

Attachment 1

Association of Community Centres Facility Models

Three distinct facility models have been developed to guide the growth and expansion of the Association of Community Centres (AOCC). These models are intended to guide implementation of the [AOCC Expansion Framework](#) by offering scalable, flexible, and community-responsive solutions. Each model supports the delivery of integrated services tailored to diverse contexts, ensuring equitable access, operational sustainability, and long-term value for the City and its communities.

	Standalone Facility		Integrated Facility	Satellite Facility
	Neighbourhood Facility	District Facility		
Overview	Smaller centre that maximizes the use of limited space while still providing essential programs and services within a refined catchment area.	Larger centre that maximizes program areas and offers expanded and specialized services with an aim towards supporting an expansive catchment area and future growth.	An AOCC embedded within a Community Recreation Centre, integrating community development and recreational programming.	Expansion of existing AOCCs to accommodate increased programming demands, manage staffing overflow, and support expanded catchment areas.
Size	>15,000 sq. ft. to 25,000+ sq. ft.	>25,000 to 40,000+ sq. ft.	Dedicated and exclusive-use AOCC spaces	>5,000 sq. ft.
Facility Components	Front-of-House / Public-Facing Spaces Areas that visitors, clients, or the public will regularly access may include: - Co-working Space (e.g., hot desks, meeting areas, enclosed offices) - Event Spaces (e.g., Auditorium, Ballroom, Gallery) - Meeting/Counselling Room(s) - Reception Area / Lounge Programmatic / Client Services Areas Spaces for programming, training, and services may include: - Community / Semi-commercial Grade Kitchen - Computer Lab / Training Room - Multipurpose Room(s) – Small/Medium/Large - Physical Activity / Studio Room Administrative / Staff Areas Area not typically accessed by clients or the public, but essential for operations may include: - Administrative Offices - Janitorial / Storage Area(s) / Telecommunications Room	Front-of-House / Public-Facing Spaces Areas that visitors, clients, or the public will regularly access may include: - Co-working Space (e.g., hot desks, meeting areas, enclosed offices) - Event Spaces (e.g., Auditorium, Ballroom, Gallery) - Meeting/Counselling Room(s) - Outdoor Amenities (e.g., Community Garden) - Reception Lounge Programmatic / Client Services Areas Spaces for programming, training, and services may include: - Community / Semi-commercial Grade Kitchen with Training Area - Computer Lab / Training Room - Gym - Multipurpose Room(s) – Small/Medium/Large - Physical Activity / Studio Room - Specialized Programming Spaces Administrative / Staff Areas Area not typically accessed by clients or the public, but essential for operations may include: - Administrative Offices - Janitorial / Storage Area(s) / Telecommunications Room	AOCC Components may include: - Administrative Offices - Community / Semi-commercial Kitchen - Computer Lab - EarlyON Room - Meeting/Counselling Room(s) - Multi-purpose Room(s) - Printer / Telecommunications Room(s) - Supplies / Storage Area(s) Parks and Recreation Components may include: - Indoor Pool - Outdoor Sports Area(s) - Playground - Weight Room - Dance Studio - Fitness Room Shared Spaces may include: - Gym(s) - Meeting Room(s) - Multipurpose Room(s) - Reception Lounge - Rooftop Garden - Youth Lounge	Front-of-House / Public-Facing Spaces Areas that visitors, clients, or the public will regularly access may include: - Co-working Space (e.g., hot desks, meeting areas, enclosed offices) - Event Spaces (e.g., Auditorium, Ballroom, Gallery) - Meeting/Counselling Room(s) - Reception Area / Lounge Programmatic / Client Services Areas Spaces for programming, training, and services may include: - Computer Stations / Lab - Kitchenette or Community Kitchen - Multipurpose Room(s) – Small/Medium Administrative / Staff Areas Area not typically accessed by clients or the public, but essential for operations may include: - Administrative Offices - Janitorial / Storage Area(s) / Telecommunications Room

	Standalone Facility		Integrated Facility	Satellite Facility
	<i>Neighbourhood Facility</i>	<i>District Facility</i>		
Key Benefits	- Delivers a full range of core programs and services at a walkable, accessible scale tailored to community needs. - Co-location opportunities with other municipal facilities (e.g., Toronto Children's Services, Toronto Public Health, Toronto Public Library, Toronto Employment and Social Services). - Reinforces social cohesion and local identity by acting as a trusted anchor within medium-density neighbourhoods. - Supports equity and inclusion by offering culturally responsive programming in familiar, community-rooted settings. - Provides flexible, multi-use spaces that foster local community partnerships and enable adaptive service delivery. - AOCC generates revenue through hot desks, and space rentals, supporting sustainability while embedding nonprofit collaborators.	- Functions as a regional hub capable of hosting specialized programs and high-volume service delivery. - Co-location opportunities with other municipal facilities (e.g., Toronto Public Library, Toronto Children's Services, Toronto Public Health, Toronto Employment and Social Services). - Strengthens the city's community infrastructure by integrating a broad spectrum of services in one destination. - Advances city-building goals by aligning with growth centers, secondary plans, and major redevelopment projects. - Attracts strategic partners through high-capacity space and programmatic flexibility, positioning the facility as a long-term anchor. - AOCC generates sustainable revenue through space-sharing models that support collaboration and reduce financial reliance on public funding.	- Delivers seamless, resident-centred services by co-locating AOCCs with Parks and Recreation. - Advances both recreation and community development outcomes through co-location and shared infrastructure. - Maximizes efficiency and public value through shared infrastructure, coordinated programming, and reduced duplication. - Increased community access to space through Parks and Recreation's online booking system with potential to develop an AOCC-led booking mechanism - Sustains operations through rental and co-location income, while amplifying inter-agency collaboration and community engagement.	- Enables rapid, cost-effective entry into new or underserved areas for scalable community services. - Enhances geographic equity by placing services closer to underserved or fast-growing communities. - Enhances AOCC visibility and presence by embedding services in high-density, and accessible locations (e.g., storefronts). - Builds organizational resilience by decentralizing access and easing central hub demand. - Offers hot desks and shared space for partner agencies, fostering collaboration and reducing overhead, while generating revenue.
Application	Best applied in medium-density communities with established or emerging populations and a need for locally accessible, full-spectrum programming. Well-suited for use in revitalization zones, underused civic properties, or city-owned parcels where standalone community anchors are viable. Can also support long-term community presence in stable neighbourhoods with growing service demand.	Appropriate for large-scale or district centres serving multiple neighbourhoods or a broad geographic area. Best located in strategic growth areas, transit-oriented developments, or sites identified in secondary plans. Ideal for co-location of multiple municipal service providers that anchor civic presence in high-growth corridors, new communities, or redevelopment zones.	Best suited to new or redeveloped Parks and Recreation Community Recreation Centres, particularly in high-growth or renewal areas. Aligns with broader city planning and service integration goals by maximizing shared space, land use, and coordinated capital investment.	Ideal for rapid deployment in high-density or underserved areas where space is limited but demand for services is high. Best suited for storefronts, surplus city-owned sites, or underutilized space in libraries, schools, and mixed-use buildings. Supports targeted service delivery in revitalizing neighbourhoods, vertical communities, or early phases of large developments.