

Presentation to the Audit Committee  
on February 12, 2026  
Agenda Item AU11.1

**AUDITOR  
GENERAL**  

---

**TORONTO**

# **Auditor General's 2025 Annual Report**

## **Demonstrating the Value of the Auditor General's Office**

Tara Anderson, CPA, CA, CFE, CIA, BAcc  
Auditor General

# AUDITOR GENERAL

---

# TORONTO



## Presentation Overview

- A. 2025 Highlights
- B. Key Performance Indicators
  - 1. Add Value to the City
  - 2. Make a Positive Difference
  - 3. Show Leadership
- C. Recap and Final Remarks

# 2025 Highlights

**12** Reports with **81** Recommendations

**\$9.7** Return for Every Dollar Invested

**Knighton Award** Winner



**Cybersecurity**

**Governance and  
Resource Planning**



**Community  
Services**

**Procurement and  
Contract Management**



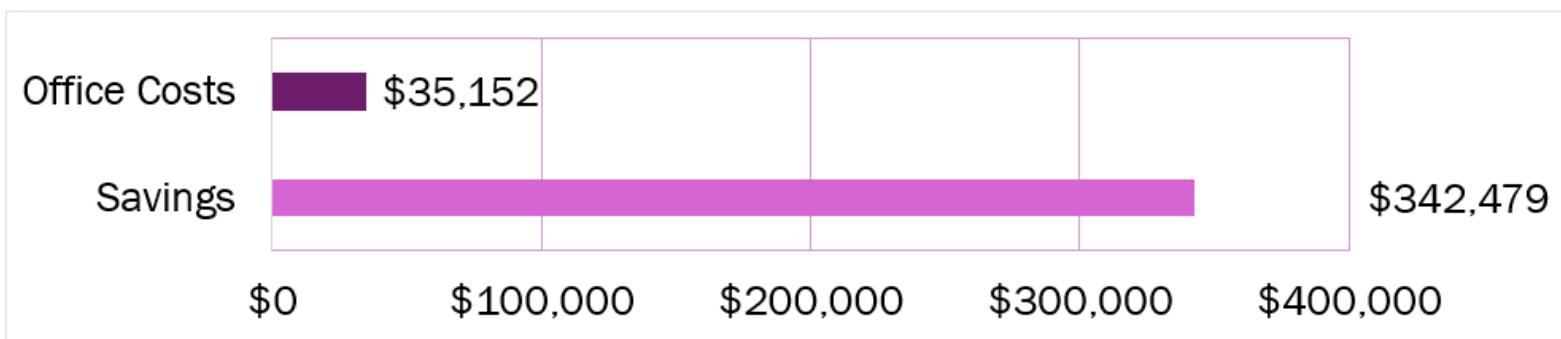
# **1. Add Value to the City**

# Total Cumulative Estimated Savings: \$342 Million

## Return on Investment of AGO: \$9.74

Table 1: Cumulative One-Time and Annual Recurring Savings Projected Over a Five-year Period (in \$000s), Auditor General's 2021 to 2025 Annual Reports

Year of Savings	Year of Annual Report					Total (in \$000s)
	2021 (in \$000s)	2022 (in \$000s)	2023 (in \$000s)	2024 (in \$000s)	2025 (in \$000s)	
2021	\$90,998					\$90,998
2022	\$9,882	\$3,058				\$12,940
2023	\$9,944	\$2,922	\$42,439			\$55,305
2024	\$9,432	\$2,922	\$23,592	\$11,557		\$47,503
2025	\$9,180	\$2,379	\$19,392	\$2,570	\$36,558	\$70,079
2026	\$4,563	\$1,879	\$18,908	\$2,570	\$8,977	\$36,897
2027		\$1,454	\$18,413	\$2,570	\$3,177	\$25,614
2028			\$11	\$2,533	\$466	\$3,010
2029				\$10	\$77	\$87
2030					\$46	\$46
Total	\$133,999	\$14,614	\$122,755	\$21,810	\$49,301	\$342,479



# One-time and Annually Recurring Savings Projected Over Five-Year Period (in \$000s), 2025

Table 2: One-Time and Annual Recurring Savings Projected Over a Five-year Period (in \$000s) Recognized in 2025, Auditor General's Office

