



Re: MM30.24 - Piloting a Red Tape Hotline for Businesses - by Councillor Shelley Carroll, seconded by Councillor Chris Moise

Dear Council Members,

I hope Council appreciates the irony in proposing more bureaucracy to tackle the problem of bureaucracy. Business operators in this city are already inundated with layers of red tape, and they've made their frustrations abundantly clear—through emails, deputations, and constant outreach to 311 and Economic Development. You don't need more data. You've been hearing the same message for years—many of you for decades.

Let's be honest, the city is drowning in regulations, committees, frameworks, consultations, and deliberations that strangle free enterprise. And now, the proposed solution is a four-month pilot that introduces yet another reporting mechanism—one that will inevitably require new forms, tracking protocols, and oversight structures. This is not reform. It's bureaucratic theatre.

The issue is not a lack of reporting. It's a lack of political will to eliminate outdated, duplicative, and harmful regulations. Delegating temporary authority to the General Manager for "interim relief" is not courageous—it's cosmetic. If a rule is so obstructive it requires urgent, case-by-case exemptions, then it shouldn't exist in the first place.

If the City truly wants to support small businesses, start with a comprehensive review of redundant bylaws, digitize and streamline permitting, and hold departments accountable for performance with measurable KPIs. And if in that effort several positions become redundant, then so be it. I'm sure Pat Tobin could rattle off a dozen fixes before lunch.

Toronto doesn't need another pilot project. It needs liposuction.

A handwritten signature in blue ink, appearing to read "Daniel Tate", written in a cursive style.

**Daniel Tate**  
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