

BudgetTO

Community & Emergency Services

January 15, 2026

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Vision Statement: Community & Emergency Services

United in Service

Across every community, people find welcoming and animated public spaces, resilient local economies, clear pathways to support, and trust in emergency response.



Community & Emergency Services



Economic Development and Culture

- Stimulates employment, investment, arts, and culture to advance Toronto's prosperity, vitality, and liveability
- Provides access to culture and heritage via 400+ public art installations, 100 heritage buildings, one art gallery, two national historic sites, and thousands of cultural programs and events
- Supports local economies and neighbourhoods through public realm improvements, response to U.S. tariffs, and service to small businesses, hospitality sector, film, and creative industries



Toronto Fire Services

- Provides 24/7 all-hazards emergency response, including annual response to 172,000+ incidents
- Provides fire protection for residents and businesses, inspecting 100% of high-rise residential buildings and Toronto Community Housing Corporation multi-unit residential properties including Toronto Seniors Housing properties, and responding to 100% of Fire Code complaints and requests for Fire Code inspections
- Delivers fire safety public education program to prevent fires, protect lives, and reduce property damage

Community & Emergency Services



Parks and Recreation

- Ensures Toronto's parks, green spaces, and recreation facilities are available and accessible, enabling residents to play, celebrate, explore, and connect
- High-quality, affordable recreation programs in 400 locations, including 127 well-maintained recreation centres
- Maintenance and expansion of Toronto's network of parks and green spaces, including more than 1,500 parks and 6800+ hectares of land



Toronto Emergency Management

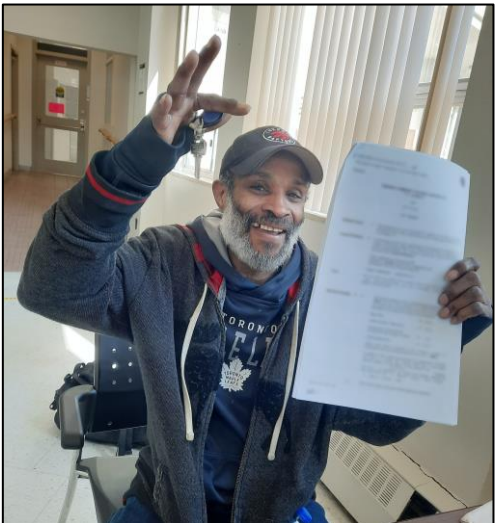
- Coordinates preparedness, response and recovery activities with all City Divisions, Agencies, Corporations, and external stakeholders to ensure a well-organized response during major emergencies and events
- Responsible for the City's Emergency Plan, Emergency Operations Centre, Emergency Social Services Policy, and Heat Relief Strategy

Community & Emergency Services



Toronto Paramedic Services

- Provides 24/7 paramedic care in response to life-threatening medical emergencies
- Annual response to almost 380,000 incidents, including 235,000+ patient transports
- Emergency medical care, medical dispatch, and Community Paramedicine







Toronto Shelter and Support Services

- Manages Toronto's homelessness service system to provide immediate, housing-focussed, person centred services for people experiencing homelessness, including emergency shelters, 24-hour respite sites, 24-hour drop-ins, daytime drop-ins, extreme weather programs and street outreach services, and encampment response
- Over 9,000 people accommodated nightly at over 100 programs across the city

Services and Outcomes

Strategic Outcomes

 Housing	 Mobility	 Climate Action
All Torontonians have access to housing that is safe, affordable and suitable to their needs.	Toronto's transportation network is accessible, resilient and reliable , where residents and businesses are connected to vibrant communities.	Toronto's climate action initiatives mitigate the impact of climate events on the well-being and prosperity of residents and businesses.
 People & Neighbourhoods	 Equity	
All Torontonians feel safe and secure , and live in healthy, inclusive and culturally rich neighbourhoods.	Toronto's economy is resilient and prosperous with opportunities for residents and businesses.	All Torontonians have equitable access to City services and poverty is mitigated , especially for Indigenous, Black and equity-seeking groups.

Corporate Outcomes

 A Well Run City	
Toronto's municipal operations are effective, efficient and resilient in order to support service delivery.	Toronto's residents and businesses can conveniently transact and interact with their municipal government where, when and how they want.
 Financial Sustainability	
Toronto's funding for services is adequate and sustainable to meet the needs of Toronto residents and businesses in the near and long term.	Toronto's tax dollars are invested in services with the highest value for residents and businesses.

