

Toronto Parking Authority

Meeting No.: 19

Meeting Date: Friday, May 29, 2026

Start Time: 9:30 AM

Location: Committee Room 1, City Hall/Video Conference

Contact: Gina Ang, Committee Administrator

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Chair: Paul Johnson

PA19.2 - Toronto Parking Authority - 2026 Follow-up Status of Previous Auditor General's Recommendations

Decision Type: ACTION

Status: Adopted

Wards: All

Board Recommendations

The Board of Directors of the Toronto Parking Authority recommends that:

1. City Council receive the report (May 15, 2026) from the Auditor General to City Council for information.

Origin

(May 15, 2026) Report from the Auditor General

Summary

At its meeting on May 29, 2026, the Board of Directors of the Toronto Parking Authority considered Item [PA19.2](#) and made recommendations to City Council.

Summary from the report (May 15, 2026) from the President, Toronto Parking Authority:

The Auditor General follows up on the implementation status of outstanding recommendations made through her audit and investigation reports. The purpose is to verify that Auditor General recommendations are fully implemented and that intended benefits are achieved.

In this follow-up cycle, we reviewed the status of seven recommendations reported by management as fully implemented from the following three reports:

- Toronto Parking Authority Phase 2: Audit of the Revenue Operations of Off-Street Controlled Facilities, 2016
- Auditor General's Observations of a Land Acquisition at Finch Avenue West and Arrow Road by the Toronto Parking Authority - Part 2, 2017
- Results of Agreed-Upon Procedures to Assess Controls over Pay and Display Credit Card Revenues, 2021

Of the seven recommendations we reviewed, we determined that four recommendations are fully implemented, two recommendations are no longer applicable, and one recommendation is not fully implemented.

The detailed results from this follow-up review are discussed in Attachment 1.

This report also includes identification of cost savings from the Toronto Parking Authority (TPA) implementing Recommendation #5 from our report: [Improvement Needed in Managing the City's Wireless Telecommunications Contracts, 2018](#).

The results of this follow-up review will be included in our consolidated report on the status of outstanding recommendations to be presented at the City's Audit Committee meeting on July 10, 2026.

Background Information

(May 15, 2026) Report from the Auditor General on Toronto Parking Authority - 2026 Follow-up - Status of Previous Auditor General's Recommendations

<https://www.toronto.ca/legdocs/mmis/2026/pa/bgrd/backgroundfile-287058.pdf>

Attachment 1: Toronto Parking Authority - 2026 Follow-up Status of Previous Auditor General's Recommendations

<https://www.toronto.ca/legdocs/mmis/2026/pa/bgrd/backgroundfile-287059.pdf>