

City Councillor

**Jamaal Myers** 麥智謀 ஜமால்  
Ward 23 Scarborough North



**Toronto City Hall**

100 Queen Street West  
2nd Floor, Suite A8  
Toronto, Ontario M5H 2N2

Mayor Olivia Chow  
Toronto City Hall  
100 Queen Street W.  
Toronto, ON., M5H 2N2

June 23, 2025

**RE: METROLINX HANDOVER OF LINE 5 TO THE TTC**

Dear Mayor Chow,

Recently you asked me if Metrolinx had ‘handed over’ Line 5 to the TTC. To clear up any confusion, Metrolinx and their contractor, Crosslinx Transit Solutions (CTS), continue to work alongside the TTC to complete the Eglinton Cross Town (Line 5) and officially open the new line for Toronto transit riders.

TTC is working closely with Metrolinx and CTS on operational testing to demonstrate the reliability and stability of the line. TTC continues to perform due diligence reviews of testing, commissioning reports, and safety documentation to ensure the system’s readiness and safety for the TTC’s on-going training activities. You will also be pleased to learn that last week management of train operations was transferred from a temporary control centre to our Transit Control Centre while testing, training, and construction continue which marked a significant milestone in the Project.

Several more phases and milestones must be completed before formal handover of Line 5 from Metrolinx/CTS to the TTC occurs. These include:

1. Completion of “Trial Running” phase which is a 14-day period.
2. Completion of the “Revenue Service Demonstration” phase that is a formal 30-day performance and evaluation period. It is important to note that in the event there are any failure conditions during this stage, the evaluation period will be extended by seven



CllrJamaalMyers



Tel: 416-338-2858 - Fax: 416-392-7155



Councillor\_Myers@toronto.ca



days, until there are three seven-day testing periods that have been successfully completed.

3. "Substantial Completion", which is expected to be 14 days after the completion of Revenue Service Demonstration. Substantial Completion requires an Independent Certifier to confirm (or certify) that CTS has demonstrated the successful delivery of Line 5 to a level of completion suitable for revenue service, consistent with the requirements in CTS' contract with Metrolinx.

Only after all these steps are successfully completed will Line 5 be formally handed over from Metrolinx/CTS to the TTC. Metrolinx will ultimately be responsible to determine when Line 5 is ready to begin Revenue Service.

To ensure a smooth handover and the safety of our passengers and employees, the TTC will continue working closely with Metrolinx to ensure each milestone is properly met prior to Line 5's opening.

Yours Sincerely,

Jamaal Myers, Chair of the TTC Board

cc: TTC Board