		One-Time/ Retro/ 2025 (in \$000s)	2026 (in \$000s)	2027 (in \$000s)	2028 (in \$000s)	2029 (in \$000s)	2030 (in \$000s)	Total (in \$000s)	Annual Report Pg #	Budget Impact See Legend
<b>Savings Realized from Prior Year Reports</b>										
1	Fleet Services Operational Review, 2019 (3 reports)	6,188	2,494	2,494	364			11,540	35	PY/IY OS NP
2	Review of Urban Forestry - Permit Issuance and Tree By-law Enforcement Require Significant Improvement, 2018	1,667						1,667	36	IY
3	Review of Urban Forestry – Ensuring Value for Money for Tree Maintenance Services, 2019-2021 (2 reports)	3,060	610					3,670	37	IY AC
4	Review of the Green Lane Landfill Operations – Management of Contracts Needs Improvement, 2018	5,500						5,500	37	PY/IY
5	Audit of Water Billing and Collection – Phase II: Part 1 – Incorrect Vacant Land Status Properties Reduces City's Property Tax Revenue, 2016	1,730						1,730	38	IY NP
6	Part 2 of the Audit of Emergency Shelters: Lessons Learned from Hotel Operations, 2022	6,928	5,195					12,123	39	IY AC OS
7	Improving Controls Over Property Tax Assessments and Payment in Lieu of Taxes, 2015	9,700						9,700	40	IY NP
<b>Savings from Fraud &amp; Waste Hotline Program</b>										
	2025 Recoveries and Avoided Costs	59	103	108	102	77	46	495	23	IY / AC
8	Installation and Maintenance of Traffic Signs Contract - Follow up on Complaints Received, 2022	1,726	575	575				2,876	41	IY AC OS
<b>Total One-time and Recurring Savings</b>		<b>36,558</b>	<b>8,977</b>	<b>3,177</b>	<b>466</b>	<b>77</b>	<b>46</b>	<b>49,301</b>		

# Quantifiable Financial Impact – Example

**\$11.5 Million in combined one-time and annually recurring savings projected over five years**

**Fleet Services (together with divisions across the City) has taken actions to address our 2019 audit recommendations about:**

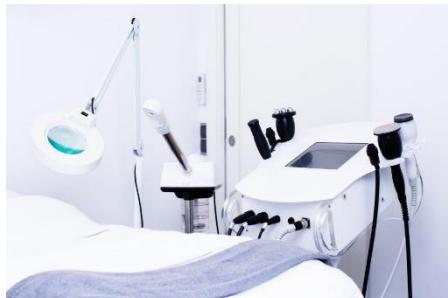
- better managing and reducing underutilized vehicles
- improving City vehicle use, thereby reducing the need for employees to use personal vehicles, and related kilometrage reimbursement costs



# Examples of Additional Potential Future Financial Benefits Included in the City's 2025 Budget Notes



- **Toronto Transit Commission**



- **Technology Services**



- **Pension, Payroll, and Employee Benefits**

The potential savings and non-quantifiable benefits identified in 2025 and 2026 Budget Notes are not yet verified as realized, and therefore not yet reflected in our saving calculations.

## **2. Make a Positive Difference**

**In 2025, we made impactful recommendations that also had non-financial benefits to:**



### **3. Show Leadership**

# Knighton Award – Recognizing Excellence in Performance Auditing

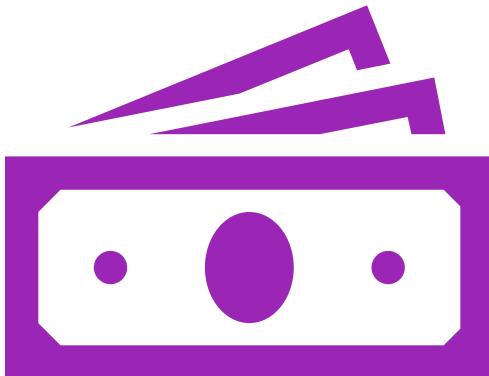




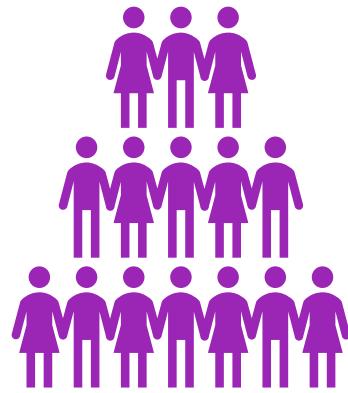
## Leaders in Our Profession

# Recap:

- 1. Add Value to the City**
- 2. Make a Positive Difference**
- 3. Show Leadership**



**\$342M** Cumulative  
Estimated Savings  
**\$9.74** Return on  
Investment



Improving program  
outcomes for  
Torontonians



Leaders in our Profession

# Our Team

*Our diversity strengthens the Office and enriches the work we do*



**AUDITOR  
GENERAL**  

---

**TORONTO**