

Creating an On-Street Accessible Parking Guideline

Transportation Services

December 11, 2025: Presentation to Toronto Accessible Advisory Committee





Agenda

- **Background**
- **Accessible Parking Space Guide**
- **Parking Feasibility and Safety Considerations**

Background

City Council Motion DI12.3



City Council requested the General Manager, Transportation Services to:

- a. implement additional accessible parking spaces by:
 - i. integrating accessible parking considerations into all analyses and decision-making related to the provision, removal, or reconfiguration of on-street parking spaces; and
 - ii. establishing guidelines to create a standardized minimum threshold - either a fixed number or percentage—of accessible parking spaces to be provided within any curbside parking zone.
- b. present the guidelines to the Toronto Accessibility Advisory Committee at its December 11, 2025 meeting.

Current Practice – Requesting a Space

Service Requests via 311

If you are requesting the installation of an on-street accessible parking space you must provide the following when applying:

- The request is for a **space located on a municipal street** in front of a residential property.
- The person requiring accessible parking must:
 - **Reside at the address** where the space is requested.
 - Hold a valid **blue permanent Accessible Parking Permit** that **does not expire within the next 3 months**.
 - Have **no available off-street parking** on the property (e.g., no driveway, garage, or parking pad).
- Removal requests can be made if the space is no longer needed.

Contact 311 to submit a service request for the installation or removal of an accessible persons parking space or the removal of an accessible parking space sign.

Requests



A request for the following can be made online or by calling 311:

Accessible Parking Space [Submit a Request](#)

Where is your request located

Address, Intersection, Park Name or Landmark

Example: 55 John St, Queen St and Bay St, High Park or CN Tower

 [Find Address](#) My Address Cannot Be Found

Unit (optional)

Example: Unit 202 or Suite 400

Additional location information (optional)

Example: Located on the south-west corner by the hydro pole

Refine the Location (optional)

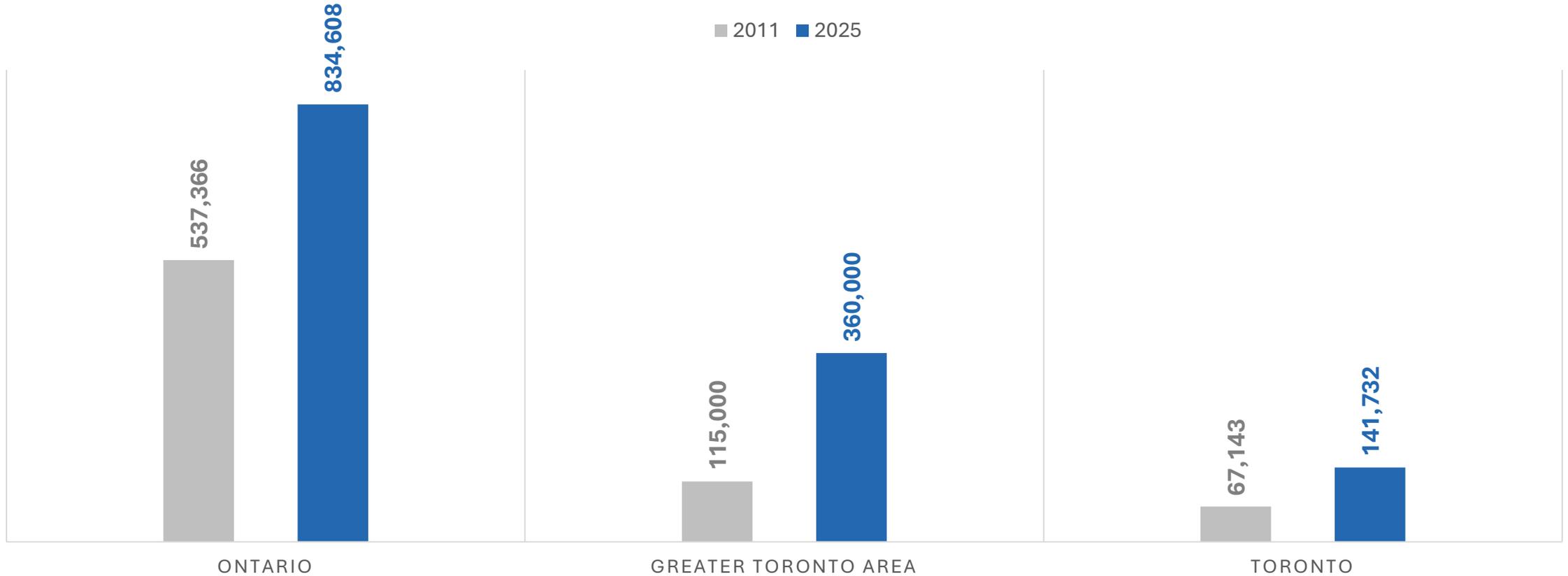
Once you've added an address or intersection, you can provide a more precise location by moving the pin.