2026 Budget Overview

Operating Budget							
\$ Millions	2025 Budget	2025 Projection*	2026 Budget	Change vs. 2025 Budget		OUTLOOK	
				\$	%	2027	2028
Revenues	\$1,108.7	\$1,006.0	\$993.3	(\$115.4)	(10.4%)	\$857.5	\$849.4
Gross Expenditures	\$2,471.4	\$2,390.7	\$2,440.8	(\$30.5)	(1.2%)	\$2,469.4	\$2,479.4
Net Expenditures	\$1,362.6	\$1,384.7	\$1,447.5	\$84.9	6.2%	\$1,611.8	\$1,630.0
Approved Positions**	12,462.9	N/A	12,731.0	268.1	2.2%	12,721.2	12,691.9

*Projection based on 9 Month Variance

**YoY comparison based on approved positions

10-Year Capital Budget and Plan			
\$ Millions	2026	2027-2035	Total
Gross Expenditures	\$619.3	\$5,494.1	\$6,113.4
Debt	\$311.1	\$2,993.5	\$3,304.6

Note: Includes 2025 carry forward funding

2026 Key Risks and Challenges



Increasingly Complex Needs

- Mental health and addictions, housing challenges, healthcare and hospital system capacity, climate change, and other systemic challenges



Economic Challenges

- Ongoing affordability crisis, rising costs to deliver goods and services, and economic uncertainty increase financial pressure on service users, small businesses, and culture sector



Escalating Operational Pressures

- Growing and aging population with diverse needs drives steady increases in emergency call volumes and demand for infrastructure
- New multi-function stations, parks, recreation centres, and other facilities require investment to maintain service

2026 Priority Actions



Provide Proactive Supports for Vulnerable Populations

Advance All-of-City response to homelessness, including encampment support, dedicated refugee services, and new shelters

Invest in children and youth with pathways to employment, opportunities to engage with arts and culture, and camp nutrition

Implement 2026 Heat Relief Strategy to expand access to indoor cool space, outdoor pools, and drinking water



Reinforce Community Safety and Emergency Response

Strengthen emergency response workforce through recruitment and enhanced supports for staff health and wellness

Focus on service level performance and coordination of emergency response through multi-function stations, training, and technology strategies

Support emergency preparation and coordination for FIFA and other major festivals and events



Create and Promote Safe, Welcoming, and Vibrant Neighbourhoods

Advance Action Plans and Strategies for Economy, Culture, and U.S. Tariff Response

Open the Indigenous Centre for Innovation and Entrepreneurship

Update Parks and Recreation Facilities Plan and Parkland Strategy, improve park amenities and complete dozens of new and improved community facilities and spaces



Deliver Innovations and Improvements in Client Experience

Upgrades to park washrooms, cleaner recreation centres, modernized booking system for recreation, and expansion of Early Local Registration

Bolster support for festival organizers, filmmakers, arts/culture organizations, and small businesses with streamlined application and permitting systems

