
This is an Extract from the Minutes of the Public Meeting of the Toronto Police Service Board that was held on April 10, 2025

P2025-0410-9.0 Annual Report: 2024 Parking Enforcement Unit – Parking Violation Notices Issuance

The Board was in receipt of a report dated April 10, 2025, from Myron Demkiw, Chief of Police.

Recommendations:

This report recommends that the Toronto Police Service Board (Board):

1. Receive the following report; and
2. Forward a copy of this report to the City of Toronto (City) General Government Committee, for its meeting in June 2025, to be considered in conjunction with the City of Toronto Administrative Penalty System – 2024 Activity Report.

The Board approved the foregoing report.

Moved by: C. Brillinger
Seconded by: S. Carroll



PUBLIC REPORT

April 10, 2025

To: Chair and Members
Toronto Police Service Board

From: Myron Demkiw
Chief of Police

Subject: **Annual Report: 2024 Parking Enforcement Unit – Parking Violation Notices Issuance**

Purpose: Information Purposes Only Seeking Decision

Recommendations:

This report recommends that the Toronto Police Service Board (Board):

- 1) Receive the following report; and
- 2) Forward a copy of this report to the City of Toronto (City) General Government Committee, for its meeting in June 2025, to be considered in conjunction with the City of Toronto Administrative Penalty System – 2024 Activity Report.

Financial Implications:

There are no financial implications arising from the recommendations contained in this report.

Summary:

This report provides information on the Parking Enforcement Unit (Parking) achievements, activities and annual parking violation issuance during the year 2024 (Appendix A refers).

Discussion:

Background

Parking reports annually on Parking Violation Notices (P.V.N.s) issuance by Parking Enforcement Officers (P.E.O.s), Municipal Law Enforcement Officers (M.L.E.O.s) and police officers. The City requests this information for use during the annual budget process.

In 2024, Parking has delivered on key accomplishments through the provision of operational support to the Service (see Appendix A) and interoperability with City initiatives.

Annual Parking Violation Notices Issuance:

Preliminary information indicates that the total number of P.V.N.s issued in 2024 was estimated at 2,148,988, an increase of 128,676 from the projected estimate of 2.02 million for the same year. The total number of P.V.N.s issuance includes notices issued by P.E.O.s, M.L.E.O.s, and police officers. The final P.V.N.s issuance numbers will be presented by the City in its *Administrative Penalty System – 2024 Activity Report* once all data is captured and reconciled.

The following is a breakdown of the parking violation issuance estimates by group:

Table 1: Parking Tag Issuance Summary 2024

Group	Parking Violations Issued
Parking Enforcement Unit	1,864,578
Municipal Law Enforcement Officers	282,310
Police Officers	2,100
Total Parking Tag Issuance	2,148,988*

**Preliminary numbers – final numbers will be reported by the City after complete data capture and reconciliation.*

Calls for Service:

Parking responded to 229,061 calls for parking-related services from members of the public, representing a 13.4% increase compared to the previous year. Calls for parking services have risen by 44% since 2018. The attendance of P.E.O.s at these calls alleviates pressure on frontline policing, allowing police officers to focus on core policing duties. Additionally, Parking's M.L.E.O. program services a significant amount of customized enforcement on private property, which would otherwise detract P.E.O.s from focusing on street level enforcement activities.

Rush Hour Offences and Bicycle Lanes:

A total of 72,306 rush hour offence violations were issued, representing a 2.7% decrease compared to the previous year. Additionally, 13,131 vehicles were towed from rush hour routes. P.E.O.s issued 11,171 bike lane violations, reflecting a 29.5%

increase from the previous year. This effort supports safe cycling, promotes public compliance, and improves road safety.

Habitual Offender Towing:

The City defines a habitual offender as a vehicle with three or more outstanding parking violations, with no action taken, that have been overdue for more than 120 days. P.E.O.s towed 287 vehicles under this initiative. In previous years, the City reports that this enforcement initiative positively impacts the collection of parking violation fines.

Towing, Vehicle Relocations and Stolen Vehicle Recovery:

Members of Parking were responsible for towing 20,976 vehicles including 249 with unregistered license plates. This is a decrease of 1.7% when compared to 2023. A total of 2,646 vehicles were relocated to assist with Toronto Transit Commission subway closures, snow removal, forestry operations, and special events management. P.E.O.s also recovered 975 stolen vehicles in support of the Service's crime management initiatives

Accessible Parking:

Parking retained 708 Accessible Parking Permits for investigation to determine potential misuse, resulting in the issuance of 488 charges under the Highway Traffic Act. These efforts support the integrity of the Accessible Parking Program and ensure parking spaces are available for use by members of the public who use Accessible Parking Permits in a lawful manner.

