

## Toronto Accessibility Advisory Committee

<b>Meeting No.</b> 11  <b>Meeting Date</b> Friday, May 9, 2025 <b>Start Time</b> 9:30 AM <b>Location</b> Committee Room 1, City Hall/Video Conference	<b>Contact</b> Jennifer Lin, Committee Administrator <b>Phone</b> 416-397-4592 <b>E-mail</b> taac@toronto.ca <b>Chair</b> Councillor Jamaal Myers
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DI11.6	Presentation	Amended	Ward: All
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### Ferry Accessibility Updates

#### Committee Decision

The Toronto Accessibility Advisory Committee recommends that the Executive Committee:

1. Request the Waterfront Secretariat, in consultation with the Executive Director, Corporate Real Estate Management, to present an update to the Toronto Accessibility Advisory Committee at its September 8, 2025 meeting, on what they plan to do about inaccessible services offered by water taxi service companies such as; TikiTaxi, Toronto Harbour Water Taxi, and Pirate Taxi Toronto.
  
2. Request the General Manager, Parks and Recreation to provide a presentation to the Toronto Accessibility Advisory Committee on plans to ensure persons with disabilities can access the sheltered areas on all Toronto Island ferries, including the open deck Ongiara.

#### Decision Advice and Other Information

The Manager, Parks Operations Waterfront District, Parks and Recreation; and the Senior Project Manager, Client and Business Services, Parks and Recreation gave a presentation on Ferry Accessibility Updates.

#### Summary

At its meeting on May 9, 2025, the Toronto Accessibility Advisory Committee considered Item [DI11.6](#) and made a recommendation to the Executive Committee.

#### Summary from the Toronto Accessibility Advisory Committee:

Doug Bennet, Senior Project Manager, Client and Business Services, and Andrea Chow, Manager, Parks Operations Waterfront District, Parks and Recreation will give a presentation following directives from the Executive Committee [Item 2025.EX20.16](#) - Water Taxi Accessibility. Key updates include designated ticketing and waiting areas for individuals with disabilities, improved boarding process, accessibility enhancements on ferries and island docks, and ongoing maintenance and improvements throughout the ferry season.

**Background Information**

Presentation from the Senior Project Manager, Client and Business Services and Manager,  
Parks Operations Waterfront District on Ferry Accessibility Updates

(<https://www.toronto.ca/legdocs/mmis/2025/di/bgrd/backgroundfile-254999.pdf>)

**Communications**

(May 9, 2025) E-mail from Nicole Corrado (DI.New)