



2026 Election Accessibility Plan

Toronto Accessibility Advisory Committee
February 27, 2026

City of Toronto General Election

- Toronto's election is the fourth largest municipal election in North America and the largest municipal election in Canada with 1.95 million eligible voters
- Election Day: Monday October 26, 2026
- Advance Vote: October 6 to 11, 2026



Election Accessibility Plan



- The Municipal Elections Act requires municipal clerks to prepare a plan regarding the identification, removal, and prevention of barriers that affect voters and candidates with disabilities
- The 2026 Toronto Election Accessibility Plan is a living document updated each election to reflect best practices, changes, and new initiatives

Overview of the Plan

1. Consultations and Partnerships
2. Voting Options
3. Communication and Information
4. Recruitment
5. Voting Places
6. Candidate Information
7. Customer Service



Consultations and Partnerships

- The Toronto Elections Outreach Network
 - Accessibility stream: Over 60 members, including representatives from community organizations, persons with disabilities, City partners
- Updated outreach touchpoints
- New partners such as caregiver organizations
- Special topic consultations



Voting Options

- Vote by Proxy
- Curbside Voting
- Voter Assist Terminals
- Ballot Transfer
- Personal Assistance to Voters
- Mail-in Voting



Mail-in Voting

- Introduced in 2021
- Braille option
- Supports a range of voters who may otherwise face difficulty voting in person
- Preparing for increased uptake



Communication & Information



- Provide election information in a variety of formats and channels
- Leverage partnerships to disseminate election information and reach people with a range of disabilities
- Attend community events to provide outreach to diverse communities
- Launch MyVote on September 1, an online voter tool that provides important information for voters

Recruitment

- Actively promote election worker roles to persons with disabilities
- Enhance the online recruitment portal to allow applicants to specify accommodation requests early in the process
- Offer election worker location placements that accommodate unique needs, where possible



Voting Places

- Inspect all voting places multiple times to ensure they are accessible
- Post preliminary list of voting places in advance for public input
- Voting place accessible entrances are clearly identified
- Explore MyVote updates –location and door wayfinding



Candidate Information



- Ensure accessible services and documents for candidates with disabilities
- Provide candidates with resources that support accessible campaigns

Customer Service

- Training and resources provided to election officials through several delivery mechanisms
- Review of accessible customer service content from outreach partners
- Voter Assist Terminal video
- Dedicated accessibility e-mail and phone line



Deputy City Clerk Reflections



- Continue to approach the administration of Toronto's municipal elections with a lens of accessibility
- The Accessibility Plan is a living document which will keep Toronto Elections accountable
- Continue to fine tune plans and look for more opportunities to improve and respond to accessibility issues

Resources and Contact



[Toronto Elections Accessibility Plan](http://www.toronto.ca/city-government/elections/city-elections/election-accessibility-plan/)

(www.toronto.ca/city-government/elections/city-elections/election-accessibility-plan/)

Website: [Toronto Elections](http://toronto.ca/elections) (toronto.ca/elections)

Email: [Accessible elections email address](mailto:AccessibleElections@toronto.ca) (AccessibleElections@toronto.ca)

Phone: 416-338-1111 press 6

TTY: Use 711

Hours of Operation: 8:30 am to 4:30 pm