

## **Administrative Penalty System – 2025 Activity**

**Date:** April 27, 2026

**To:** General Government Committee

**From:** Chief Financial Officer & Treasurer, Finance and Treasury Services, City Solicitor and Executive Director, Court Services

**Wards:** All

### **SUMMARY**

---

This report provides information on the City's Administrative Penalty System (APS) activity including total number and type of penalties issued in 2025. This includes Parking Penalty Notices (PPNs) and penalty orders under the Automated Speed Enforcement (ASE) and Red Light Camera (RLC programs), also known as Camera Penalties. APS program outputs are also provided including the number of disputes, cancellations, variances and collection rates.

This report is being submitted to the General Government Committee together with a report from Toronto Police Service: "Annual Report: 2025 Parking Enforcement Unit - Parking Penalties Notices Issuance," which identifies enforcement related activity for 2025. In 2013, the Government Management Committee, during consideration of item GM21.6 requested that these reports be submitted at the same time. It is also submitted alongside the Administrative Penalty Tribunal Chair's annual report for 2025.

Due to the expansion of the APS program to include Camera Penalties, the format of this report has changed. In addition to a new layout and new tables, staff have taken this opportunity to improve how APS program outputs are reported. Program outputs in this report are based on the activity that was completed in 2025 regardless of the year of issuance. Previous versions of this report provided outputs on activity for penalties both issued and completed in the year being reported on. This provides a better reflection of performance within a given year and allows for a more accurate description of work completed.

### **RECOMMENDATIONS**

---

The Chief Financial Officer & Treasurer, City Solicitor, and Executive Director of Court Services recommend that:

1. The General Government Committee receive this report for information.

## FINANCIAL IMPACT

---

The recommendations included in this report have no financial implications for the current budget year or future years.

The Chief Financial Officer and Treasurer has reviewed this report and agrees with the information as presented in the Financial Impact Section.

## DECISION HISTORY

---

On June 16, 2025, the General Government Committee adopted Item [Agenda Item History - 2025.GG22.16](#). That report provided information on the total number and type of parking penalty notices issued through the City's Administrative Penalty System in 2024, including cancellation activity, dispute requests, and collection rates.

## COMMENTS

---

### Issue Background

The City's Revenue Services, Court Services and Legal Services Divisions are involved in the administration of the APS. In 2024, Court Services assumed responsibility for the overall governance of the APS program. This gave the division additional roles and responsibilities such as reporting to City Council on program outcomes. Other divisional responsibilities include:

- Revenue Services provides customer service, reviewing, processing, and collecting administrative penalties issued in the City of Toronto, and processing administrative errors related to parking penalties.
- Legal Services manages the screening review dispute resolution process with the authority to affirm, vary or cancel the administrative penalty and grant payment plans or extensions of time to pay, as well as provides customer service and handles escalated complaints.
- Court Services provides oversight and administrative support to the Administrative Penalty Tribunal (APT). The APT is an independent adjudicative body appointed by City Council with the authority to affirm, vary or cancel the decision of a screening officer and to grant a payment plan or extension of time to pay.

The APS program expanded on January 20, 2025, to include the processing of Camera Penalties for Red Light Camera (RLC) violations as well as Automated Speed Enforcement (ASE) violations. On November 14, 2025, the Ontario Government passed legislation that amended the *Highway Traffic Act* to remove the authority for municipalities to operate Automated Speed Enforcement cameras.

The APS program is currently undergoing an audit by the Auditor General's Office as part of their 2026 workplan. Staff anticipate the report with recommendations will be presented to Audit Committee in Q2 2026.

## 2025 Activity

The RLC and ASE programs were transferred from the POA Courts to APS on January 20, 2025. In 2025, 2,789,864 penalties were issued under the APS. Of this total, 2,052,180 (73.5%) were PPNs, 132,739 (4.8%) were RLC penalty orders, and 604,945 (21.7%) were ASE penalty orders.

Table 1 below outlines the number of penalties issued in 2025 by penalty type. The issuance totals include offences under both the Provincial Offences Act (POA) and penalties under the City's APS, as applicable. As 2025 was a transition period, offences and penalties are broken out by year, with offences being processed through the POA system, and penalties being handled through APS.

