damaged, making it unstable
- The top of the ramp is not level with the step landing
- The base of the ramp is not solid and fully enclosed. The sides have a gap/opening in which the tip of a long, white cane used by a visually-impaired person could be lodged or caught which causes challenges for their wayfinding/navigation along the sidewalk.
- The ramp in the photo's background has a solid and enclosed base but does not have a high contrast colour against the sidewalk.