

Review of Automated Speed Enforcement (ASE) Ticket Appeals Process

Date: July 29, 2025

To: Infrastructure and Environment Committee

From: City Council

Wards: All

CITY COUNCIL DECISION

City Council on July 23 and 24, 2025, referred Motion MM32.17 to the Infrastructure and Environment Committee for consideration.

RECOMMENDATIONS

Councillor James Pasternak, seconded by Councillor Anthony Perruzza, recommends that:

1. City Council direct the Director, Court Services, in consultation with relevant City agencies, to conduct a thorough review of the appeals process for disputing Automated Speed Enforcement tickets, to ensure the process is straightforward, fair, and simple to navigate.
2. City Council direct the Director, Court Services to report back to the October 29, 2025, meeting of the Infrastructure and Environment Committee with the findings of the review and recommendations for improvement.

SUMMARY

Road safety is of vital importance to the City of Toronto. Our Vision Zero strategy includes a number of measures to achieve the goal of reducing traffic-related fatalities and injuries. One such tool is Automated Speed Enforcement technology. When Automated Speed Enforcement works well, it encourages drivers to be conscious of their speed. At the same time a driver must have the right to due process when appealing a ticket. The appeal process must be efficient and easy to navigate. However, many barriers can be faced during the process of appealing an Automated Speed

Enforcement ticket. Residents have reported numerous issues: the website does not recognize their ticket number; tickets were sent out with outdated email addresses, the unstable phone line repeatedly dropped calls after 2 hours on hold. This is an overall lack of communication on the status of the ticket once the appeal form was submitted. This collection of experienced failures of the appeals process for Automated Speed Enforcement tickets undermines the legitimacy of the entire program. Therefore, I am requesting a full and thorough review of the appeals process for Automated Speed Enforcement tickets.

Background Information (City Council)

Member Motion MM32.17

(<https://www.toronto.ca/legdocs/mmis/2025/mm/bgrd/backgroundfile-257505.pdf>)

Communications (City Council)

(July 21, 2025) Letter from MH Spence and Arlene Dejardins, The Avenue Road Safety Coalition (MM.Supp)

(<https://www.toronto.ca/legdocs/mmis/2025/mm/comm/communicationfile-195122.pdf>)

(July 23, 2025) E-mail from Nicole Corrado (MM.New)