



Enhancing Connections 2025 Annual Service Plan

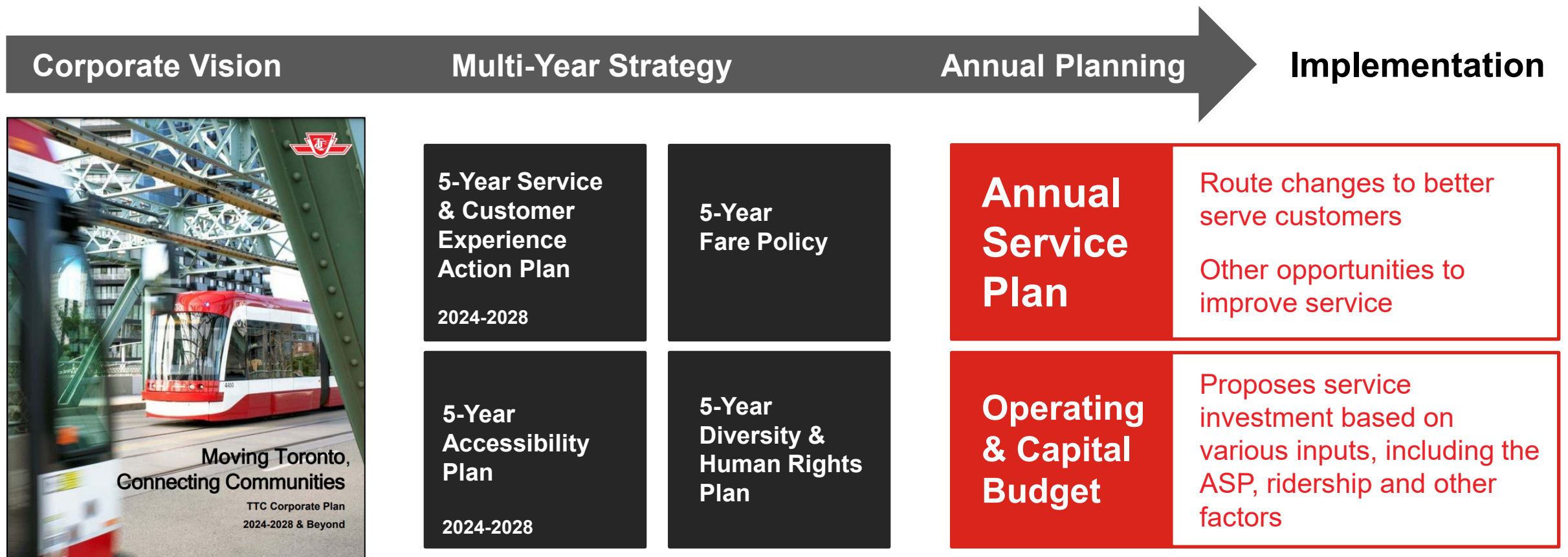
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| What is an Annual Service Plan?

Annual Service Plans (ASP) identify how the TTC will serve customers in the coming year. They are focused on modifying and improving service for our customers and refining previously identified service planning initiatives to address emerging and changing priorities.



| Consultations and Public Engagement

2,700+

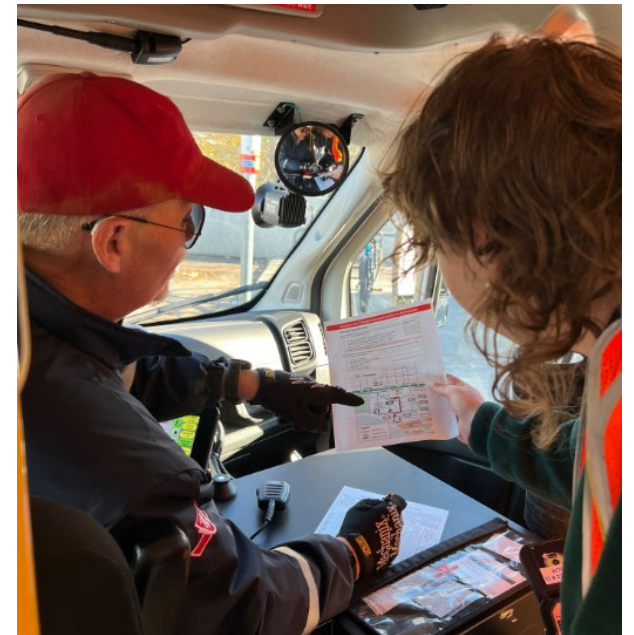
Customers engaged

30+

Outreach events

OVERALL FEEDBACK

1. General support for service recommendations
2. Increase awareness about Community Bus
3. Improve construction-related communications



