



TORONTO

Accessibility for FIFA World Cup 2026™

Toronto Stadium, FIFA Fan Festival,™ and the Last Mile



TORONTO MATCH DAY ROAD CLOSURES





Accessibility by Transit



Spectators, workers, and volunteers with accessibility needs can access TO Stadium and FIFA Fan Festival via transit.

- All GO Trains, TTC buses, and TTC streetcars provide access for those with mobility and other disabilities. GO Trains and stations, including Exhibition GO, are equipped with level boarding on the accessibility coach and elevators in the station.
- TTC buses and streetcars offer low floor access with deployable ramps. Audible stop announcements are provided on all forms of transit, with visual digital signs on both buses and streetcars.
- TO Stadium and FIFA Fan Festival™ attendees taking the 509 and 511 are encouraged to use the temporary platforms being constructed at Fleet Street. The Exhibition Loop will remain open as an accessible stop only.
- When required due to crowding on streetcars, local stops between Fleet St and King St may be taken out of service. Expanded Wheel-Trans services will be offered to residents within the Fort York neighbourhood who may not be able to walk to the temporary platforms at Fleet Street.
- For Exhibition GO, a KONE technician will be on-site on match days to respond immediately to any elevator failures. If an immediate repair is not possible then a shuttle-based plan will be enabled depending on the unit affected.



Wheel-Trans and Accessible Parking



Accessible pick-up and drop-off locations for Toronto Stadium and FIFA Fan Festival™ are listed below:

Location	Pick-up and Drop-off
Toronto Stadium	Accessible parking lot (lot 851).
FIFA Fan Festival	Wheel-Trans will be accommodated on Gzowski Boulevard.

On demand Wheel-Trans service will be available throughout the tournament. Trips can be prebooked up to seven days in advance. Visitors to Toronto with access to a specialized transit service in their home province, territory or country can access the TTC Wheel-Trans Service for up to 30 days without having to apply to Wheel-Trans.

Pre-booked accessible parking for FIFA World Cup 2026 ticket holders will be provided by FIFA in lot CP 851 within Exhibition Place on match days only. Entry times for accessible spectators will be one hour prior to general gates open:

- For example, kickoff minus 5 hours for the first match on June 12th
- Kickoff minus 4 hours for all subsequent matches

There is no parking available at FIFA Fan Festival.

Toronto Stadium: Wheel-Trans and Accessible Parking

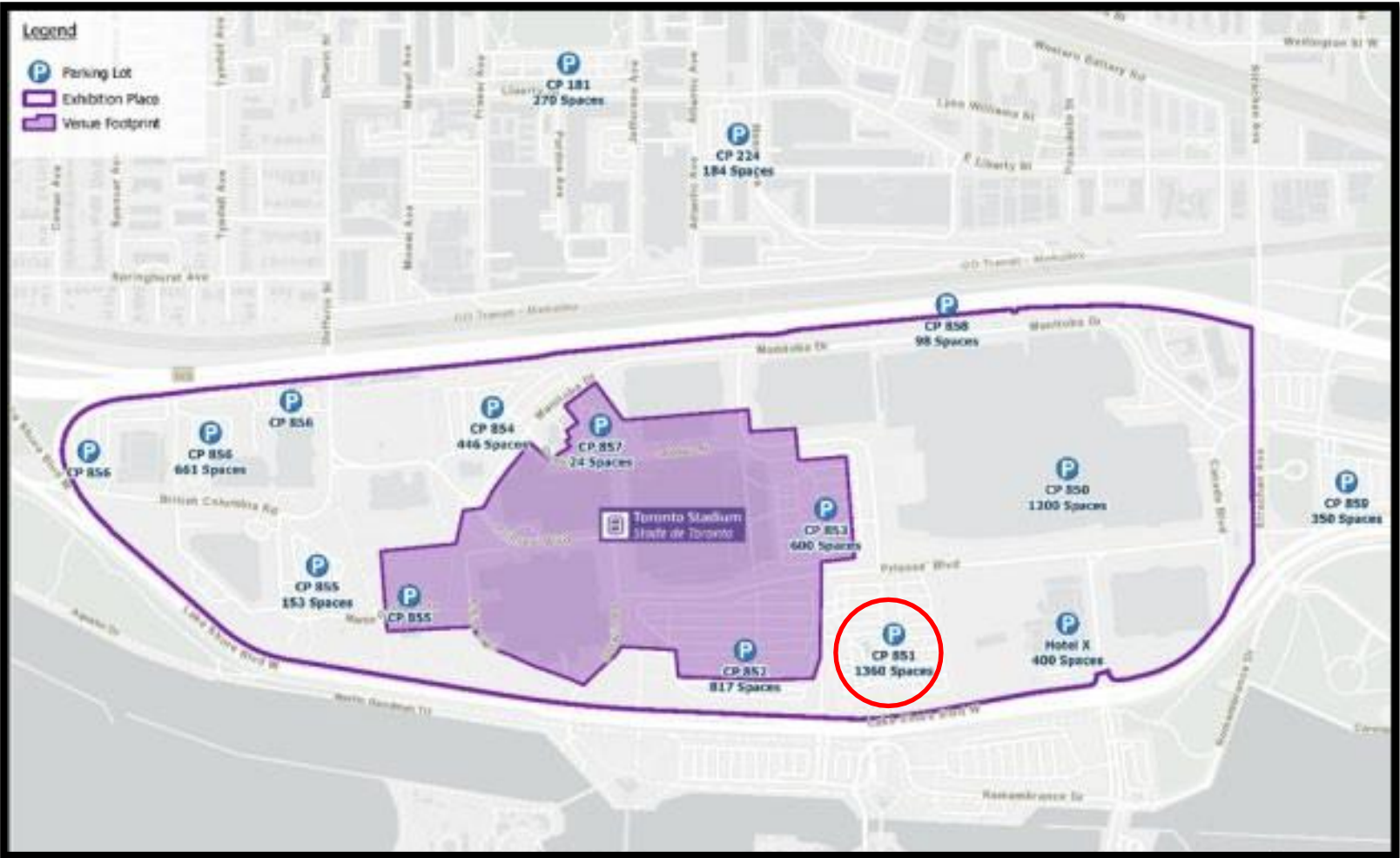




Exhibit 6.20: Spectator Last Mile Route Accessibility Considerations in Exhibition Place



