

Attachment 2: Committee of Adjustment Service Delivery Options

Option	Summary
A - Implement All KPMG Service Delivery Recommendations Immediately	<ul style="list-style-type: none"> • Adoption all eight KPMG recommendations
B - Implement KPMG Process Recommendations and Maintain Current District-Based Geographic Model with Increased Hearing Frequency and Additional Toronto and East York Team	<ul style="list-style-type: none"> • Implementation of all process related KPMG recommendations • Committee of Adjustment districts would administer application intake • Recommended additional Toronto and East York District team be created to better distribute hearing volumes and deliver high priority streamed applications that aligns with the existing Community Planning district model • Each district would undertake one additional hearing per month for a total of 144 hearings from 96 with a maximum of 25 items per hearing • All geographic district operations including hearing location, administration and panel member allocation remains the same
C - Implement KPMG Recommended Process Improvements but Maintain Current District-Based Geographic Model	<ul style="list-style-type: none"> • Implementation of all process related KPMG recommendations. • Committee of Adjustment districts would administer application intake • Geographic district operations would remain the same • Dedicated Toronto and East York District public hearing space be secured
D - Implement Committee of Adjustment District Application Intake but no other changes	<ul style="list-style-type: none"> • Implementation of Committee of Adjustment district-level application intake • Review of the Committee of Adjustment Application Forms