Key Themes for Service in 2025

Annual Service Plan

1



**Enhancing
Connections**

2



**Improving
Community Bus**

3



**Planning for
Construction**



Service Budget

1



**Advancing
Service
Reliability**

2



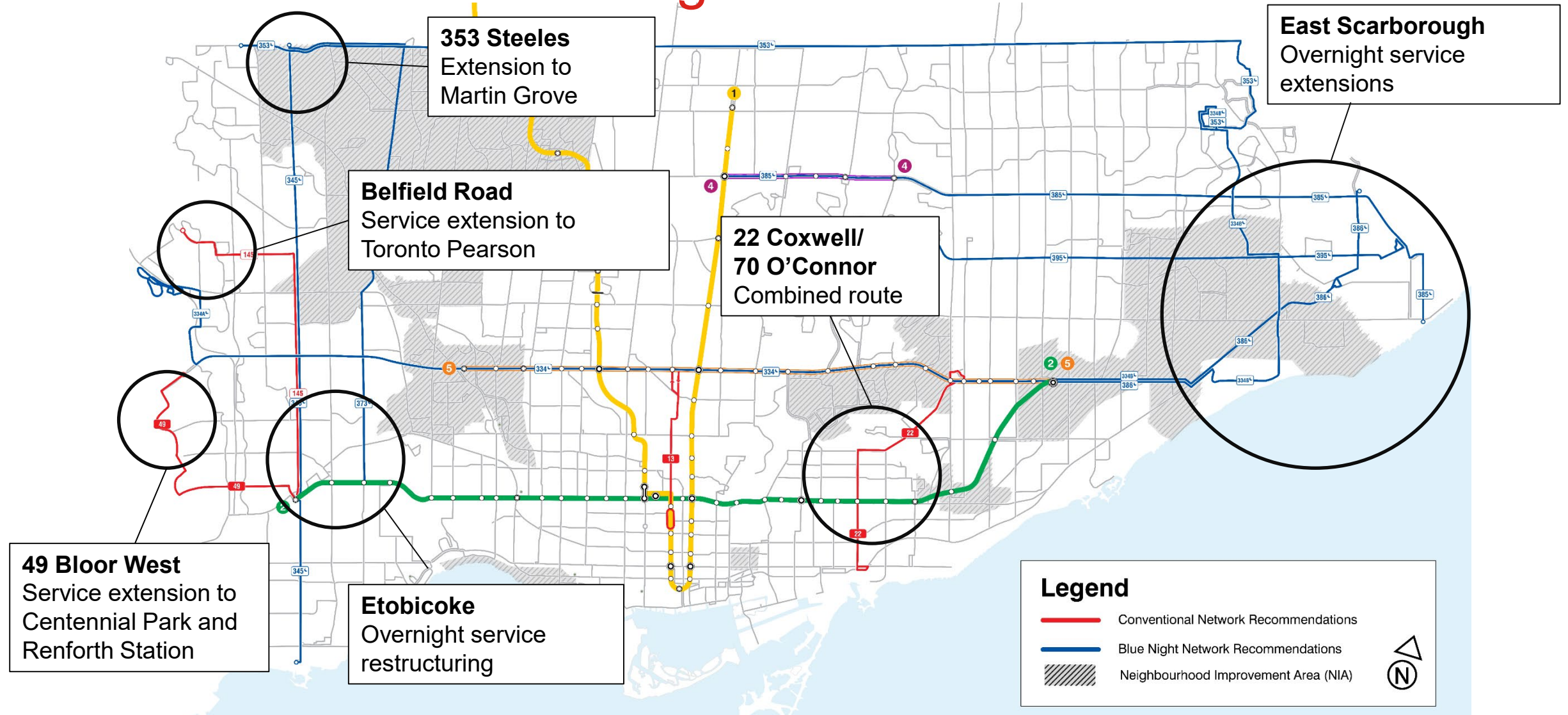
**Improving
Customer
Experience**

3



**Making Service
Enhancements**

Enhancing Connections: Route and network changes



Improving Community Bus:

Routing changes and other initiatives to improve connections and boost ridership and performance