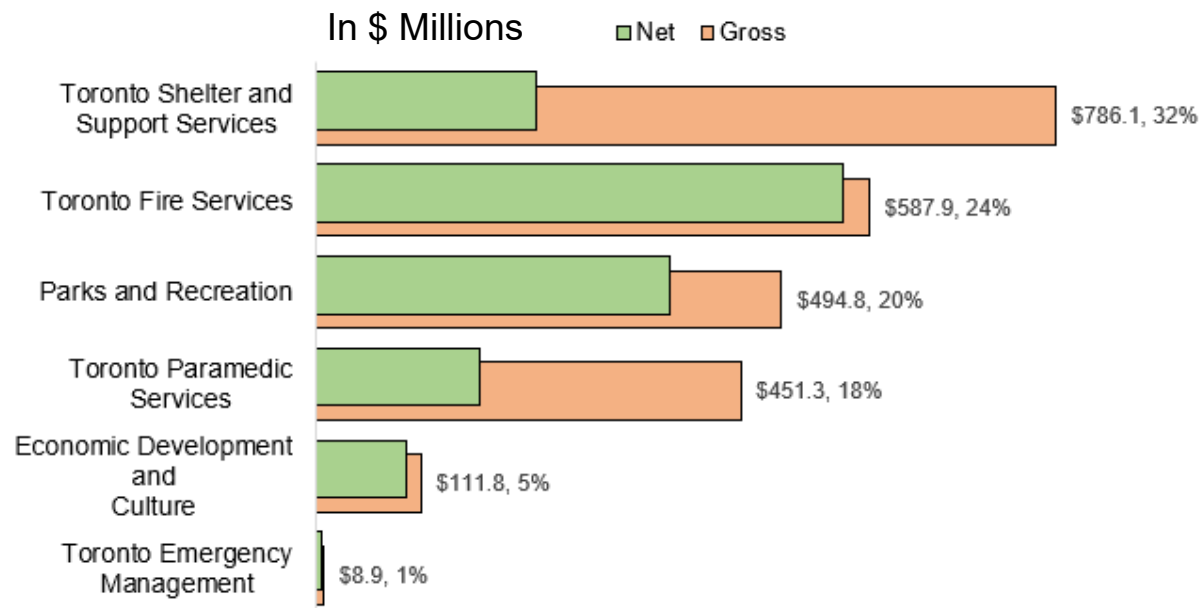
2026 Operating Budget Submission

Community & Emergency Services



2026 Operating Budget - \$2.4 Billion Gross (\$1.4 Billion Net)

2026 Operating Expenditures



Key Points

Supports for Vulnerable Populations

- 9,178 nightly accommodations in the shelter system
- Expanded CampTO Nutrition program
- Increased training and job-readiness opportunities for local youth through Building Skills Through Recreation

Community Safety and Emergency Response

- Toronto Paramedic Services' Multi-Year Staffing Plan
- Medical Dispatchers for TCCS
- Health and wellness support for firefighters + paramedics

Safe, Welcoming, and Vibrant Neighbourhoods

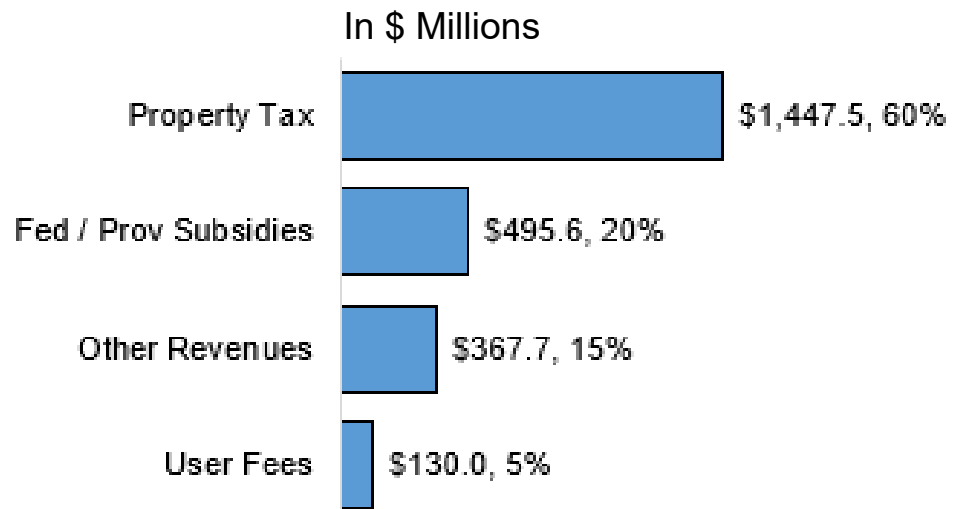
- Increased funding for arts and culture, including grants for equity deserving communities outside the downtown core

