

REPORT FOR ACTION

Exhibition Place Security Report - Year-End 2025

Date: March 31, 2026

To: The Board of Governors of Exhibition Place

From: Don Boyle, Chief Executive Officer

Wards: Ward 10 - Spadina-Fort York

SUMMARY

This report provides a Security year end overview of the major security incidents across the 192-acre Exhibition Place grounds including roadways, parking lots, event spaces, tenanted areas, during annual fairs, sporting events, those transiting through to attend RBC Amphitheatre or those neighbours using the grounds as their back yard for exercise or to exercise their pets.

RECOMMENDATIONS

The Chief Executive Officer recommends that:

1. The Board receive this report for information.

FINANCIAL IMPACT

There are no financial implications to this report.

DECISION HISTORY

The Exhibition Place 2022 - 2026 Strategic Plan has an Exceed Client and Visitor Expectations goal to ensure visitors have a safe experience through site safety as a Strategy to support this goal we will implement a program focused on our visitors, employees, property, and assets to reduce claims in all categories.

COMMENTS

The collection of incident statistics is completed by Exhibition Place Security Staff using the Exhibition Place Incident Reporting System. This system requires each incident to be categorized from level 0 to 4 with level 0 being routine activities and level 4 requiring a much greater level of response including from our Emergency Services partners such as Toronto Police, Toronto Paramedics, and/or Toronto Fire. Other information such as, client event incident statistics received from show managers/tenants and their security providers are included to generate a database that tracks all reported incidents that take place on the grounds. It should be noted that while Exhibition Place Security endeavours to collect information on all incidents that occur not all incidents may be reported to Exhibition Place Security.

Operational Overview

Over the reporting year, Exhibition Place again hosted a wide range of events welcoming a significant number of visitors to the grounds. Security activities throughout 2025 remained consistent with the number of events, seasonal factors, and visitor attendance. Exhibition Place is in a vibrant downtown neighbourhood that continues to grow each year. While one might expect to see more serious security incidents with neighbourhood growth, Exhibition Place Security has not encountered any significant increases throughout 2025 and remains a safe welcoming place for guests to enjoy every day.

Exhibition Place welcomed an estimated 6 million or more visitors in 2025 excited to attend an event or transit through Exhibition Place. Many were excited to attend events in our event or tenant spaces, relax with a nice walk or bicycle ride, have a picnic in the green space, or just make their way through the grounds going about their day whether that be by foot, bicycle, car or making their way to or from transit.

Exhibition Place Incident Reporting System

The Exhibition Place Incident Reporting System requires Exhibition Place Security to have taken a report. The incident level or category is determined at the time the Incident Report is taken and reviewed by Security Management. Security Incidents are categorized into the levels 0 to 4 to better classify the incident severity, in line with industry standards, and the chart below will summarize the more serious level 3 or 4 along with the estimated attendance by quarter.

Quarter	Level 3	Level 4	Attendance Estimate
First Quarter	9	1	620,423
Second Quarter	24	0	1,198,765
Third Quarter	25	1	3,178,844
Fourth Quarter	14	2	1,086,176
Total	72	4	6,084,208

Level 3 Security Incidents

This level Security Incident is categorized to include an incident involving bodily harm, damage or loss to property in excess of \$5,000, could create a negative public view of Exhibition Place, involves assisting an individual in extreme medical or mental health crisis, requiring professional medical attention from Emergency Services and/or involving an individual requiring a transport to hospital.

Some examples of our 2025 Security Incident Level 3's include:

- A guest experiencing stomach pains requiring transport to hospital
- An individual trespassing and requiring removal from the property
- An individual having an allergic reaction requiring medical attention
- A hot beverage spilling on a vendor requiring medical attention

Level 4 Security Incidents

This level security incident is categorized to include involving serious bodily harm and/or a death, extensive property damage or loss, initiates the Crisis Communication System, severely affects normal operations, serious life-threatening medical incident and/or involves a criminal incident considered an indictable offence.

In 2025, Exhibition Place Security responded to only four level 4's which were:

- 2 active fires requiring Emergency Services response
- 2 thefts involving high value construction materials

Security Enhancements

While reported Security Incidents in 2025 remained consistent with attendance numbers throughout our vibrant 192-acre site 365 days per year active site, the Exhibition Place Security Division does not sleep nor stop looking for ways to improve upon our service. We continued to strengthen operations and deliver consistent, high-quality service in support of a safe, welcoming, and well-managed site for our entire Exhibition Place Community and Neighbourhood.

Some of the enhancements made in 2025 include:

- Revitalization to our 24/7 365 Security Operations Centre strengthening our commitment to our Security Team of creating a modern welcoming workspace, as well as enhancing tools to assist with situational awareness and strengthen accurate real-time reporting across the grounds. Our 24/7 Security Operations Centre is akin to a 911 Operations Centre for Exhibition Place.
- Delivered targeted Security team training programs focused on crisis response, de-escalation, and customer service excellence. This training is to support a highly trained Security team prepared to respond quickly and professionally to a wide range of situations across the site.
- Strengthened our Incident Tracking software and procedures to support more accurate reporting and improved coordination for faster, more effective responses.
- Expanded our proactive patrol initiatives, enabling earlier identification and resolution of any potential safety or security concerns.
- Supported high-attendance events efficiently and effectively, helping ensure smooth operations without disruption.

In 2025, Exhibition Place continued to be a safe place for our over 2,000 events hosting over 6 million people attending exciting events or just utilizing the grounds to go about their daily activities.

CONTACT

Laura Purdy, General Manager, 416-263-3020, LPurdy@explace.on.ca

Tony Porter, Director, Security & Transportation, 416-263-3564, tporter@explace.on.ca

SIGNATURE

Don Boyle
Chief Executive Officer