

2024 Year-End Guest Safety Report

Date: March 10, 2024

To: Board of Management of the Toronto Zoo

From: Chief Human Resources Officer

Wards: All

SUMMARY

This report is intended to update the Board of Management on the guest incidents and related public safety initiatives for the 2024 calendar year.

RECOMMENDATIONS

The Chief Human Resources Officer, Toronto Zoo recommends that:

1. The Board of Management of the Toronto Zoo receive this report for information.

FINANCIAL IMPACT

There is no financial impact resulting from the adoption of the recommendations in this report.

DECISION HISTORY

There is no decision history available for this item.

COMMENTS

Our Toronto Zoo cares about the animals in our care, our team, guest & community and climate. Through the implementation of our guest safety policies and programs, we endeavor to provide a safe and secure environment for our guests to enjoy our Zoo.

Attached is the 2024 Year-end Guest Safety Report, January 1, 2024 to December 31, 2024. This report summarizes and compares our incident rates to previous calendar year and outlines the related public safety initiatives and prevention programs of the Health & Safety Services Branch.

CONTACT

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SIGNATURE

Valerie Peticca
Chief Human Resources Officer

ATTACHMENTS

Attachment 1 - 2024 Year-end Guest Safety Report - January 1, 2024 to December 31, 2024.