Keyboard users: Press space bar on the location pin to pick it up, arrow keys to move, and space bar to drop.



Number of Accessible Parking Permits on the Rise

NUMBER OF ACCESSIBLE PERMITS ISSUED



Wheel-Trans Data

Landmark	Pick Up	Drop Off
Scarborough General Hospital at the Dialysis Entrance	87,097	97,058
Humber River Hospital Wilson Dialysis Unit at the Entrance off Julian Road	71,317	78,057
St Micheal's Hospital Use the Queen Street Entrance At Wheel-Trans Stop, use accessibility door during construction	59,206	67,556
Variety Village at the Main Entrance	56,105	60,267
Sunnybrook Medical Centre use the M1 Upper Level Entrance at the shared TTC stop west of doors	53,194	59,539
Toronto General Hospital at the Gerrard Street Entrance, use emergency entrance after 11 pm	52,948	58,589
Saint Josephs Health Centre use the Gilgan Entrance	33,954	40,958
Michael Garron Hospital the Sammon Avenue Entrance	33,861	39,814
Canadian National Institute for the Blind at the Main Entrance off of Kilgour Road	30,045	32,904
Humber River Regional Hospital Church Site at the Main Entrance	27,540	29,632

Consultation with the Accessibility Community



Feedback From:

- Spinal Cord Injury of Ontario
- Toronto Accessible Parking Coalition
- Easter Seals
- Academia in the Field of Accessibility

Key Findings:

- Accessible users are planners, **trips require coordination and identifying parking ahead of time**
- Two types of access: Side and Rear
- Users prefer **driving in vs parallel parking**
- **Prefer side roads vs main streets** due to less traffic, feel safer

Survey Feedback from Accessibility Community

Survey Stats:

- 82% of respondents were aged 40-65
- 55% of respondents were from the GTA
- 35% from Toronto and East York
- 80% want to see improved signage/markings

Frequent Comments:

- Winter parking is a challenge
- Make eligibility criteria stricter
- Consistent regulations and exemptions throughout Ontario



