

Will Johnston
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Wednesday November 13, 2025

Sent by email to: alangdon@circularmaterials.ca, ngourley@circularmaterials.ca

Allen Langdon
Chief Executive Office, Circular Materials
700-1 St. Clair Ave. West
Toronto, ON M4V 1K6

Nicole Gourley
Chief Operating Officer
700-1 St. Clair Ave. West
Toronto, ON M4V 1K6

Dear Allen and Nicole:

Re: The Necessity of Supplemental Recycling Collection for Households Impacted by Route Optimization for January 2026 on Account of the Transition of the Blue Box Program to Extended Producer Responsibility

Thank you for your letter dated November 7, 2025, in response to the City of Toronto's letter (dated October 31, 2025) regarding supplemental recycling collection, as required, for a portion of households in Districts 2 and 3 in January 2026.

The City appreciates Circular Materials' commitment to providing supplemental recycling collection on January 2 – 3, 2026 to 26,303 impacted residences in Districts 2 and 3, per your letter. However, City staff are concerned with Circular Materials' plan to provide the first recycling collection on Monday January 5, 2026, for 31,496 residences in Districts 2 and 3. While we applaud your efforts to ensure impacted households do not wait more than 2 weeks between recycling collections, undertaking this collection on a Monday is a tremendous concern. The City has not provided curbside collection on a Monday in many years and this action will add confusion for residents at a critical juncture in the post-transition phase where Circular Materials' contractor takes over collection of Blue Box Materials from eligible sources. Furthermore, for residents that call for a missed collection between Tuesday January 6, 2026 – Friday January 12, 2026, and are told they should have put their recycling bin out on Monday January 5, 2026, resident frustration will increase rapidly, not leaving residents with a good first impression of the new recycling system.

Both the City and Circular Materials are profoundly committed to ensuring a smooth transition for all residents. To ensure this comes to fruition, and based on the City's extensive

operational experience, I recommend Circular Materials does not collect recycling from these residences on Monday January 5, 2026, but rather provides the supplemental collection during overtime hours between Tuesday January 6, 2026 and Friday January 9, 2026, as required. Communications will be simple and clear that residents are to leave their recycling bin at the curb until it has been collected between Tuesday January 6, 2026 and Friday January 9, 2026.

Please respond by end of day Friday November 14, 2025, to advise if Circular Materials is amenable to this revised supplemental collection approach.

I look forward to your response.

Yours truly,



Matt Keliher
General Manager
Solid Waste Management Services

MK/mk

Copy to: Charlotte Ueta, Director (Acting), Policy, Planning & Outreach, Solid Waste Management Service, City of Toronto, Email: Charlotte.Ueta@toronto.ca

Annette Synowiec, Director, Collections & Litter Operations, Solid Waste Management Services, City of Toronto, Email: Annette.Synowiec@toronto.ca

Will Johnston, Deputy City Manager, Infrastructure & Development Services, City of Toronto, Email: Will.Johnston@toronto.ca

Attachment 1 – Districts 2 and 3 Residences: 20 Days without Recycling

District 2					
Day of the Week	Number of Affected Customers for Recycle Collection	Last Recycling Set Out	1 st New Recycling Day	Number of Days Without Recycling	Day Additional Recycling Collection is Being Requested
Tuesday	7478	December 23rd, 2025	January 13th, 2026	20	January 6th, 2026
Wednesday	11334	December 24th, 2025	January 14th, 2026	20	January 7th, 2026
Thursday	7292	December 18th, 2025	January 8th, 2026	20	January 2nd, 2026
Friday	4904	December 19th, 2025	January 9th, 2026	20	January 3rd, 2026
Total	31008				

District 3					
Day of the Week	Number of Affected Customers for Recycle Collection	Last Recycling Set Out	1 st New Recycling Day	Number of Days Without Recycling	Day Additional Recycling Collection is Being Requested
Tuesday	6715	December 23rd, 2025	January 13th, 2026	20	January 6th, 2026
Wednesday	5969	December 24th, 2025	January 14th, 2026	20	January 7th, 2026
Thursday	7329	December 18th, 2025	January 8th, 2026	20	January 2nd, 2026
Friday	6778	December 19th, 2025	January 9th, 2026	20	January 3rd, 2026
Total	26791				