

Amber Morley

CITY COUNCILLOR, ETOBICOKE-LAKESHORE

100 Queen St W, Suite C48
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April 28, 2026.

Re: Royal York Road and Bloor Street West Laneway Service Standards

Dear Chair and Members of Etobicoke York Community Council,

The laneway abutting the commercial-residential properties on the north side of Bloor Street, between Royal York Road and Prince Edward Drive, is a key artery in The Kingsway community. It is used by local businesses to receive deliveries and by residents accessing the Green P parking lots that run directly adjacent to it. Many businesses also maintain back doors for customer use, creating regular pedestrian traffic.

In 2007, after a safety audit of Royal York Road, Staff recommended that a Kiss 'N' Ride Zone be installed just north of the laneway and south of Royal York Station. The Kiss 'N' Ride Zone begins at Royal York Road and ends before the parking lot at Willingdon Boulevard.

Residents and local business owners have raised concerns related to the safety and maintenance of both the Kiss 'N' Ride Zone and the adjacent laneway. Issues related to illegal parking, snow, litter, and pavement conditions have been shared with 311 and my office.

Given the significant use of the laneway and its importance to The Kingsway community, there needs to be further clarity as to who is responsible for servicing both the Kiss 'N' Ride Zone and the laneway, and what the existing service standards are for each.





Recommendation:

1. Etobicoke York Community Council request that the General Manager, Transportation Services, in consultation with Solid Waste Management and Municipal Licensing and Standards, report back on the following at the May 26, 2026 meeting of Community Council:

- a. The ownership and entity responsible for servicing the Kiss 'N' Ride Zone, located on the east side of Royal York Road, north of Bloor Street West;

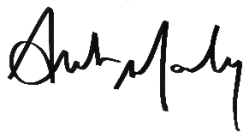


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- b. The service standards related to winter maintenance, litter cleanup and removal, pavement conditions and potholes, and parking enforcement, for the laneway and the Kiss 'N' Ride Zone, located on the east side of Royal York Road, north of Bloor Street West;
- c. Any historical data related to traffic counts and utilization for the laneway running east/west, north of Bloor Street West.

Thank you,



Amber Morley, City Councillor
Ward 3, Etobicoke-Lakeshore