405 Etobicoke

Additional connections to community destinations

400 Lawrence Manor

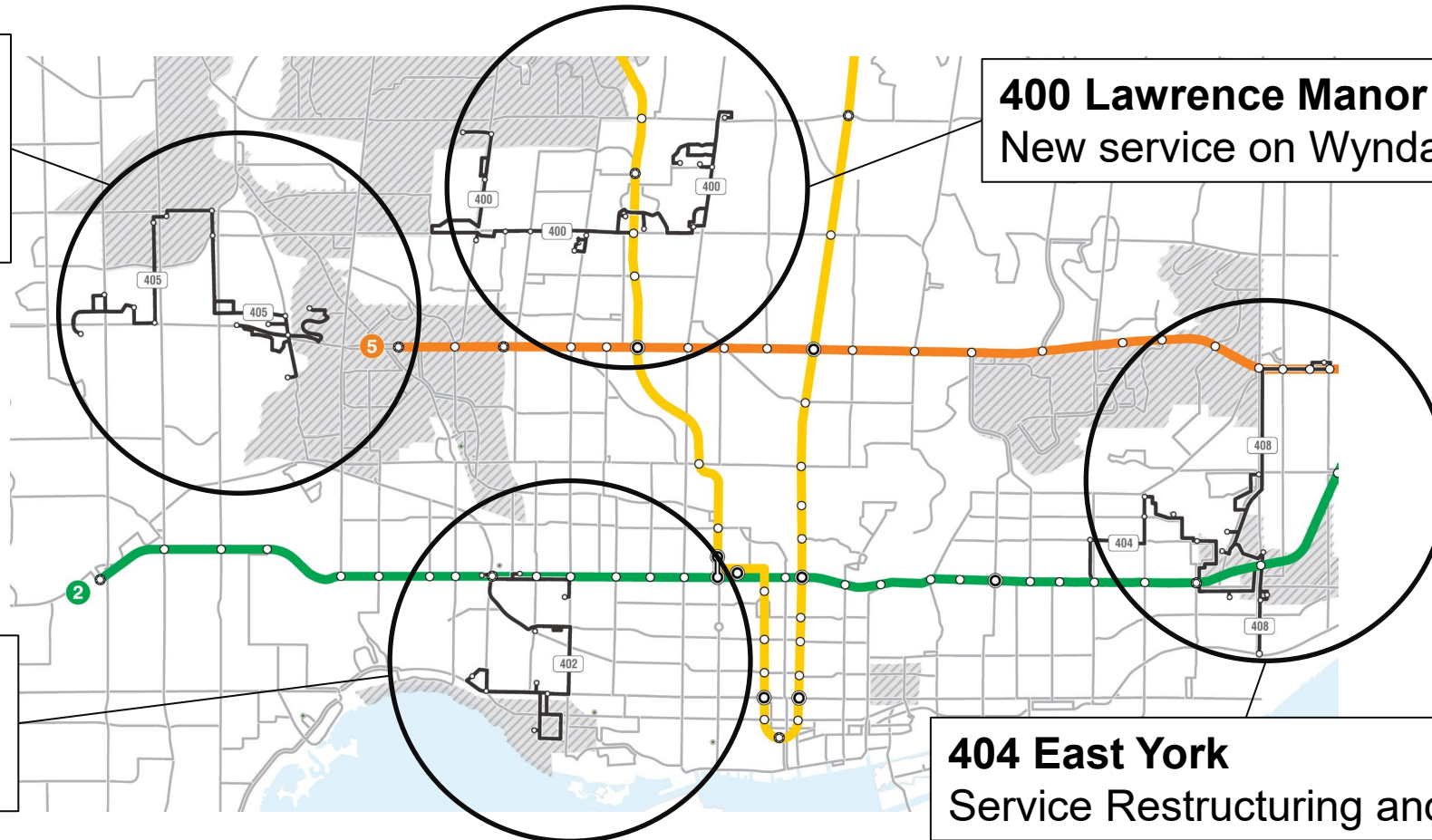
New service on Wyndale Drive

402 Parkdale

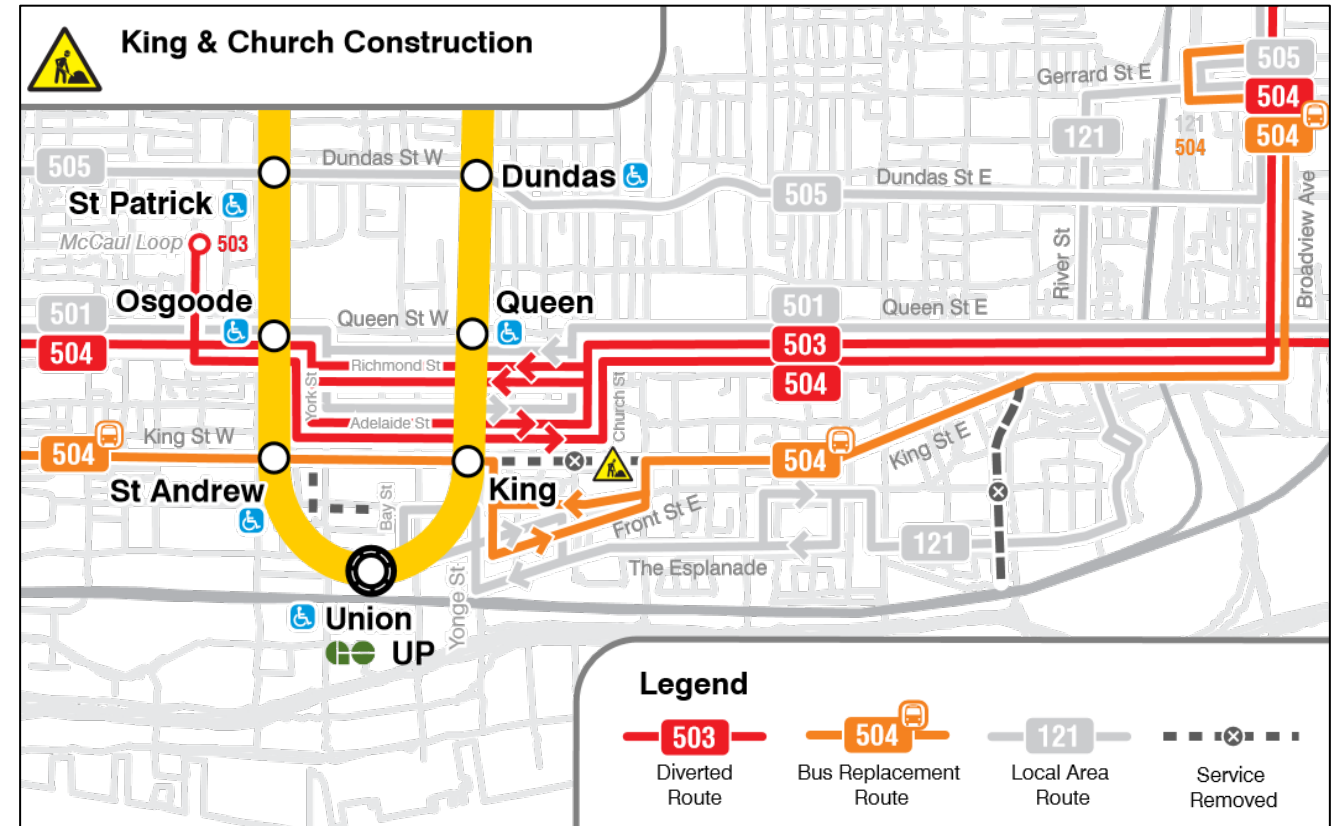
Route changes to encourage ridership

404 East York

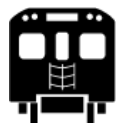
Service Restructuring and Extension



Planning for Construction



2025 Budget : Customer Experience Improvements



1 2

5-minute or better service at all times



4

Restoration of 6-minute service



5 6



Opening of Line 5 and Line 6 and connecting bus networks

DUNDAS
FINCH
KENNEDY
LANSDOWNE
SCARBOROUGH CENTRE
SPADINA



Enhanced Station Cleanliness Pilot



505 511 512

6-minute or better service every day 7 a.m. to 7 p.m.



7	24	25
29	100	165
506	512	
924	925	929

Bunching and Gapping Reduction Pilot on 11 Priority Routes



16	57	89
96	116	165
944	505	506

Midday, Evening and Weekend Improvements on 9+ routes



Continued schedule adjustments for congestion



| Recommendations

It is recommended that the TTC Board:

1. Approve the 2025 Annual Service Plan including its associated proposed route changes.
2. Approve routing changes outlined in **Appendix 5 – Roads with Transit Service Added or Removed**; and,
3. Direct staff to forward the 2025 Annual Service Plan to all City Councillors, the Deputy City Manager, Infrastructure and Development Services, General Manager of Transportation Services, Chief Planner, as well as the General Managers of Brampton Transit, Durham Region Transit, Metrolinx, MiWay and York Region Transit.

Looking Forward: The 2026 Annual Service Plan

Development of the 2026 Annual Service Plan has begun
Emerging themes include:

Identifying
service options to
accelerate growth

Reviewing
cross-boundary
connections

Building on 2025
service investments

Continuing to
align to stabilizing
travel patterns

Delivering
FIFA World Cup
service