Current Accessible Parking Spaces & Loading Zones in the City



1,200+
Dedicated
Accessible
Parking
Spaces



200+
Accessible
Loading
Zones



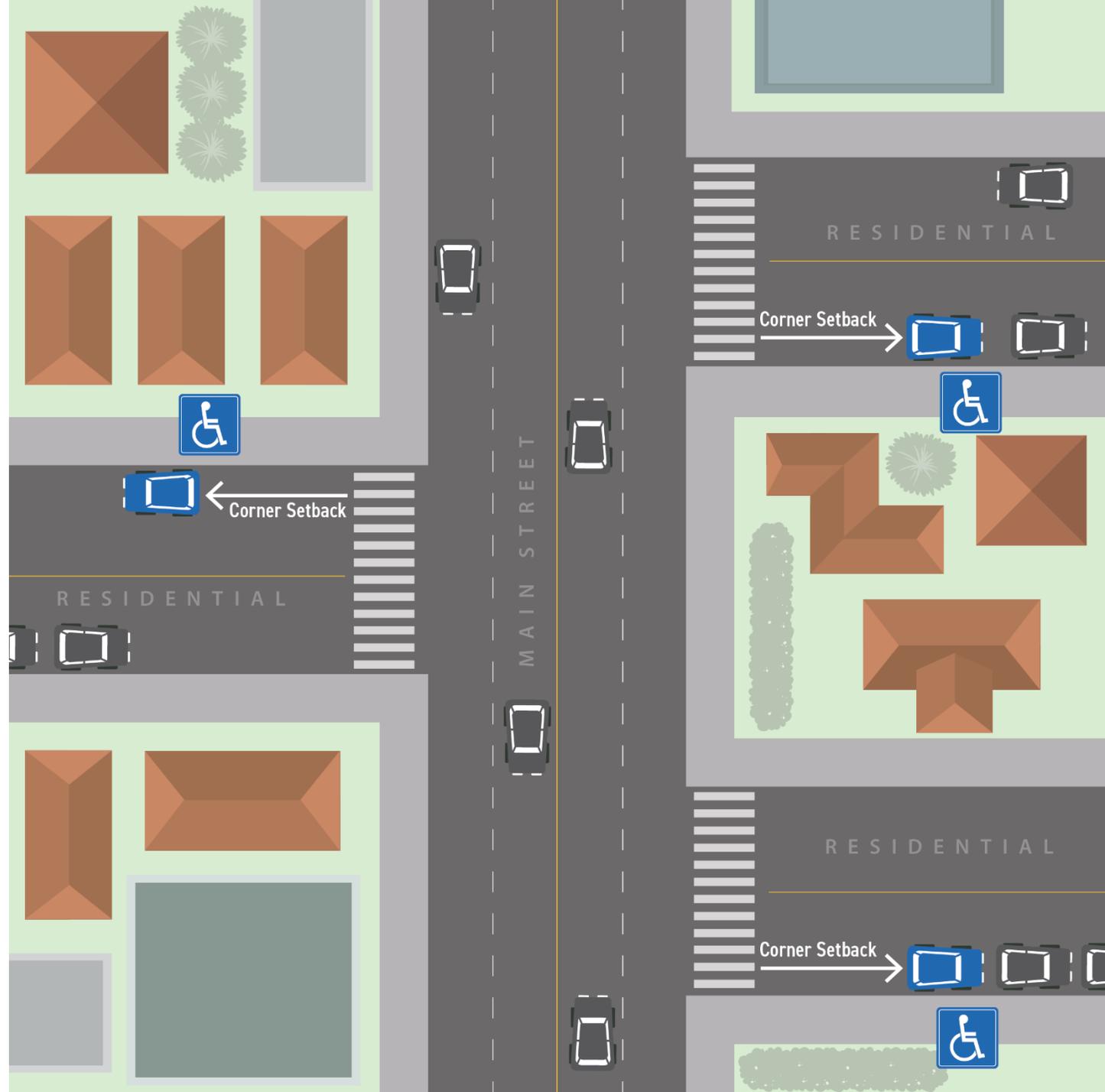
Accessible Parking Space Guide

Proposed Accessible Parking Spaces

Total Number of Parking Spaces	Total Number of Required Accessible Parking Spaces by Destination		
	Local/Residential Roads*	Main Streets *	Roads that include hospitals, medical, or rehabilitation facilities.*
1-25	1	1-2	1-4
26-50	1-2	2-4	3-8
51-75	2-3	4-6	6-12
76-100	3-4	5-8	8-15
>100	Add one accessible parking space for every 50 on-street spaces.	Add one accessible parking space for every 50 on-street spaces.	Add one accessible parking space for every 50 on-street spaces.

