



Decision Letter

Exhibition Place

Meeting No.: 20

Meeting Date: Friday, December 5, 2025

Start Time: 9:30 AM

Location: Exhibition Place, Automotive Bldg,
Room 204, 105 Princes' Blvd/Video Conference

Contact: Jennifer Lin, Committee Administrator

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Chair: Deputy Mayor Ausma Malik

EP20.1 - Cybersecurity Audit of Exhibition Place - Phase One: Physical Security, User Access Management and Staff Training

Decision Type: ACTION

Status: Adopted

Wards: All

Confidential Attachment - Confidential Attachments 1 and 2 to this report involve the security of the property of the City of Toronto or one of its agencies and corporations.

Board Decision

The Board of Governors of Exhibition Place recommends that:

1. City Council authorize the public release of Confidential Attachment 1 to the report (November 21, 2025) from the Auditor General at the discretion of the Auditor General, after discussions with the appropriate Exhibition Place and City officials.

Decision Advice and Other Information

The Board of Governors of Exhibition Place:

1. Adopted the Confidential Recommendations in Confidential Attachment 1 to the report (November 21, 2025) from the Auditor General.
2. Subject to City Council approval, directed that Confidential Attachment 1 to the report (November 21, 2025) from the Auditor General, be public released at the discretion of the Auditor General, after discussions with the appropriate Exhibition Place and City officials.
3. Directed the Confidential Attachment 2 to the report (November 21, 2025) from the Auditor General, remain confidential in its entirety, as it pertains to the security of the property of the City of Toronto or one of its agencies and corporations.
4. Forwarded this report (November 21, 2025) from the Auditor General and Confidential Attachment 1 to the report (November 21, 2025) from the Auditor General, to City Council for information through the City's Audit Committee.

Origin

(November 21, 2025) Report from the Auditor General

Summary

At its meeting on December 5, 2025, the Board of Governors of Exhibition Place considered Item [EP20.1](#) and made recommendations to City Council.

Summary from the report (November 21, 2025) from the Auditor General

The Exhibition Place is an agency of the City of Toronto and managed by the Board of Governors of Exhibition Place. As Canada's largest exhibition and convention centre, the Exhibition Place is used for conventions, conferences, trade shows, entertainment and sporting events, public celebrations, festivals, and cultural attractions, generating over \$594.5 million per year in economic impact.

Technology plays a vital role in all aspects of the Exhibition Place's operations and services. Given the size of the operations, and the services that Exhibition Place provides, the Auditor General included a cybersecurity audit of the Exhibition Place in her 2025 Work Plan.

This audit is conducted in two phases. Phase One of this audit focused on:

- Physical security at selected facilities,
- User access management, and
- Social engineering and staff awareness.

Phase Two, which is in progress, will include an overall assessment of Exhibition Place's networks, systems, and application security and will be reported to the Board in April 2026.

This report includes five administrative recommendations. The confidential findings and recommendations are contained in Confidential Attachment 1 to this report. A separate confidential detailed technical report has been provided to management with technical details to guide them in addressing the report findings and recommendations.

Management agrees with the recommendations contained in the Confidential Attachment 1, which also includes management's response.

Background Information

(November 21, 2025) Report from the Auditor General on Cybersecurity Audit of Exhibition Place - Phase One: Physical Security, User Access Management and Staff Training

<https://www.toronto.ca/legdocs/mmis/2025/ep/bgrd/backgroundfile-260441.pdf>

Confidential Attachment 1 - Cybersecurity Audit of Exhibition Place - Phase One: Physical Security, User Access Management and Staff Training

Confidential Attachment 2 - Confidential Presentation to the Board of Governors of Exhibition Place