FWC26 Hosting Requirements

“All circulation areas shall have a minimum width of 1.8m to allow for two wheelchair users to be able to pass each other and for a wheelchair user to be able to turn 180°.”

Implications for Spectator Last Mile Routes within Exhibition Place

Most sidewalks along the spectator last mile routes within Exhibition Place meet or exceed the 1.8m width requirement. The Manitoba Dr sidewalks on the northeast corner of the site (approaching Fleet St) are less than 1.8m wide.

Full road closures are assumed along the shared spectator last mile routes within Exhibition Place. These roads are more than 1.8m wide and satisfy the circulation width accessibility requirement.



Exhibit 6.20: Spectator Last Mile Route Accessibility Considerations in Exhibition Place



FWC26 Hosting Requirements	Implications for Spectator Last Mile Routes within Exhibition Place
“All circulation areas shall be well lit and shall have concrete or asphalt flooring to create a level and stable route for all guests.”	The spectator last mile routes within Exhibition Place provide a level and stable route. The surfaces along these routes are a mix of concrete, asphalt, and interlocking pavers.
“Kerbs (curbs) shall be dropped in any of the areas of circulation.”	Dropped kerbs (curbs) are provided along the spectator last mile routes within Exhibition Place.
“Tactile pavings are required at dropped kerbs (curbs), when an approach route crosses a road, accessible drop-off/pickup points and the top and bottom of stairways and at lifts.”	Tactile pavings are currently present where pedestrian movement crosses live traffic lanes during tournament conditions.

The header features a blue background. On the left, there is a stylized graphic of the CN Tower and several colorful, abstract shapes representing people or stadium elements. The text "Toronto Stadium" is prominently displayed in white, bold, sans-serif font in the center-left area. On the right side, the FIFA Toronto 2026 logo is visible, consisting of a stylized "26" with "FIFA" and "TORONTO" text below it.

Toronto Stadium

FIFA Canada is currently finalizing their accessibility plan for Toronto Stadium, which will include information regarding the following:

- Accessible parking
- Accessible pick-up/drop off areas for Wheel-Trans
- General Help (customer contact within Stadium)
- Mobility Assistance Points (within Stadium Fan Experience Area)
- Ticketing (accessible relocation)
- Sensory Services (Sensory Trailer & Sensory Kits)
- Audio Descriptive Commentary
- Closed/Open Captioning
- Adult Changing Rooms
- Sign Language Commentary
- Family/Accessible Restrooms
- Service Animal Relief Area
- Elevators



Accessibility at Fort York National Historic Site

Fort York National Historic Site is committed to providing access for visitors to as many areas of the site as possible. As a historic site, there are some limitations to providing accessibility. While there are accessibility challenges to Fort York, many areas are accessible:

- All walkways within the seven-acre walled site are asphalt surfaced and are accessible for visitors using mobility aids.
- Seating can be found in several exhibits, outside many of the structures, and in the picnic table area.
- All washrooms are accessible.
- Public access washrooms are in the Visitor Centre, South Soldiers' Barracks, on the lower floor of the Blue Barracks. The Blue Barracks washroom is accessible via elevator.

The FWC26 Secretariat is working with Access Now to further review accessibility plans and ensure AODA compliance. As a legacy initiative, the FWC26 Secretariat provided funding for the development of an Accessibility in Events Playbook. This will be an applied guide that provides tools, checklists, and training to help event organizer plan and deliver fully inclusive, accessible events across Toronto.



Temporary Infrastructure at FIFA Fan Festival™



- All general admission guest entrances at FIFA Fan Festival™ will be accessible, as will the gates for Premium guests and media.
- FIFA Fan Festival™ will feature a variety of live programming on a large stage. This will be accessible via:
 - Closed captioning
 - Sign language interpretation
 - Designated areas for accessible viewing
- There will be additional accessible washrooms on-site.
- Food and beverage bar counters will have accessible heights.
- The FWC26 Secretariat is collaborating with all partners to confirm the details of their activation spaces and structures (Hyundai, Hisense, Unilever, Destination Ontario, OPG, OLG, Humber Polytechnic etc.). Accessibility features such as accessible ramps and non-slip flooring are being incorporated into designs.



Accessibility Requirements in Contracts



The City of Toronto includes provisions in terms of contracts to ensure suppliers:

- Conform with the requirements of the HRC, the Ontarians with Disabilities Act, 2001, the Accessibility for Ontarians with Disabilities Act, 2005, and their respective regulations as they apply to the City;
- They must also comply with the City's accessibility standards, policies, practices, and procedures;
- Suppliers shall require all applicable Personnel to fulfill the training requirements set out in the City's policy on Accessible Customer Service Training Requirements for Contractors, Consultants, and other Services Providers.

The FWC26 Toronto Secretariat also includes accessibility training for all Host City Ambassador Volunteers.



THANK YOU