

ATTACHMENT 1

DECISION HISTORY

On November 5, 2024, the Executive Committee directed the Executive Director, Social Development, Finance and Administration, and the Chief Technology Officer, Technology Services to coordinate efforts through the Human Services Integration Office to facilitate and promote enrollment in digital equity subsidies and supports for all eligible Torontonians, and include a progress update in the ConnectTO second quarter of 2025 report to City Council.

<https://secure.toronto.ca/council/agenda-item.do?item=2024.EX18.5>

On October 11 and 12, 2023, City Council directed the Chief Technology Officer to report back to the Executive Committee in the second quarter of 2025 to provide a further progress update on the ConnectTO program including an update on an expanded Toronto public Wi-Fi strategy, with a focus to bridge the digital divide and to promote economic development through connectivity modernization.

<https://secure.toronto.ca/council/agenda-item.do?item=2023.EX8.8>

On June 14 and 15, 2023, City Council adopted motion MM7.7 for the City Manager to consider the installation of free-to-use outdoor work spaces with Wi-Fi as part of the overall public Wi-Fi strategy under the ConnectTO program.

<https://secure.toronto.ca/council/agenda-item.do?item=2023.MM7.7>

On July 19, 2022, City Council adopted motion MM47.20 for the City Manager to report on the full cost of the July 8 Rogers outage to Toronto's economy, City services and functions that were disrupted, and utilizing ConnectTO infrastructure to provide a public alternative to private telecommunications.

<https://secure.toronto.ca/council/agenda-item.do?item=2022.MM47.20>

On May 11 and 12, 2022, City Council received an update on the ConnectTO program and communicated requests to the provincial and federal governments to improve urban connectivity equity and to improve regulations to allow greater municipal ability to address the needs of residents. Council further directed that connectivity be included in municipal strategies and plans and requested a report back in 2023 on program progress.

<http://app.toronto.ca/tmmis/viewAgendaItemHistory.do?item=2022.EX32.1>

On June 29, 2021, the General Government and Licensing Committee received a report for information from the Chief Technology Officer about the inclusion of a commitment to the City's control and autonomy of its digital infrastructure as a sixth Working Principle within the Digital Infrastructure Plan.

<http://app.toronto.ca/tmmis/viewAgendaItemHistory.do?item=2021.GL24.18>

On June 8, 2021, City Council requested The Federation of Canadian Municipalities (FCM) to consider review of the CRTC's May 27, 2021 decision, and required federal advocacy on broadband and wireless affordability.

<http://app.toronto.ca/tmmis/viewAgendaItemHistory.do?item=2021.MM34.16>

On February 2, 3 and 5, 2021, City Council approved ConnectTO, a collaborative program that aims to centralize stewardship of municipal resources and assets to deliver the City's goals on equity and connectivity, including creation of a City of Toronto broadband network. The 2021 work plan includes development of a strategic framework, solicitation and implementation of ConnectTO Phase 1 in several priority neighbourhoods, and building on the Data for Equity Strategy, development of a digital equity policy as part of the Digital Infrastructure Plan.

<http://app.toronto.ca/tmmis/viewAgendaItemHistory.do?item=2021.EX20.8>

On November 26, 2020, City Council approved the Data for Equity Strategy, including authorizing the collection, use, sharing, analysis, and reporting of socio-demographic and disaggregated data in accordance with the Data for Equity Strategy, as well as alignment between the Data for Equity Strategy and the Digital Infrastructure Plan.

<http://app.toronto.ca/tmmis/viewAgendaItemHistory.do?item=2020.EX18.6>

On October 27, 2020, the City Manager's Office submitted Attachment 3 to the report, Towards Recovery and Building a Renewed Toronto, which referred recommendations #36 and #58 to the Chief Technology Officer for review. Both recommendations speak to digital access as a part of Toronto's recovery and rebuild.

<http://app.toronto.ca/tmmis/viewAgendaItemHistory.do?item=2020.EX17.1>

On January 29, 2020, City Council adopted a guiding framework, including five Working Principles, for the City's Digital Infrastructure Plan. One of these principles – Equity and Inclusion – states that Digital Infrastructure will be used to create and sustain equity, inclusion, accessibility, and human rights in its operations and outcomes. In adopting this report, City Council directed the City Manager to ensure that any digital infrastructure proposal submitted to the City is in compliance with all five principles.

<http://app.toronto.ca/tmmis/viewAgendaItemHistory.do?item=2020.EX12.2>

On July 6, 2020, Toronto Transit Commission requested that the City of Toronto Office of Recovery and Restart advocate for provincial and federal funding for accessible and affordable Wi-Fi to create resilient communities.

https://pw.ttc.ca/-/media/Project/TTC/DevProto/Documents/Home/Public-Meetings/Board/2020/July_14/Reports/Decisions/204513_Providing_Free_WiFi_Access_to_TTCs_Surface_Bus_and_S.pdf

On November 25, 2019, Toronto Public Library (TPL) board approved the TPL 2020-2024 Strategic Plan. It includes five priorities and a commitment to focus on equity to understand and break down barriers to access and increase inclusion across each:

- Opening up Toronto Public Library's public space
- Broadening Toronto's digital access and inclusion

- Building pathways for workforce development
- Providing the vital ingredients for a democratic society
- Investing in staff and an innovative service culture

<https://www.torontopubliclibrary.ca/content/about-the-library/pdfs/board/meetings/2019/oct30/07-strat-plan-2020-2024-combined-revised.pdf>

On June 18, 2019, City Council authorized the City Manager to engage in the necessary arrangements for the City of Toronto to sign on to the declaration of Cities Coalition for Digital Rights; and to evaluate City divisional policies on ethical digital standards, create a code of technological practices to be implemented across City divisions and included directive to create new, public and free programming in partnership with the Toronto Public Library to further digital safety and literacy.
<http://app.toronto.ca/tmmis/viewAgendaItemHistory.do?item=2019.MM8.4>

On March 6, 2019, the Economic and Community Development Committee directed the General Manager, Parks, Forestry and Recreation and the Chief Information Officer to include in any connectivity plans and strategies for improvements to affordable, highspeed internet that are currently underway, the feasibility of implementing Public Wi-Fi in Community Recreation facilities including community centres and arenas.
<http://app.toronto.ca/tmmis/viewAgendaItemHistory.do?item=2019.EC2.11>

On July 12, 2018, Parks and Environment Committee recommended that the Chief Information Officer, as part of their review on improvements to access to affordable high-speed internet for all Toronto residents and businesses, give consideration to increasing cellular access to major parks, and determine viability of installing Wi-Fi in large parks.
<http://app.toronto.ca/tmmis/viewAgendaItemHistory.do?item=2018.PE29.6>

On December 5, 2017, City Council directed the Chief Information Officer and the General Manager, Economic Development and Culture, in consultation with other City Divisions, Agencies and Corporations, to establish an interdivisional Internet Connectivity governance structure, comprised of a Working Group and Steering Committee; this governance structure will coordinate efforts, identify options and seek City Council direction as required to improve access to affordable high-speed internet for all Toronto residents and businesses, and to ensure that City infrastructure and regulation evolves and aligns with improving technology standards.

On December 5, 2017, City Council also directed the Chief Information Officer and General Manager, Economic Development and Culture to further analyze the digital divide by comparing socio-economic data, including from the 2016 Census, and available geographic broadband penetration data to help support the digital access goals of the City's Poverty Reduction Strategy.
<http://app.toronto.ca/tmmis/viewAgendaItemHistory.do?item=2017.ED25.4>