

Enhancing Mental Health Crisis Response on the TTC Pilot: Infographic

This infographic provides initial data of the pilot expansion of the Toronto Community Crisis Service on the Toronto Transit Commission (TCCS-TTC) from November 15, 2025 to May 31, 2026.

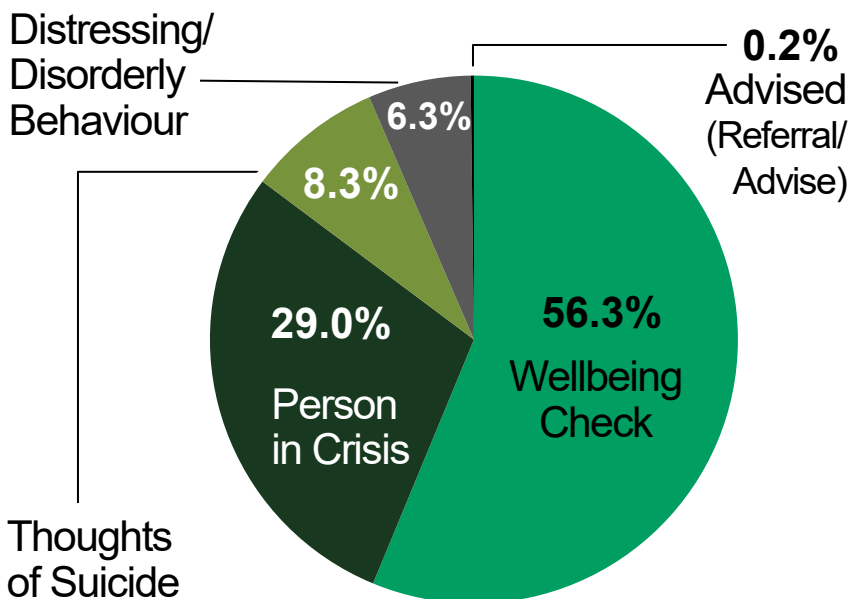


9,792
Community Interactions



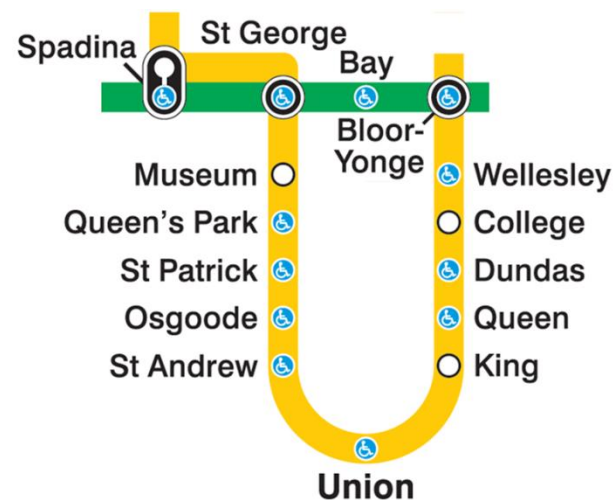
528
Calls for Crisis Support

Call Types



The average response time for TCCS-TTC teams to arrive on scene is **5 minutes**

Pilot Stations



Emergency Service Requests



6% of calls had a request for **TTC Special Constables**



3% of calls had a request for **medical services**



2% of calls had a request for **police services**