

Appendix C

EXcellence in Action

Michael Deisting sent an email dated April 25th to Wassim Dawood, Senior Account Executive, regarding services provided by Jennifer Ballentine, Event & Meeting Coordinator; “We had another fantastic experience at Exhibition Place. Jenn is truly second to none as an event manager, and the entire onsite team was an absolute pleasure to work with. Overall, everything ran smoothly. Service and communication from the Exhibition Place team were excellent, and everyone was incredibly accommodating when adjustments were needed on the fly. I really appreciate the partnership and look forward to working together again in the future!”

Cheryl Williams, Event & Meeting Coordinator, received an email dated April 23rd from Catharine Ogilvie; “I wanted to take a moment and thank you again for all your hard work in bringing DiscoveryX 2025 to life, from aNd’s standpoint it was a great success! Your patience, advice, counsel, commitment to customer service and dedication to making our client happy is recognized and so appreciated ... thank you! We all know it takes a village to put on these events so in addition to ALL OF YOU, I also want to recognize your teams and say a special thanks to some who are not on this thread but played a pivotal role onsite [...] and Richard Bonnick (Enercare).