**Table 1: Issuance of Parking Penalties and Camera Penalties, 2024 vs. 2025**

	2024 Offences under POA	2025 Offences under POA	2024 Penalties under APS	2025 Penalties under APS	Total 2025 Penalties and Offences	Approximate Increase/ Decrease in Issuance
<b>Parking</b>	n/a	n/a	2,148,988	2,052,180	2,052,180	-4.5%
<b>Red Light Camera</b>	160,599*	15,970	n/a	132,739*	148,709	-7.4%*
<b>Automated Speed Enforcement</b>	481,342*	69,167	n/a	604,945*	674,112	40.05%*
<b>Total</b>	641,941	85,137	2,148,988	2,789,864	2,875,001	3.01%*

\*Note that the City increased the amount of Red Light Cameras and Automated Speed Enforcement Cameras in 2025, and the Automated Speed Enforcement program did not run through the entirety of 2025.

## Parking Enforcement Activity

In 2025, the largest single parking by-law penalty category was Private Property (i.e. penalties related to parking contrary to the parking rules on private properties).

- This category accounted for 388,539 PPNs issued in 2025, a slight increase of 22,376 or 6.1% compared to 366,163 PPNs in 2024.
- The "Private Parking" category represented 18.93% of all PPNs issued in 2025, compared to 17.04% in 2024.

The next highest parking by-law penalty category was "No Parking" (i.e. penalties related to parking contrary to the parking rules at a given time and place).

- In 2025, there were 342,838 PPNs issued in this category, compared to 376,266 PPNs in 2024. This represented a decrease in the issuance of PPNs of 33,428 or - 8.9%.
- The "No Parking" category represented 16.71% of all PPNs issued in 2025, compared to 17.51% in 2024.

Overall issuance of PPNs decreased by 4.5% compared to 2024. Appendix 1 provides a detailed breakdown of PPNs issued in 2024 and 2025 by parking by-law category.

### **Red Light Camera Enforcement Activity**

In 2025, the expansion of the RLC program was completed as the three outstanding sites under the existing RLC contract were constructed. This brought the total number of RLC sites in Toronto to 299, up from 296 which had been operating in 2024. The average number of penalties per camera in the city were:

- 2024 Average Number of Penalties per Camera: 543
- 2025 Average Number of Penalties per Camera: 497

### **Automated Speed Enforcement Activity**

In early 2025, the ASE program was expanded to 150 cameras, up from the 75 which had been operating in Community Safety Zones. The average number of penalties per camera in the city were:

- 2024 Average Number of Penalties per Camera: 6,418
- 2025 Average Number of Penalties per Camera: 4,494

On November 14, 2025, the Ontario Government passed legislation that amended the *Highway Traffic Act* to remove the authority for municipalities to operate Automated Speed Enforcement cameras. ASE penalty orders for penalties that occurred before November 14, 2025, remain valid and must be actioned in accordance with the timelines outlined in Chapter 610.

### **Collection Activity**

Based on analysis of collections in prior years (Appendix 2 provides a historical overview of PPNs issued each year from 2018 to 2025), staff project a long-term average collection rate of approximately 83% for all 2025 penalties issued (or 99% when excluding cancelled Parking and Camera Penalties).

It is important to note that collection of Parking and Camera Penalties issued in a given year may take place in a subsequent year based on the time of the year the penalty was issued, when customers will be renewing their vehicle licence plates at the Ministry of Transportation, or following the outcome of disputes.

**Table 2: Collection Activity**

<b>Penalty Type</b>	<b>Amount issued (\$)</b>	<b>Amount adjusted (\$)<sup>3</sup></b>	<b>Paid in full (\$)</b>
<b>Parking</b>	\$164,695,550.00	\$9,961,388.70	\$77,521,751.03
<b>Red Light Camera<sup>1</sup></b>	\$43,571,248.50	\$149,471.75	\$25,419,623.06
<b>Automated Speed Enforcement<sup>2</sup></b>	\$65,279,575.70	\$178,721.10	\$46,709,325.92
<b>Total</b>	\$273,546,374.20	\$10,289,581.55	\$149,650,700.01

<sup>1, 2</sup> Amounts for RLC and ASE include Victim Justice Fund component and is remittable to the Province.