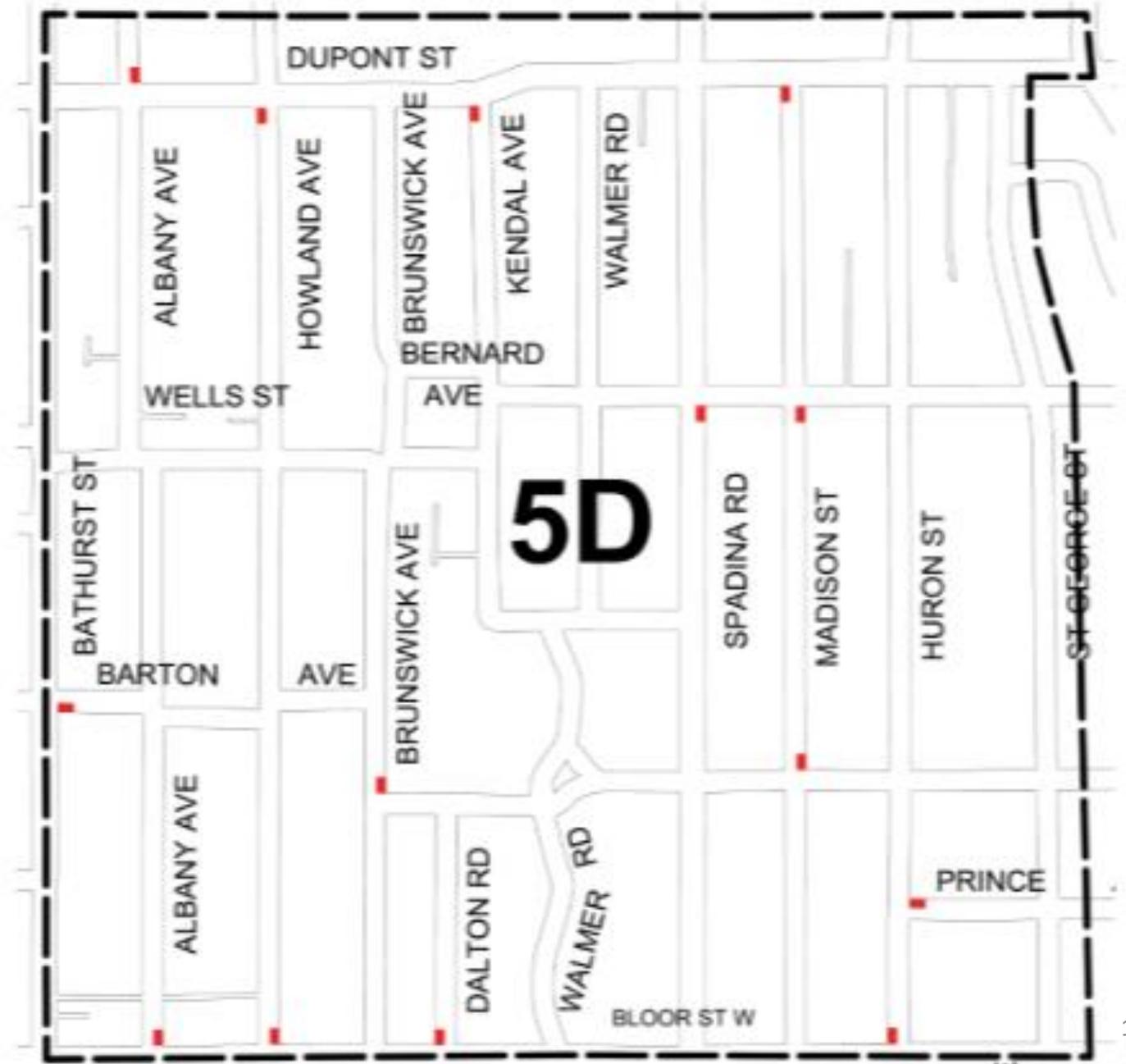
* Where feasible. Locations must comply with corner setback regulations to ensure safety