Training of M.L.E.O.s:

M.L.E.O.s work for agencies that provide parking enforcement services on private property. All revenue generated from the issuance of these parking violations is directed to the City. The training and oversight of M.L.E.O.s have enabled P.E.O.s to concentrate their efforts on enforcement on public streets, reducing the need to respond to private property calls for service. Parking trained and certified 515 M.L.E.O.s in accordance with the Toronto Municipal Code.

Staffing Levels:

Historically, Parking has adopted a strategy, in consultation with the Service's Budgeting and Financial Analysis, to operate with approximately 25 P.E.O.s over strength at the start of each year. This strategy helps mitigate the impact of staff attrition and separations on enforcement and service delivery. In 2024, Parking continued this approach due to recent T.P.S. hiring initiatives, which have contributed to P.E.O. separations. Parking remains a key recruiting source for other areas of the Service, including Constable, Special Constable, Communications, and civilian support roles. In 2024, Parking hired two classes, totalling 60 P.E.O.s, and plans to hire at least one additional class to maintain adequate staffing levels. A new P.E.O. recruit requires approximately eight weeks of in-class and practical training before assuming full enforcement duties.

Conclusion:

Parking continues to contribute positively to the achievement of the goals and priorities of the Service by:

- Ensuring the safe and orderly flow of traffic;
- Delivering fair and equitable enforcement to all;
- Providing a visible uniformed presence on the streets;
- Ensuring positive outreach to the community through public awareness campaigns and education programs; and
- Ensuring interoperability with other units within the Service and City departments.

Preliminary information indicates that the total number of P.V.N.s issued in 2024 was estimated at 2,148,988, an increase of 128,676 from the projected estimate of 2.02 million for the same year. The City will report the final parking violation issuance numbers in its *Administrative Penalty System – 2024 Activity Report* once all data is captured and reconciled.

Parking continues to collaborate with City staff and other units within the Service to ensure the success of the overall parking program, which includes the efficient and effective service delivery to Toronto's communities and neighbourhoods. Parking remains focused on the enforcement and education of parking regulations in support of safe traffic flow related City initiatives.

Deputy Chief Lauren Pogue, of Community Safety Command will be in attendance to answer any questions the Board may have concerning this report.

Respectfully submitted,

Myron Demkiw, M.O.M.
Chief of Police

Appendix “A”

Parking Enforcement Unit	<u>2022</u>	<u>2023</u>	<u>2024</u>
Parking Violation Issuance – P.E.O.s	1,553,313	1,935,517	1,864,578
Parking Violation Issuance – P.E.O.s, M.L.E.O.s, P.C.s	1,821,388	2,256,425	2,148,988*
Calls for Service Received	166,594	199,876	229,061
Stolen Vehicles Recovered	1,219	1,199	975
Stolen Autos Recovered - Street Sweeper	456	559	437
Stolen Autos Recovered – P.E.O.'s	763	640	538
Hours Spent on Stolen Vehicles Recovered	1,748	2,585	1,828
Stolen Plates Recovered	136	92	76
Hours Spent on Stolen Plates Recovered	210	169	137
Vehicles Scanned by Street Sweeper	2,297,526	3,051,714	2,693,440
Vehicles Towed	14,283	21,334	20,976
Habitual Offenders Towed	537	263	287
Assistance to T.P.S. Units			
Unplated Vehicles Towed	55	47	249
Directed Patrol Requests from Other Police Units, Including additional Directed Patrols Due to Pandemic.	94	140	83
Arrest Assists	15	16	13
Assaults	15	42	36
Language Interpretations	46	27	38
Hours Spent on Language Interpretations	97	44	37
Disabled Permits Retained	509	541	708
Disabled Permits Cautioned	59	68	96
H.T.A Charges (Disabled Permits)	438	533	488
Special Events	154	246	209
Hours Spent on Special Events	9,339	4,138	4,159
Vehicle Relocations	2,038	2,174	2,646

**Preliminary numbers – final numbers to be reported by City of Toronto after complete data capture and reconciliation.*