

Attachment 3 - Summary of Actions – Council Directives ([2025.CC30.3](#))

| Recommendation # | Division | Status | Details |
|------------------|---------------------------|------------------|--|
| 3 a) | MLS | Underway | Options/considerations for staff on undertaking remedial action on Priority 1 service requests (including vital services) is included in this report to Executive Committee on December 9, 2025. |
| 3 b) | MLS | Completed | An anonymized list of the 10 most recent Priority 1 service requests related to multi-tenant houses is included in a separate staff report provided to the December meeting of the Planning and Housing Committee. |
| 4 a) | CXD & MLS | Underway | How the issue investigated by the Ombudsman was reported out by 311 as a ‘Property Standards and Maintenance Violations’ is included in this report to Executive Committee on December 9, 2025. |
| 4 b) | HS | Underway | A description of previous work undertaken by WoodGreen is included in this report to Executive Committee on December 9, 2025. |
| 4 c) | P&E Employee Relations | Underway | The steps that were taken with the staff involved in the investigation is included in this report to Executive Committee on December 9, 2025. |

| Recommendation # | Division | Status | Details |
|-------------------------|-----------------|------------------|--|
| 5 | HS/TEM/MLS | Underway | Supports for multi-tenant house tenants in the event of unexpected closures and/or circumstances that may render their homes uninhabitable are included in this report to Executive Committee on December 9, 2025. |
| 6 | MLS | Completed | The City has developed a roster of contractors for remedial action. |
| 7 | HS/TEM | Completed | Interim supports for multi-tenant house tenants been provided since adoption of the direction from Council. |
| 8 a) | MLS | Underway | Annual report on enforcement action in all buildings under the purview of the Multi-Tenant Housing framework to be published in Q1 2026. |
| 8 b) | MLS | Completed | Staff are ensuring that By-Law Enforcement Officers file work orders independently for violations occurring in common areas and assist tenants to complete work orders regarding in-unit violations. |