

Toronto Accessibility Advisory Committee

Meeting No.	12	Contact	Jennifer Lin, Committee Administrator
Meeting Date	Monday, June 23, 2025	Phone	416-397-4592
Start Time	9:30 AM	E-mail	taac@toronto.ca
Location	Committee Room 1, City Hall/Video Conference	Chair	Councillor Jamaal Myers

DI12.2	ACTION	Adopted		Ward: All
--------	--------	---------	--	-----------

City of Toronto 2025-2029 Disability Inclusion Action Plan

Committee Decision

The Toronto Accessibility Advisory Committee recommends that the Executive Committee recommend that:

1. City Council adopt the City of Toronto 2025-2029 Disability Inclusion Action Plan as set out in Appendix A to the report (June 9, 2025) from the Chief People Officer, People and Equity.

Decision Advice and Other Information

The Manager, Accessibility, and the Consultant, Accessibility gave a presentation on 2025-2029 Disability Inclusion Action Plan (DIAP).

Origin

(June 9, 2025) Report from the Chief People Officer, People and Equity

Summary

At its meeting on June 23, 2025, the Toronto Accessibility Advisory Committee considered Item [DI12.2](#) and made a recommendation to City Council.

Summary from the Toronto Accessibility Advisory Committee:

This report responds to the requirement under both the City of Toronto's Corporate Accessibility Policy and the Accessibility for Ontarians with Disabilities Act, 2005 (AODA) for a multi-year accessibility plan which is reviewed and updated at least once every five years.

The 2025-2029 Disability Inclusion Action Plan (DIAP) is the City's new accessibility plan which outlines guiding principles, goals and 85 specific actions that reaffirm the City's commitment to building an equitable and inclusive society that values the contributions of people with disabilities. The Disability Inclusion Action Plan (DIAP) provides a clear path forward on the identification, removal and prevention of accessibility barriers, will improve awareness and understanding of legislated requirements and expectations, and helps embed disability inclusion into all City operations.

The Disability Inclusion Action Plan (DIAP) is a key component of the City's accessibility framework which outlines how the City will provide an accessible environment in which people with disabilities can access the City's goods, services and facilities, including buildings, public spaces, information and communications, and employment opportunities in a way that meets their individual needs. The City is equally committed to supporting City employees through policies, tools, and resources that promote a disability inclusive workplace and support employees in designing and delivering accessible programs, services and spaces.

Background Information

(June 9, 2025) Report from the Chief People Officer, People and Equity on the City of Toronto 2025-2029 Disability Inclusion Action Plan

(<https://www.toronto.ca/legdocs/mmis/2025/di/bgrd/backgroundfile-256152.pdf>)

Appendix A - City of Toronto 2025-2029 Disability Inclusion Action Plan

(<https://www.toronto.ca/legdocs/mmis/2025/di/bgrd/backgroundfile-256153.pdf>)

Presentation from the Chief People Officer, People and Equity on 2025-2029 Disability Inclusion Action Plan (DIAP)

(<https://www.toronto.ca/legdocs/mmis/2025/di/bgrd/backgroundfile-256154.pdf>)

Communications

(June 23, 2025) E-mail from Nicole Corrado (DI.New)