Client Experience

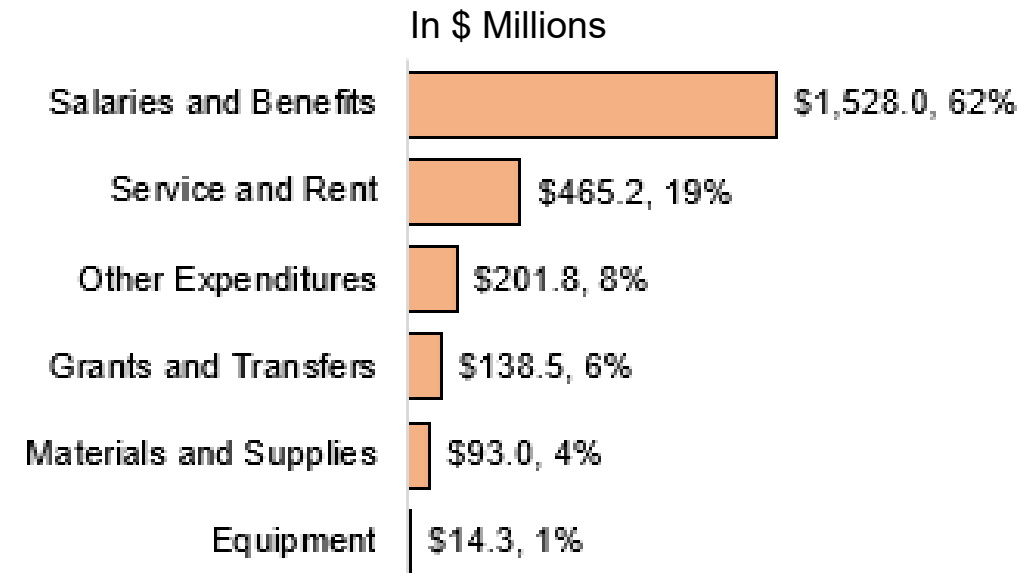
- Early Local Registration at all free recreation centres
- Citywide upgrades and replacements through Washroom Enhancement Program

How the 2026 Operating Budget is Funded and Where the Money Goes

Where the Money Comes From (\$2.4 Billion)



Where the Money Goes (\$2.4 Billion)



2026 Net Operating Budget

(In \$Millions)	2025 Budget	2025 Projection*	2026		2026 Budget	Change vs. 2025 Budget	
			Base Budget	New / Enhanced			
By Program	\$	\$	\$	\$	\$	\$	%
Net Expenditures							
Economic Development and Culture	92.8	93.0	94.6	2.6	97.2	4.4	4.7%
Parks and Recreation	355.4	354.9	374.8	0.5	375.3	19.9	5.6%
Toronto Emergency Management	5.4	5.1	5.7		5.7	0.3	6.5%
Toronto Fire Services	548.9	578.1	558.9		558.9	10.0	1.8%
Toronto Paramedic Services	140.3	133.8	172.8	2.4	175.2	34.9	24.9%
Toronto Shelter and Support Services	219.9	219.9	235.1		235.1	15.3	6.9%
Total Net Expenditures	1,362.6	1,384.7	1,442.0	5.5	1,447.5	84.9	6.2%