Proposed Accessible Spaces: Residential Streets

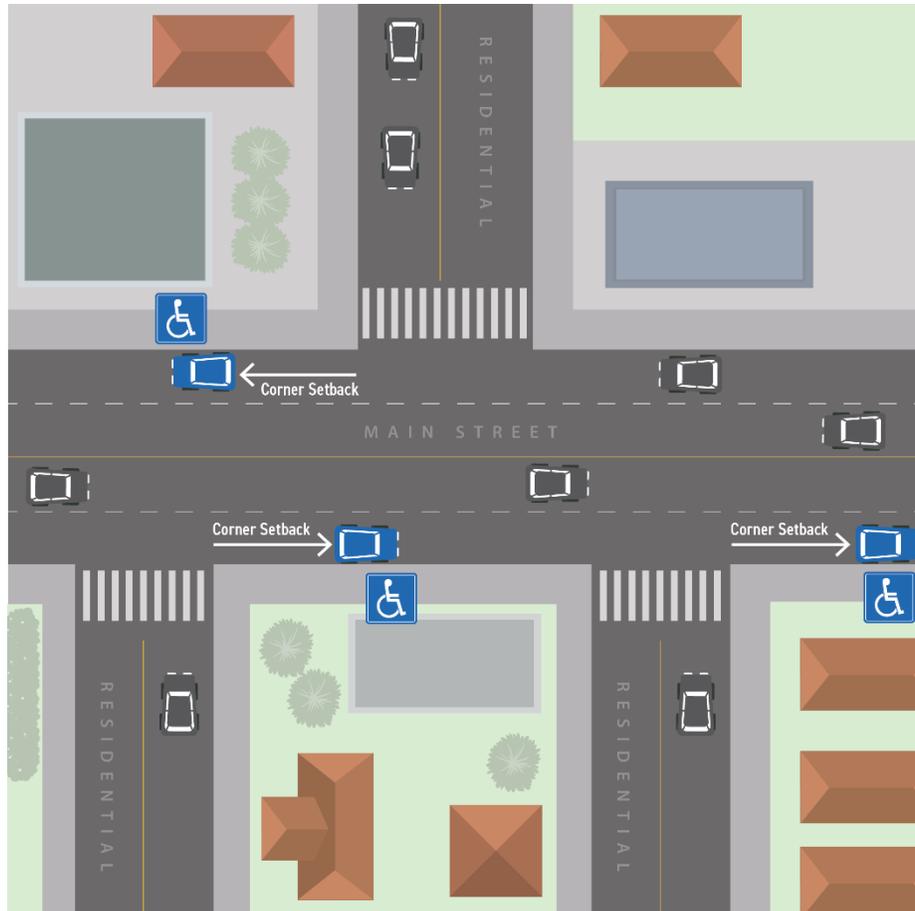


Residential Accessible Parking: Area Based

■ - Accessible Parking Locations

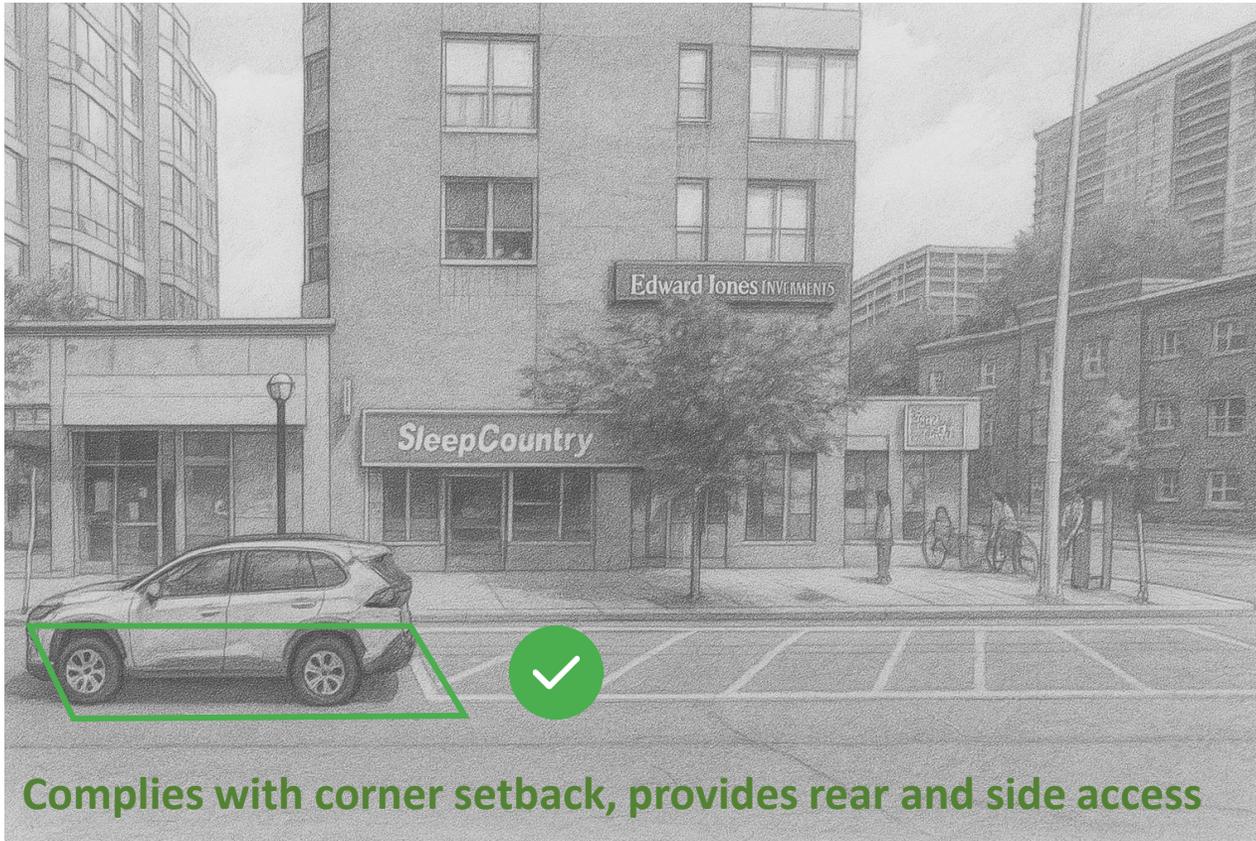


Proposed Accessible Spaces: Main Streets

