

**Appendix A**  
**WSIB Incidents (January to December) by Division**

Division	Lost Time Injuries					Recurrences					Medical Aid Injuries				
	2020	2021	2022	2023	2024	2020	2021	2022	2023	2024	2020	2021	2022	2023	2024
<b>CITY COUNCIL</b>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Auditor General's Office	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0
City Clerk's Office	1	0	2	0	0	0	0	0	0	0	1	1	0	0	2
Executive Management	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Ombudsman	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Legal Services	2	0	1	0	0	0	1	0	0	0	0	1	0	2	0
<b>CITY MANAGER'S OFFICE</b>															
Office of the CISO	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0
People & Equity	0	1	0	0	1	0	0	0	0	0	1	0	0	0	0
	<b>3</b>	<b>2</b>	<b>3</b>	<b>1</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>2</b>	<b>2</b>	<b>0</b>	<b>4</b>	<b>2</b>
<b>COMMUNITY &amp; SOCIAL SERVICES</b>															
Children's Services	57	87	66	66	53	5	4	5	4	5	23	21	21	23	30
Court Services	0	0	0	1	0	1	0	0	0	0	2	0	0	0	2
Economic Development & Culture	4	3	0	1	1	0	0	0	0	0	1	0	0	0	3
Employment & Social Services	17	7	4	12	10	2	1	0	0	1	10	5	6	10	13
Parks, Forestry and Recreation	111	121	150	166	197	9	9	10	3	12	103	99	105	126	144
Public Health	22	26	26	31	17	3	7	1	1	0	11	50	30	26	13
Seniors Services & Long-Term Care	325	198	459	290	245	2	10	8	5	6	75	60	58	75	58
Social Development, Finance & Administration	1	0	1	1	0	0	0	0	0	0	1	2	0	0	1
Toronto Fire Services	136	207	209	169	179	15	20	15	26	23	96	89	80	130	113
Toronto Paramedic Services	368	418	523	509	523	20	21	19	30	16	84	61	71	96	86
Toronto Shelter & Support Services	71	163	172	103	71	2	1	4	2	2	22	16	16	10	11
	<b>1112</b>	<b>1230</b>	<b>1610</b>	<b>1349</b>	<b>1296</b>	<b>59</b>	<b>73</b>	<b>62</b>	<b>71</b>	<b>65</b>	<b>428</b>	<b>403</b>	<b>387</b>	<b>499</b>	<b>473</b>
<b>INFRASTRUCTURE SERVICES</b>															
Engineering & Construction Services	3	4	1	4	0	0	0	0	0	0	2	5	0	7	9
Municipal Licensing and Standards	13	8	17	12	12	0	0	2	0	0	8	5	11	2	11
Policy, Planning, Finance & Administration	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0
Solid Waste Management	26	56	46	36	35	0	3	4	1	0	80	77	80	99	89
Toronto Emergency Management	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0
Toronto Water	35	60	48	38	38	4	3	1	3	0	31	27	30	49	24
Transportation Services	17	27	27	9	24	3	2	0	1	1	9	10	30	24	12
	<b>94</b>	<b>155</b>	<b>139</b>	<b>99</b>	<b>109</b>	<b>7</b>	<b>8</b>	<b>7</b>	<b>5</b>	<b>1</b>	<b>130</b>	<b>124</b>	<b>152</b>	<b>182</b>	<b>145</b>
<b>DEVELOPMENT &amp; GROWTH SERVICES</b>															
City Planning	0	0	0	0	0	0	0	0	0	0	0	1	0	0	1
Development Review	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0
Housing Secretariat	0	0	0	0	1	0	0	0	0	0	0	0	1	1	0
Toronto Building	3	2	2	2	2	0	0	0	0	0	0	3	3	1	3
	<b>3</b>	<b>2</b>	<b>2</b>	<b>2</b>	<b>4</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>4</b>	<b>4</b>	<b>2</b>	<b>4</b>
<b>FINANCE &amp; TREASURY SERVICES</b>															
Purchasing & Materials Management	0	0	2	1	2	0	0	0	0	0	2	1	0	2	2
Revenue Services	1	0	1	0	0	0	0	0	0	0	0	0	0	0	1
	<b>1</b>	<b>0</b>	<b>2</b>	<b>1</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>2</b>	<b>1</b>	<b>0</b>	<b>2</b>	<b>3</b>
<b>CORPORATE SERVICES</b>															
Corporate Real Estate Management	16	22	11	26	20	2	1	2	0	1	11	5	10	16	10
Customer Experience (311)	1	0	0	2	0	0	0	0	0	0	0	0	0	0	1
Environment & Climate	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Fleet Services	5	6	9	4	6	1	0	1	0	0	3	7	0	4	3
Technology Services	0	0	0	1	0	0	0	0	0	0	1	0	1	0	1
	<b>23</b>	<b>28</b>	<b>20</b>	<b>33</b>	<b>26</b>	<b>3</b>	<b>1</b>	<b>3</b>	<b>0</b>	<b>1</b>	<b>15</b>	<b>12</b>	<b>11</b>	<b>20</b>	<b>15</b>
<b>TOTAL</b>	<b>1236</b>	<b>1417</b>	<b>1776</b>	<b>1485</b>	<b>1438</b>	<b>69</b>	<b>83</b>	<b>72</b>	<b>76</b>	<b>67</b>	<b>577</b>	<b>546</b>	<b>554</b>	<b>709</b>	<b>642</b>

16.3%

-2.9%

11.3%