

Toronto Francophone Affairs Advisory Committee

Meeting No.: 8

Contact: Carlie Turpin, Manager

Meeting Date: Thursday, June 18, 2026

Phone: (416) 397-4592

Start Time: 9:30 a.m.

E-mail: frenchac@toronto.ca

Location: Committee Room 2, City Hall/
Video Conference

Chair: Councillor Alejandra Bravo

FA8.2 - Analysis of City Services Delivered in French

Decision Type: Presentation

Status: Amended

Wards: All

Committee Decision

The Toronto Francophone Affairs Advisory Committee recommends that:

1. The Economic and Community Development Committee request the General Manager, Economic Development and Culture, in collaboration with the relevant City divisions, agencies and corporations to:

a. explore the feasibility of creating a centralized digital portal that would consolidate French-language municipal services, programs, resources, public consultations, and events, in order to improve their accessibility and visibility to the public; and

b. report back to the Economic and Community Development Committee and the Francophone Affairs Advisory Committee on implementation options and potential next steps for the creation of a City of Toronto French-Language Services Portal by the first quarter of 2027.

Decision Advice and Other Information

Marilyn Nickel, Director, Strategic Policy and Management Services, Economic Development and Culture; and Jade Aiyudu, Business Analyst, Economic Development and Culture gave a presentation on Analysis of City Services Delivered in French Language.

Summary

At its meeting on June 18, 2026, the Toronto Francophone Affairs Advisory Committee considered Item [FA8.2](#) and made recommendations to the Economic and Community Development Committee.

Summary of the presentation from the General Manager, Economic Development and Culture, and the Business Analyst, Economic Development and Culture

This presentation will provide an overview of the results of a City-wide survey conducted to assess which City services are available to the public in French

Background Information

Presentation from the General Manager, Economic Development and Culture, and the Business Analyst, Economic Development and Culture on Analysis of City Services Delivered in French Language (English)

(<https://www.toronto.ca/legdocs/mmis/2026/fa/bgrd/backgroundfile-287342.pdf>)

Presentation from the General Manager, Economic Development and Culture, and the Business Analyst, Economic Development and Culture on Analysis of City Services Delivered in French Language (French)

(<https://www.toronto.ca/legdocs/mmis/2026/fa/bgrd/backgroundfile-287343.pdf>)