

2025 Winter Maintenance Program Review Update

Date: October 20, 2025
To: Executive Committee
From: City Manager
Wards: All

SUMMARY

The purpose of this report is to advise that the City Manager will be submitting a report that provides an update on the winter maintenance program review to Executive Committee for its meeting on November 4, 2025.

RECOMMENDATIONS

The City Manager recommends that:

1. City Council receive this report for information.

FINANCIAL IMPACT

Further information on financial impacts will be outlined in the forthcoming supplementary report.

The Chief Financial Officer and Treasurer has reviewed this report and agrees with the Financial Impact Section as presented in this report.

DECISION HISTORY

At its meeting on July 23 and 24, 2025, City Council considered together EX25.5 - 2025 Winter Maintenance Program Review and AU9.6 - 2025 Winter Maintenance Program Follow-Up: Status of Auditor General's Previous Recommendations. Council adopted the City Manager's Report with further amendments and directed the City Manager to report back to the Executive Committee on November 4, 2025.

<https://secure.toronto.ca/council/agenda-item.do?item=2025.EX25.5>

At its meeting on March 26 and 27, 2025, City Council considered EX21.1 - Review of Toronto's Winter Maintenance Program. Council adopted the report with further amendments and directed the City Manager to report back to the Executive Committee on the work outlined in parts 1 to 5 of Council's decision.

<https://secure.toronto.ca/council/agenda-item.do?item=2025.EX21.1>

COMMENTS

The purpose of this report is to advise that the City Manager will be submitting a report that provides an update on the winter maintenance program review to Executive Committee for its meeting on November 4, 2025. It will include the improvements planned for the 2025-2026 winter season and the implementation plan for the recommendations identified by Municipal VU Consulting Inc., including the removal of 311 service request hold periods, surge planning, and developing a Major Snow Event Response Plan. The report will also provide updates on the implementation of nine recommendations from previous Auditor General reviews and an update on the third-party forensic audit of the winter snow maintenance contracts.

CONTACT

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SIGNATURE

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