

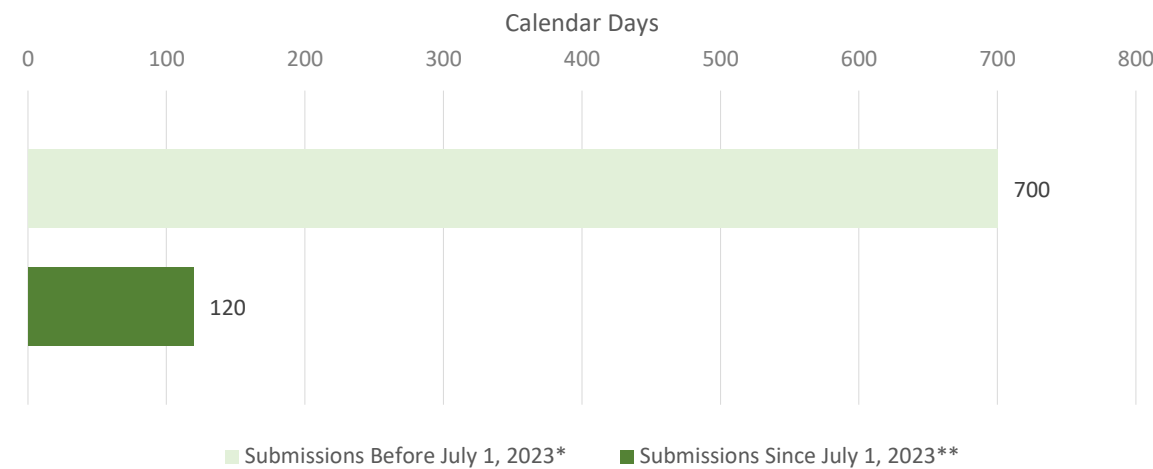
1. Average Time To Complete PAC

Service Standard: 40 Business Days



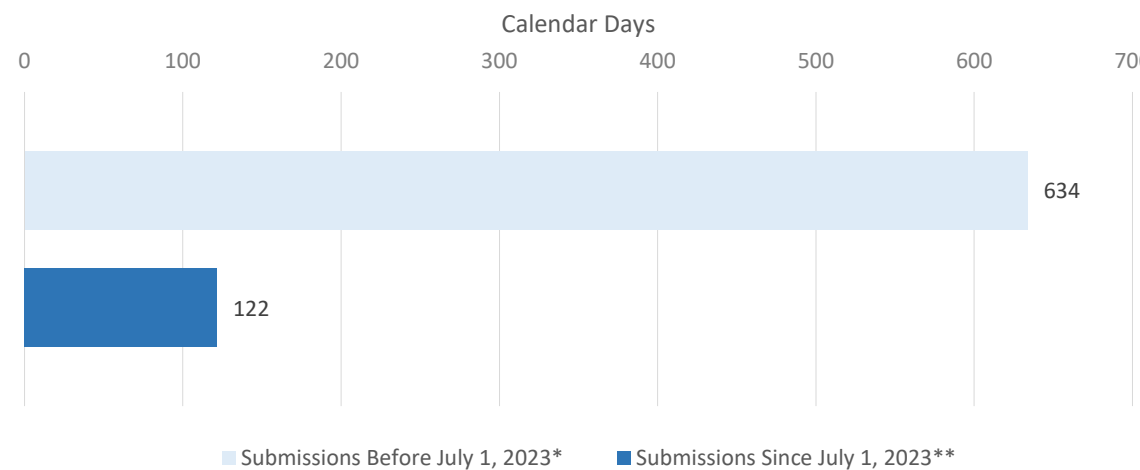
2. Average Time To Decision - Site Plan

Right to Appeal for Non-Decision after 60 Calendar Days.



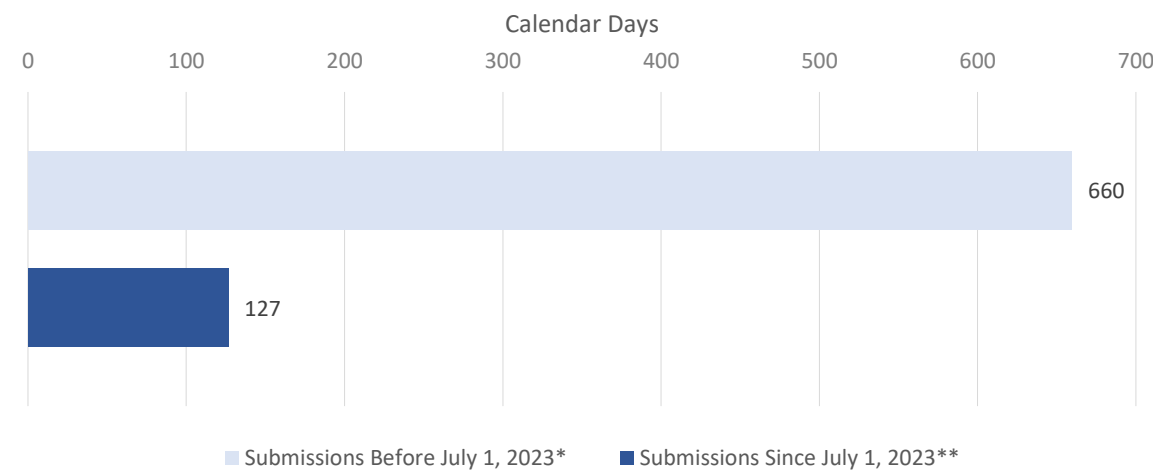
3. Average Time To Decision - Zoning By-law

Right to Appeal for Non-Decision after 90 Calendar Days.



4. Average Time To Decision - OPA / Zoning By-law

Right to Appeal for Non-Decision after 120 Calendar Days.



* 5-year average from July 1, 2018 to June 30, 2023

**On July 1, 2023 provisions related to application fee refunds under Bill 109 came into force and effect. On June 6, 2024, Bill 185 removed those provisions.

Source: IBMS - Data subject to change with regular data maintenance and updates.

Prepared by Business Performance & Standards, Development Reivew Division on 03/03/2025