



## Toronto Accessibility Advisory Committee

**Meeting No.** 11

**Contact** Jennifer Lin, Committee Administrator

**Meeting Date** Friday, May 9, 2025

**Phone** 416-397-4592

**Start Time** 9:30 AM

**E-mail** taac@toronto.ca

**Location** Committee Room 1, City Hall/Video Conference

**Chair** Councillor Jamaal Myers

DI11.4	ACTION	Adopted		Ward: All
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### Accessibility and Snow Clearing

#### Committee Decision

The Toronto Accessibility Advisory Committee recommends that the Infrastructure and Environment Committee:

1. Request the Manager of Transportation Services and the head of Transportation Road Operations and Maintenance, along with any other relevant departments, to present to the Toronto Accessibility Advisory Committee at its June 23, 2025 meeting, on what they plan to do about inadequate snow removal services and its impact to the disability community.

#### Origin

(April 25, 2025) Letter from Luke Anderson, Member, Toronto Accessibility Advisory Committee

#### Summary

At its meeting on May 9, 2025, the Toronto Accessibility Advisory Committee considered Item [DI11.4](#) and made a recommendation to the Infrastructure and Environment Committee.

#### Summary from the Toronto Accessibility Advisory Committee:

The City of Toronto’s inadequate and excruciatingly slow snow removal process following February's major snowfall had a disproportionate impact on people with disabilities and left our streets and sidewalks impassable for far too long.

For people with disabilities, this failure is not just an inconvenience—it is a barrier to mobility, independence, and safety. When sidewalks remain covered in snow and ice for days, wheelchair users, seniors with mobility challenges, and those who rely on assistive devices are effectively trapped in their homes. This issue extends beyond simple delays; it represents a serious failure to provide equitable access to public spaces.

Toronto has made commitments to accessibility and inclusivity, yet every winter, the city’s inability to clear snow promptly forces many residents into isolation. It is unacceptable that in a

major metropolitan city, basic accessibility needs are continuously overlooked. A more efficient, proactive, and accountable snow removal strategy that prioritizes accessibility for all residents is needed. This includes ensuring sidewalks and curb cuts are cleared promptly, holding contractors to higher performance standards, and increasing oversight on snow removal operations.

### **Background Information**

(April 25, 2025) Letter from Luke Anderson, Member, Toronto Accessibility Advisory Committee on Accessibility and Snow Clearing

(<https://www.toronto.ca/legdocs/mmis/2025/di/bgrd/backgroundfile-254931.pdf>)

### **Communications**

(May 2, 2025) E-mail from George Bell (DI.Supp)

(May 9, 2025) E-mail from Nicole Corrado (DI.New)