

From: [Susannah Lavallee](#)
To: [Economic and Community Development](#)
Subject: [External Sender] Submission to the Economic and Community Development Committee
Date: July 8, 2025 3:29:51 PM

Submission to the Economic and Community Development Committee
Re: Expanding Emergency Shelter Infrastructure in Toronto EC22.3

From: Susannah Lavallee

Please ensure my letter is added to the public record.

Date: July 8th 2025

Dear Chair Councillor Bravo and Members of the Committee,

I am writing today in strong support of the Homelessness Services Capital Infrastructure Strategy (HSCIS) and the urgent development of new, purpose-built shelter spaces across Toronto.

Tell your story. What makes you uniquely connected to shelters and the need for more spaces? What would access to housing mean to you and the people you know? How would this change positively affect the City of Toronto?

When someone has a safe place to sleep, everything begins to shift. The body can rest. The nervous system can regulate. People start to think beyond surviving the next hour and begin to imagine the next day, the next week, the future. Shelter is often the first step toward physical recovery, mental health stabilization, reconnecting with family, and accessing income support or employment. It's also where people can finally access basic health care, harm reduction services, and trauma-informed supports without fear of displacement or criminalization. The ripple effects of housing reach far beyond the individual. When someone is housed, communities become stronger. Hospitals see fewer emergency visits. Streets become safer. Families are reunited. Children are able to thrive in school. Entire neighbourhoods become more vibrant, stable, and connected. Housing is not a burden on a city nor on neighbourhoods, it is the infrastructure of care that makes everything else possible.

And yet, thousands of our neighbours are left without access to these most basic needs. The City's own data shows that nearly 300 people are turned away from shelters each night, and over 280 encampments remain across the city. These numbers represent real people, each with potential, with dreams, with the right to live in safety and dignity.

The proposed 1,600 new shelter spaces are not just timely, they are essential. These must be developed in collaboration with people with lived and living experience, designed with flexibility for future conversion to permanent housing, and operated with integrated supports including harm reduction, mental health care, and client-centred case management.

As outlined by previous submissions from community agencies have called for, this moment calls for:

- Purpose-built, smaller shelters that are community-integrated and dignity-focused
- An equitable distribution of shelter services across all wards
- A long-term view that links emergency response with the broader HousingTO 2020–2030 Action Plan
- Sector-wide funding parity and multi-year operational stability

Toronto must also remain open to creative, interim solutions such as micro-shelters and modular housing, particularly as we face urgent encampment displacement. Barriers such as zoning and land access are real, but so is the urgency to act.

Housing is a human right. But it's also a catalyst. It's where community care and change

begins. Where people return to themselves. Where possibilities re-emerge.
Please move forward swiftly with the implementation of new shelter sites and long-term housing solutions. Let this be the moment we choose care over complacency—and possibility over postponement.

In solidarity, Susannah Lavallee