

Emergency Non-Competitive Contract with Webber Infrastructure Management Canada Limited for Snow Removal Services

Date: March 2, 2026

To: General Government Committee

From: General Manager, Transportation Services, and Chief Procurement Officer

Wards: All

SUMMARY

The purpose of this report is to advise Toronto City Council, pursuant to Chapter 195 of the Toronto Municipal Code, Procurement, Section 195-7.5.B, of a non-competitive contract with Webber Infrastructure Management Canada Limited for emergency snow removal services, for a total value of \$942,425 net of all taxes and charges (\$959,012 net of Harmonized Sales Tax recoveries).

The issuance of this non-competitive contract was a matter of extreme urgency to expedite snow removal and cleanup following the January 25–26, 2026 major snowstorm, which produced approximately 60 cm of snow. This, combined with the major snowstorm of January 14-15, 2026, brought the total snowfall for January to approximately 90 cm city-wide. By expediting snow removal, the risk to public safety is reduced as well as increases in mobility.

Non-competitive procurements may be undertaken where both the proposed procurement and supplier can be justified in good faith based on an exception set out in Toronto Municipal Code Chapter 195, Procurement. This procurement proceeded under the exception code related to Emergency where the goods or services are required as a result of an emergency which would not reasonably permit the solicitation of competitive submissions, and the City has determined in good faith that both the proposed procurement and the selected supplier, along with the terms and conditions of the contract, are beneficial to the City (Toronto Municipal Code, Chapter 195, Procurement, Section 7.1.G.).

RECOMMENDATIONS

The General Manager, Transportation Services and the Chief Procurement Officer, recommend that:

1. City Council receive this report for information.

FINANCIAL IMPACT

The total value of this contract award is \$942,425 net of all taxes and charges. The total cost to the City is \$959,012 net of HST recoveries.

Funding for this contract has been identified in the 2026 Operating Budget for Transportation Services, as summarized in Table 1 below:

Table 1: Financial Impact Summary

Cost Centre	Description	Total (net of HST recoveries)
TS6000	Winter and Seasonal Services	\$959,012

The Chief Financial Officer and Treasurer has reviewed this report and agrees with the financial impact information.

DECISION HISTORY

On December 15, 16, and 17, 2021, City Council authorized the General Manager, Transportation Services to negotiate, enter into, and execute agreements for Winter Maintenance services, based on the terms and conditions set out in the Negotiated Requests for Proposals Doc2970598171 and Doc3136860258, and on such other terms and conditions satisfactory to the General Manager. Council also authorized the negotiation and execution of a non-competitive agreement as defined in Negotiated Request for Proposal Doc313860258. The City Council decision document can be found at: [Agenda Item History - 2021.IE26.4](#)

COMMENTS

On January 25-26, 2026, Toronto experienced a major winter storm that produced a record-breaking 60 cm of snowfall, creating hazardous travel conditions and widespread disruption across the city. Combined with the storm of January 14-15, 2026, the total snowfall for January reached approximately 90 cm city-wide. The volume and rapid

accumulation of snow exceeded the capacity of existing internal and contracted snow removal resources. Additional resources were required to restore and maintain safe access on City streets for all users, including pedestrians, cyclists, and vehicles, and to ensure continued access for emergency and essential service vehicles.

An emergency non-competitive contract was awarded to Webber Infrastructure Management Canada Limited (“Webber”) in the amount of \$942,425, net of all applicable taxes and charges (\$959,012 net of Harmonized Sales Tax recoveries), for snow removal services.

The need for this emergency contract is supported by the experiences and lessons learned from past winter seasons and related operational reviews. The contract was primarily required to support snow removal operations on the Gardiner Expressway and Don Valley Parkway (DVP), which enabled the City to reallocate existing contracted resources to address snow clearing and removal needs on arterial and collector roadways, including streetcar routes. While the primary focus was the Gardiner Expressway and DVP, the contract also provided flexibility to deploy resources to other locations as required.

Through discussions with the Province, Webber was identified as having capacity to assist with the City’s snow removal efforts. Webber is one of the Ministry of Transportation of Ontario’s contracted service providers responsible for winter maintenance on provincially maintained highways within the Greater Toronto Area. Engaging a contractor already mobilized within the region, equipped for high-speed expressway snow clearing and experienced in provincial highway winter maintenance standards enabled an expedited response and ensured that the City could supplement existing resources under the emergency provisions of Chapter 195 of the Toronto Municipal Code. This approach also minimized the transition time that would have been required to onboard a new or unfamiliar contractor during an emergency event.

Not proceeding with this contract would have prolonged cleanup times and extended the associated impacts, including heightened safety risks and disruption to essential travel for residents, businesses, and emergency services.

The current contracts for winter maintenance expire in 2029. Transportation Services is currently reviewing snow removal requirements as part of preparations for the procurement process for new winter maintenance contracts. Transportation Services will also be developing a roster of contractors that could be utilized during major snow events for the remainder of the current contract term.

The Fair Wage Office has reported that the Supplier has indicated that they have reviewed and understand the Fair Wage Policy and Labour Trades requirements and the supplier has agreed to comply fully.

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SIGNATURE

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