<sup>3</sup> Adjustments include any changes to the issued amounts through administrative cancellations or decisions made by screening and hearing officers.

Total revenue collected from PPNs for penalties issued in 2025 was \$77.5M, compared to \$77.1M of revenue collected in 2024 for violations issued in 2024, not including fees paid to the Ministry of the Attorney General or the Ministry of Transportation.

There is no historical APS data to compare collection rates and revenues for RLC and ASE penalties. Those figures will be provided in future years. For more information on collection activity, please refer to Attachment 2.

### **Screening and Hearing Review Volume and Case Management Modernization**

The addition of RLC and ASE penalties to the APS system contributed to an increase in the number of matters disputed in the APS. Additional positions to account for the increase were approved and adjusted in November 2025 with the cancellation of the ASE program. While an evaluation was conducted to adequately staff for the onboarding of ASE and RLC, the same evaluation has not been completed for parking and the staffing model remains the same as at the time of APS implementation in 2017, despite an increasing dispute rate. This has contributed to an increase in the time to a screening decision for parking penalties. To address this, Legal Services continues to work towards re-evaluating and updating the staffing model.

Additionally, unexpected technical issues related to our legacy system that required the support of Technology Services, further contributed to an increased time to screening.

The average time from screening request to screening decision as of December 31, 2025 is:

- 252 days for Parking
- 48 days for RLC and ASE.

Court Services, Legal Services, Revenue Services, and Technology Services staff are also working on a project to transition parking matters from the legacy Parking Tags Management System (PTMS) to the new Case Management System (CMS). It is expected that this transition will help relieve technical challenges and improve reporting capabilities from the legacy system.

## APS 2025 Program – Dispute Resolution Outputs

Under the City's APS, City-employed screening officers review Parking and Camera Penalties at the recipient's request. Screening officers review and assess, on a balance of probabilities, whether the violation occurred and review any submissions of undue hardship and make a decision whether to cancel, affirm, vary, or grant a payment plan or extension of time to pay the penalty. If the recipient is not satisfied with the decision of a screening officer, they may request a review of that decision before an Administrative Penalty Tribunal (APT) hearing officer. This final review (referred to as a hearing review) is conducted by an independent hearing officer at the APT.

In addition, under the legislation permitting Red Light Cameras and Automated Speed Enforcement to be processed through the APS (O. Reg 355/22), recipients of penalty orders may request a post screening or post hearing payment plan or extension of time to pay. Table 3 provides an overview of the total number of screening and hearing reviews requested in 2025 and Table 4 outlines the outputs for screening reviews in 2025. As the reporting structure has changed, these numbers are not directly comparable to the numbers reported in the 2024 APS Activity Report. Year over year comparisons will be reported out in future years.

The vast majority of these reviews are requested online, reflecting the City's commitment to digital service delivery.

**Table 3: Total Number of Reviews Requested in 2025**

Review Type	Parking	RLC	ASE	Totals
<b>Screening Reviews Requested</b>	400,574	33,693	46,240	480,507
<b>Hearing Reviews Requested</b>	33,193	5,197	6,507	44,897

**Table 4: Screening Office Outputs by Penalty Type**

Screening Office Output	Parking	RLC	ASE	Totals
<b>Cancellation</b>	77,872	317	530	78,719
<b>Variance</b>	11,802	655	292	12,749
<b>Affirmation</b>	265,392	24,678	40,580	330,649
<b>Paid Prior to Screening</b>	9,546	477	980	11,003

Table 5 provides the outputs of the payment plan system. Payment plans are broken out from other APS outputs as they are a separate process, requested by recipients after an affirmation or variance. Note that payment plans are not currently available for PPNs.