*Projection based on 9 Month Variance

2026-2035 Capital Budget and Plan Submission

Community & Emergency Services



Capital Assets to Deliver Services - \$7.3 Billion



6800ha+
Parkland



127
Community &
Recreation Centres



263
Water Play Areas/
Wading Pools



5
Golf Courses



65
Indoor Ice Pads



500km
Trails and Pathways



64
Indoor Pools



59
Outdoor Pools



611
Indoor & Outdoor
Tennis Courts



70
Outdoor Ice Pads and
Skate Trails



400+
Public Art
Installations



100
Heritage Buildings



32
City-owned Shelters



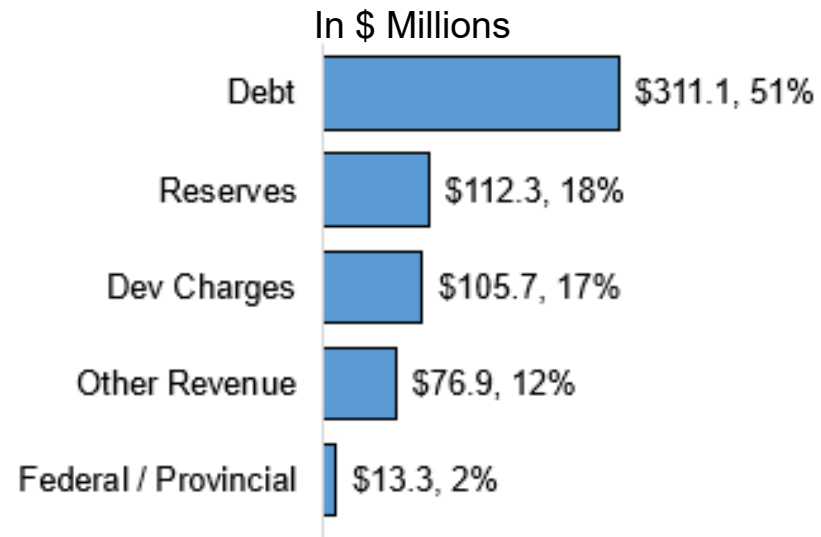
45
Ambulance Stations



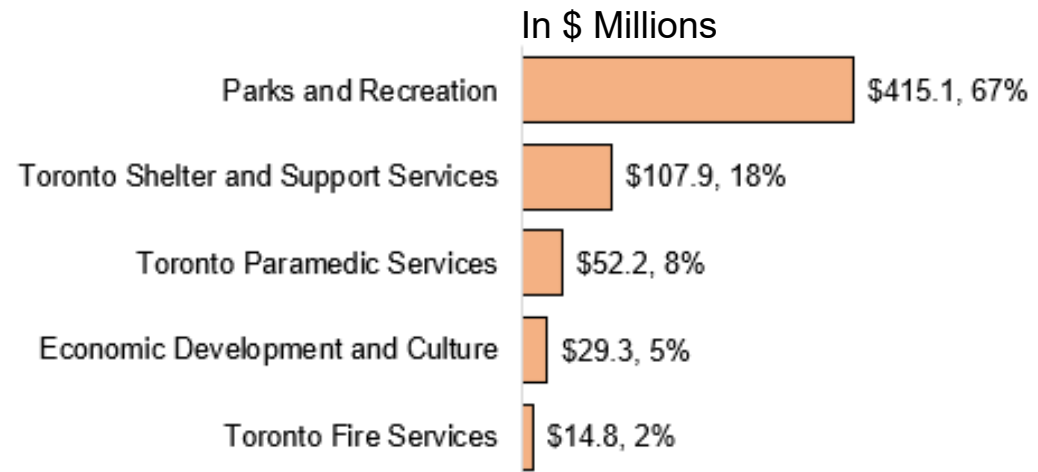
84
Fire Stations

2026 Capital Budget Breakdown

Where the Money Comes From (\$619.3 Million)





Where the Money Goes (\$619.3 Million)



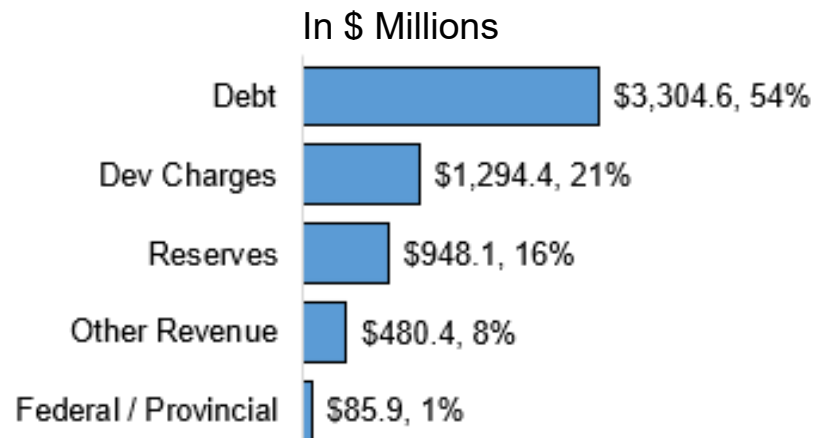
\$6.1 Billion 10-Year Gross Capital Program



