

## City Council

### Notice of Motion

MM32.13	ACTION			Ward: All
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### **Helping Evicted Tenants Access Shelter and Support - by Councillor Dianne Saxe, seconded by Councillor Rachel Chernos Lin**

*\* Notice of this Motion has been given.*

*\* This Motion is subject to referral to the Planning and Housing Committee. A two-thirds vote is required to waive referral.*

### **Recommendations**

Councillor Dianne Saxe, seconded by Councillor Rachel Chernos Lin, recommends that:

1. City Council request the Attorney General of Ontario and the Landlord and Tenant Board that, when the Landlord and Tenant Board issues an eviction order in Toronto, the Board should provide the evicted tenant with contact information for City of Toronto housing resources, including the phone number for Central Intake, and advice to contact Central Intake as soon as possible if the tenant requires City of Toronto assistance.

### **Summary**

The Ford government's flawed rent control system provides landlords with a powerful incentive to evict long-standing tenants, so as to substantially increase the rent. The "own use" exemption provides individual landlords with an easy tool for this purpose.

The claimed "own use" eviction of 91-year-old Isidoro Ventullo, after two decades in the same apartment, attracted widespread attention this month. We then learned that the Landlord and Tenant Board gives tenants no information about City housing resources when it issues an eviction order. Mr. Ventullo, like many other tenants, did not know where to turn when he received the order. Weeks later, when the sheriff arrived, my office became involved and contacted Shelter and Support on his behalf.

This kind of last-minute scramble is unnecessarily difficult and stressful, both for the evicted tenant and for city staff. It could have been avoided if the Landlord and Tenant Board had encouraged Mr. Ventullo to promptly contact Central Intake if he needed their assistance.

This motion therefore asks that the Landlord and Tenant Board:

- provide tenants with details of applicable City resources, including the phone number for Central Intake, when it issues an eviction order in Toronto; and
- encourage tenants who need City assistance to request it promptly.

### **Background Information (City Council)**

Member Motion MM32.13

(<https://www.toronto.ca/legdocs/mmis/2025/mm/bgrd/backgroundfile-257451.pdf>)