

Attachment 4: Licensing and enforcement data (2024)

In 2024, Municipal Licensing and Standards issued and renewed a total of 32,702 business licences for the 61 types of businesses regulated by Chapter 545, Licensing.

The City of Toronto received 7,012 service requests regarding business licensing.

Tables 1 to 3 below present licence counts and service requests according to business establishments, trades, and drivers/owners of vehicles.

Table 1: Business establishment licences (2024)

Licence	Count (issued + renewed)	Service requests
1. Private Parking Enforcement Agency	51	1
2. Driving School Operator (in-class training only)	190	11
3. Drive-Self Rental Owner	109	84
4. Holistic Centre	308	102
5. Adult Entertainment Club	7	2
6. Amusement Establishment (including billiard hall, bowling house, carnival, circus, theatre)	149	81
7. Temporary Sign Provider	5	0
8. Body Rub Parlour	25	23
9. Boats For Hire	0	1
10. Smoke Shop	30	15
11. Take-Out Or Retail Food Establishment	6,641	1,764
12. Personal Services Setting	3,332	821
13. Laundry	545	123
14. Vapour Product Retailer	327	87
15. Precious Metal Shop	71	18
16. Pawn Shop	47	7
17. Pet Shop	25	745
18. Public Garage	3,003	43
19. Entertainment Place Of Assembly	77	43
20. Eating Or Drinking Establishment	7,959	2,238

Licence	Count (issued + renewed)	Service requests
21. Second Hand Shop	289	58
22. Second Hand Salvage Yard	24	5
23. Second Hand Salvage Shop	11	6
24. Commercial Parking Lot	811	539
25. Payday Loan	125	11
26. Clothing Drop Box Operator	12	30
27. Expanded Entertainment Place Of Assembly	0	1
28. Expanded Eating/Drinking Establishment	0	0
29. Entertainment Establishment/Nightclub	25	30
Total	24,198	6,823

Table 2: Trade licences (2024)

Licence	Count (issued + renewed)	Service requests
30. Pedlar Assistant	1	1
31. Hawker/Pedlar On Foot	60	8
32. Transient Trader	2	0
33. Holistic Practitioner	1,820	1
34. Adult Entertainment Club Designated Manager	11	0
35. Insulation Installer	6	0
36. Body Rubber	322	1
37. (Adult) Entertainer	454	0
38. Building Cleaner	4	0
39. Auctioneer	37	17
40. Building Renovator	1,600	8
41. Chimney Repairman	2	0
42. Drain Contractor	79	0
43. Drain Layer	90	0
44. Heating Contractor	163	0
45. Plumbing & Heating Contractor	127	1
46. Driveway Paving Contractor	97	1
47. Plumbing Contractor	720	5
48. Master Plumber	998	0
49. Master Heating Installer	313	0
Total	6906	43

Table 3: Driver/vehicle owner licences (except for vehicle-for-hire) (2024)

Licence	Count (issued + renewed)	Service requests
50. Driving Instructor (does not own vehicle)	21	2
51. Refreshment Vehicle Driver	113	2
52. School Bus Driver	0	0
53. Pedicab Driver	44	10
54. Driving Instructor (owns vehicle)	899	11
55. Driving School Operator (in-vehicle training)	17	0
56. Motorized Refreshment Vehicle Owner	240	73
57. Pedicab Owner	46	2
58. Hawker/Pedlar With Motor Vehicle	35	32
59. Hawker/Pedlar With Pushcart	11	9
60. Collector Of Second-Hand Goods	5	0
61. Non-Motorized Refreshment Vehicle Owner	167	11
Total	1,598	146*

*includes 1 service request regarding a tow truck owner