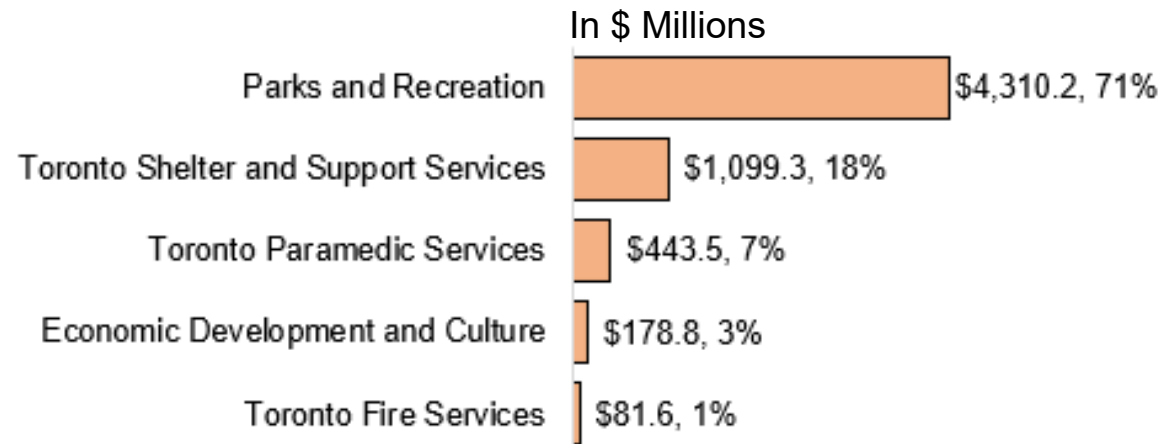
Supporting growing communities	Infrastructure and redevelopment to support essential services	Health, safety and legislated programs	Modernization
\$3,630.7 M  59.4%	\$2,241.4 M  36.7%	\$111.5 M 1.8%	\$129.8 M 2.1%
<ul style="list-style-type: none"> • Land Acquisition and Park Development • George Street Revitalization & winter/respice sites • Homelessness Services Capital Infrastructure Strategy and Development Project • New Community Centres • Multi-function stations, ambulance posts, garaging and equipment • Flemingdon Park New Fire Station and Truck 	<ul style="list-style-type: none"> • Arenas, waterplays, trails, pathways and bridges, parking lots, tennis courts, sports pads and facilities SOGR • Community Recreation Centre redevelopments • SOGR maintenance of shelters, public arts buildings and museums • Ambulances and Emergency Response Vehicles 	<ul style="list-style-type: none"> • Replacement of personal protection equipment and portable radios • Defibrillator, power stretchers and other medical equipment replacements • Accessibility for Ontarians with Disabilities (AODA) 	<ul style="list-style-type: none"> • Modernize systems and technology to enhance public access and service quality for recreation client experience • Toronto Radio Infrastructure Project system upgrades to implement cyber security services • Parks Public WiFi • Mobile Data Communications for Paramedics • Next Generation 9-1-1 • Central Ambulance Communication Centre backup upgrade

2026-2035 Capital Budget Breakdown

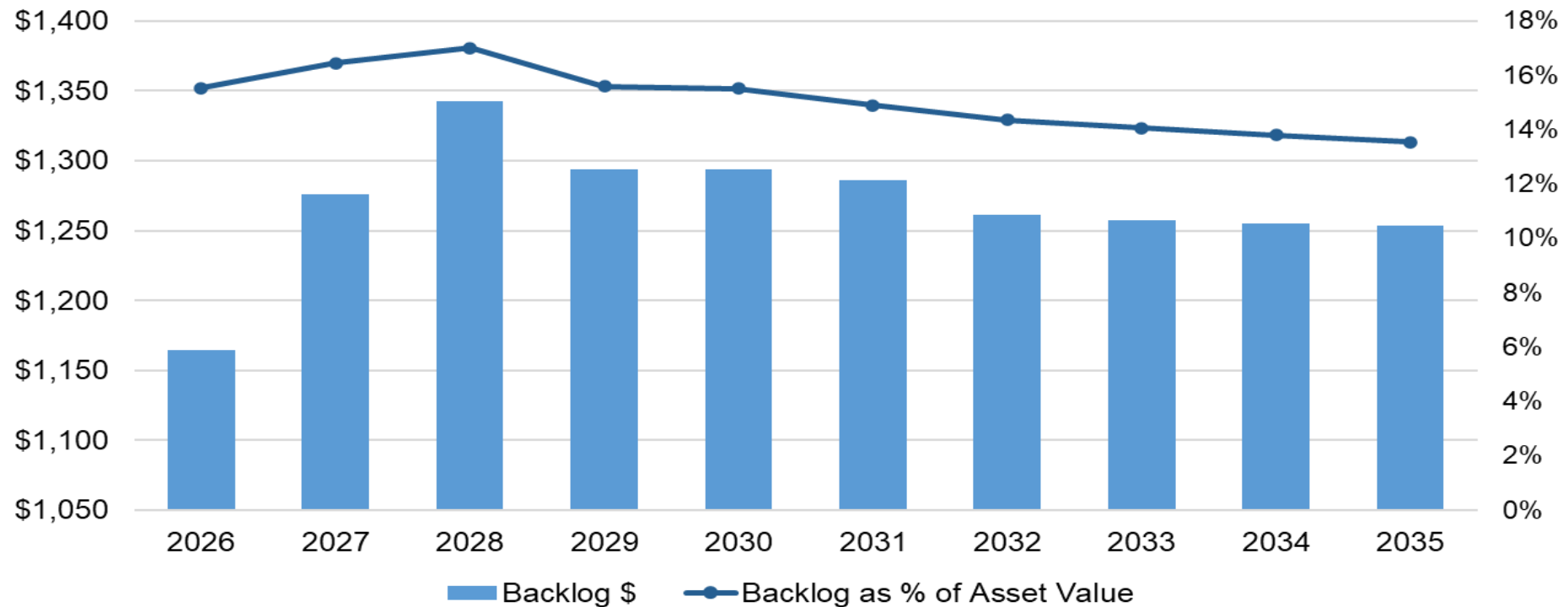
Where the Money Comes From (\$6.1 Billion)