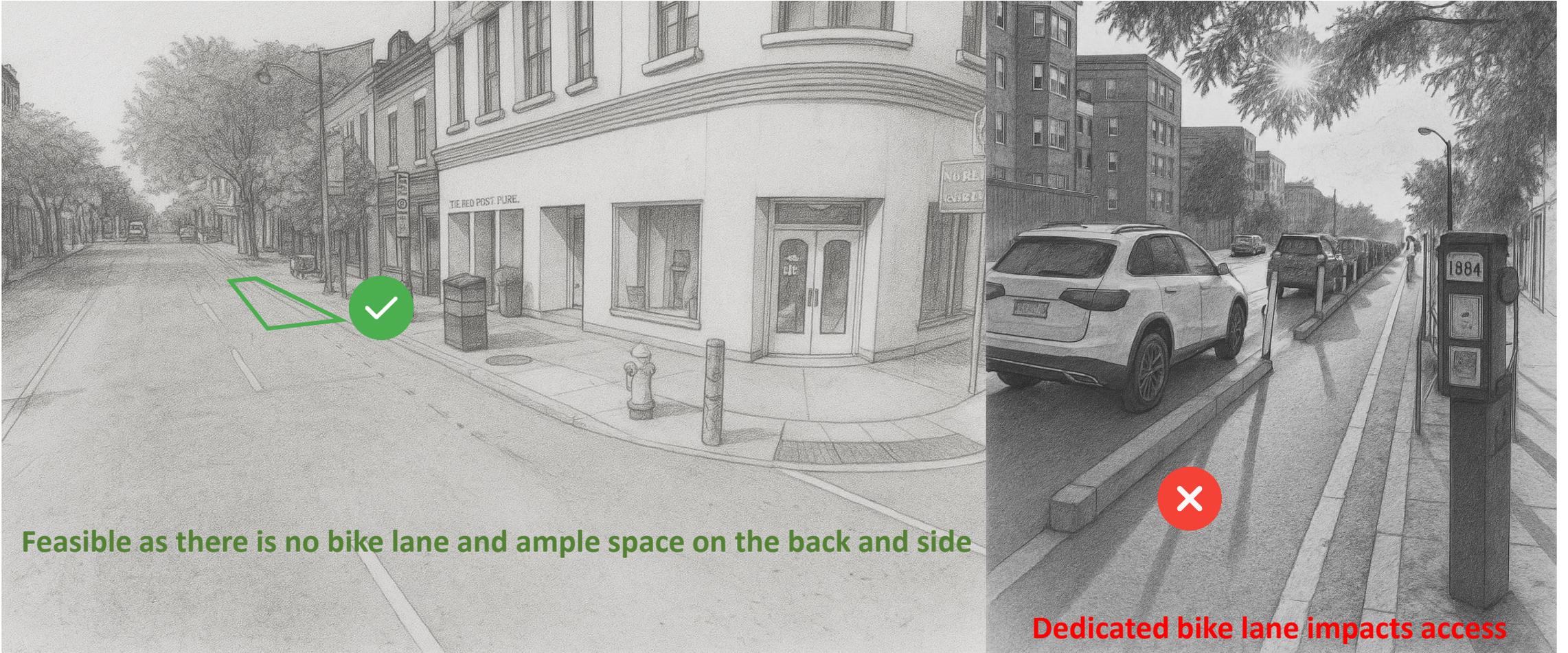


Parking Feasibility & Safety Considerations

Main Street Accessible Parking Considerations



Main Street Accessible Parking Considerations

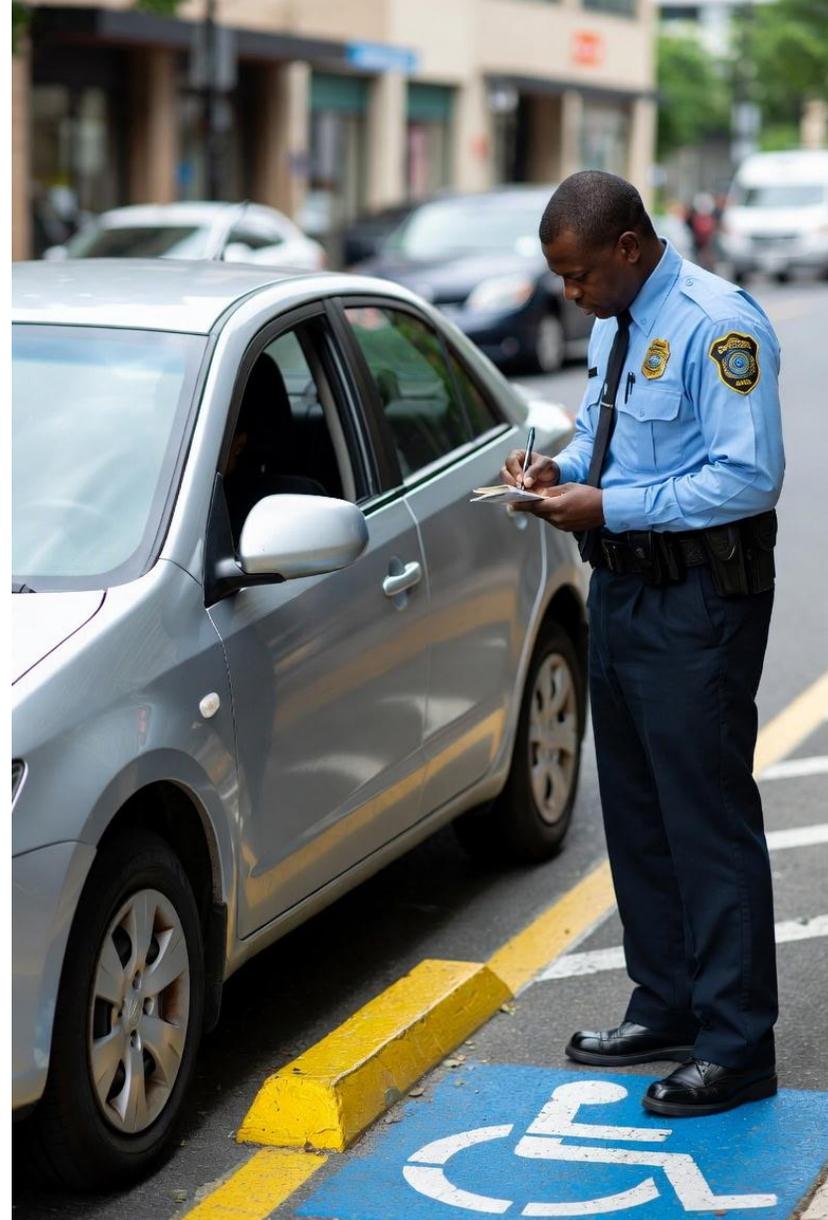


Feasible as there is no bike lane and ample space on the back and side

Dedicated bike lane impacts access

Enhanced Enforcement

Clear signage and markings will help improve compliance to ensure Accessible Parking Permit holders always have access to these dedicated spots.



QUESTIONS