Where the Money Goes (\$6.1 Billion)



State of Good Repair (SOGR) Backlog



\$Millions	2026	2027	2028	2029	2030	2031	2032	2033	2034	2035
Backlog \$	1,164.8	1,276.0	1,342.6	1,293.7	1,294.0	1,286.3	1,261.0	1,257.7	1,254.8	1,253.5
Backlog as % of Asset Value	15.5%	16.5%	17.0%	15.6%	15.5%	14.9%	14.4%	14.1%	13.8%	13.5%

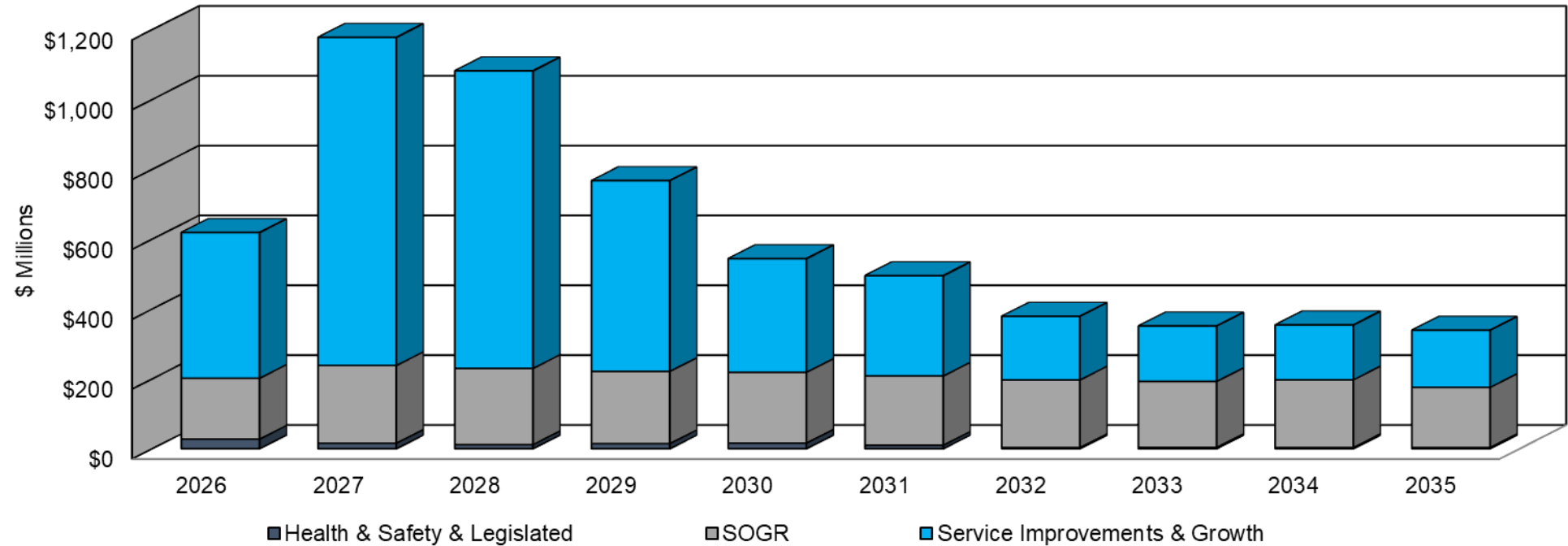
Thank you

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Appendices

Community & Emergency Services

2026-2035 Capital Budget and Plan by Project Category



2026 - 2035 Tabled Capital Budget and Plan by Category											
\$ Millions	2026	2027	2028	2029	2030	2031	2032	2033	2034	2035	Total
Health & Safety & Legislated	27.8	15.9	11.8	14.8	16.3	10.2	3.5	3.9	3.6	3.7	111.5
SOGR	174.4	222.7	218.5	206.8	202.7	198.3	193.7	189.2	193.8	172.2	1,972.2
Service Improvements & Growth	417.2	939.6	852.0	546.4	325.5	287.2	182.3	158.7	157.2	163.7	4,029.7
Total	619.3	1,178.2	1,082.3	768.0	544.5	495.7	379.5	351.7	354.6	339.6	6,113.4

Capital Delivery Constraints - \$1.56 Billion

Project Name by Divison	Total Project Cost	Non-Debt Funding	Debt Required	Cash Flow (In \$ Millions)									
				2026	2027	2028	2029	2030	2031	2032	2033	2034	2035
Economic Development and Culture													
Museum of Toronto	66.0		66.0				1.0	2.0	40.0	23.0			
Guild Public Art and Monument Conservation	1.3		1.3	0.1	0.1	0.1	0.1	0.2	0.1	0.1	0.1	0.1	0.3
Building Condition Audits	1.0		1.0	0.1	0.1	0.1	0.1	0.1	0.1	0.1	0.1	0.1	0.1
Fort York Adding New Buildings	2.2		2.2							0.7	0.5	1.0	
BIA Action Plan Toronto Economy (APTE)	22.7	10.0	12.7	2.3	2.3	2.3	2.3	2.3	2.3	2.3	2.3	2.3	2.3
Parks and Recreation													
Ravine Strategy - Priority Improvement Areas	50.2		50.2	2.6	3.0	3.7	4.0	3.5	6.9	5.2	5.7	6.9	8.7
Cost Escalations Associated with the Implementation of FMP Recommended Facilities	576.7	279.8	296.9					0.2	3.6	66.3	95.0	125.4	286.2
Toronto Paramedic Services													
Multi-Function Station #5 (Facility)-18 Dyas Road (Phase 2 -CACC)	20.0		20.0			0.5	1.5	5.0	8.0	5.0			
New Central Ambulance Communications Centre	300.0		300.0			0.5	9.5	40.0	100.0	100.0	50.0		
Ambulance Post #5	2.0		2.0					0.2	0.5	1.4			
Ambulance Post #6	2.0		2.0							0.2	0.5	1.4	
895 Eastern Avenue	35.0		35.0						5.0	15.0	10.0	5.0	
Multi-Function Station #4 (Facility)-800 Kipling Ave	49.5	23.8	25.7						1.5	5.0	10.0	20.0	13.0
Toronto Fire Services													
Training Capacity Enhancements	1.7		1.7		1.7								
Toronto Radio Infrastructure Program (TRIP)	110.0		110.0			0.5	22.0	54.5	33.0				
New Fire Station and Trucks- Woodbine	21.8	11.8	10.1						10.9	10.9			
New Fire Station and Trucks- Christie	21.4	11.6	9.9					10.7	10.7				
Fire Academy Expansion	90.2	24.4	65.9			18.0	18.0	18.0	18.0	18.0			
New Fire Station and Trucks-Lower Don Lands	23.6	12.8	10.9										23.6
Toronto Shelter and Support Services													
Homelessness Services Capital Infrastructure Strategy (HSCIS)	166.9	166.9			0.3	28.0	21.1	41.9	45.8	24.3	5.6		
Total Delivery Constraints (Not Included)	1,564.3	541.0	1,023.4	5.1	7.5	53.7	79.6	178.6	286.4	277.4	179.8	162.1	334.2