**Table 5: Post Screening and Hearing Payment Plan Outputs by Penalty Type**

Outputs	ASE	RLC	Total
<b>Post Screening Payment Plan Granted</b>	209	247	456
<b>Post Screening Payment Plan Denied</b>	171	136	307

There are post hearing payment plan reviews that were requested in 2025 but are scheduled for 2026. Reporting will be broken out in subsequent years where those numbers exist.

Table 6 outlines administrative cancellations. Some of these cancellations may take place due to camera error, an error in the database, or an error made at the point of enforcement errors related to Ministry of Transportation returns, missing information, or mismatched vehicle/plate.

**Table 6: Administrative Cancellations by Penalty Type**

Type of Penalty	Total
Parking	44,800
Red Light Camera	207
Automated Speed Enforcement	167

Table 7 provides outputs from the APT for hearings conducted in 2025. The average time between a hearing request and a hearing decision is:

- 127 days for parking
- 192 days for RLC
- 103 days for ASE

Detailed results are available in the 2025 APT Chair’s report.

**Table 7: APT Outputs by Penalty Type**

Hearing Output	Parking	RLC	ASE	Total
<b>Cancellation</b>	2,969	3	2	2,974
<b>Variance</b>	5,633	1	1	5,635
<b>Affirmation</b>	7,835	514	1,540	9,977
<b>Paid Prior to Hearing</b>	557	130	241	928

Due to a change in reporting APS activity for violations issued within the calendar year to all activity completed within a given year, it is not possible to compare screening and hearing requests between years, or the outputs of those requests between years. These comparisons will be provided in years going forward.

## **CONTACT**

---

Dianne Kasias, Executive Director, Court Services, Phone: 416-392-3835,  
[Dianne.Kasias@toronto.ca](mailto:Dianne.Kasias@toronto.ca)

Kalli Chapman Director, Prosecutions, Legal Services, Phone: 416-392-8464  
[Kalli.Chapman@toronto.ca](mailto:Kalli.Chapman@toronto.ca)

John Longarini, Director, Revenue Services Division, Phone: 416-395-0125  
Fax: 416-696-3778, [John.Longarini@toronto.ca](mailto:John.Longarini@toronto.ca)

## **SIGNATURE**

---

\_\_\_\_\_  
Wendy Walberg  
City Solicitor

\_\_\_\_\_  
Dianne Kasias  
Executive Director, Court Services

\_\_\_\_\_  
Stephen Conforti  
Chief Financial Officer & Treasurer, Finance and Treasury Services

## **ATTACHMENTS**

---

Attachment 1: Breakdown of PVN Issuance by Parking By-law Category – 2024 and 2025

Attachment 2: Collection Activity for PVNs Issued through 2015 - 2025

## Attachment 1

### Breakdown of PVN Issuance by Parking By-law Category – 2024 and 2025

Note: The “Other Violations” category is a summation of all other parking violations where issuance is under 1,000 in each category. The fines / penalties in this category range from \$15 - \$500.

Parking Bylaw Category	Penalty Amount	PVNs Issued in 2024		PVNs Issued in 2025	
		#	%	#	%
<b>No Parking</b> – “Park Signed Highway during Prohibited Times/Days – Excess Times”	\$40.00- \$500.00	376,266	17.51%	342,838	16.71%
<b>Expired Meter Offences</b> – “Park at Expired Meter, Fail to deposit fee/display receipt”	\$30.00- \$300.00	329,660	15.34%	273,704	13.34%
<b>No Valid Permit</b> – “Park (Prohibited area/location) without a Permit”	\$30.00- \$45.00	328,609	15.29%	273,492	13.33%
<b>Private Property</b> – “Park Vehicle on Private Property without Consent”	\$30.00- \$75.00	366,163	17.04%	388,539	18.93%
<b>No Stopping</b> – “Stop Vehicle signed Highway Prohibited Time/Day”	\$60.00- \$300.00	216,028	10.05%	242,674	11.83%
<b>Parking – 3 Hour Limit</b> - “Park Longer than 3 Hours”	\$30.00- \$40.00	128,120	5.96%	139,055	6.78%
<b>Parking with Expired Plates</b> – Parking vehicle displaying expired license plate	\$40.00- \$50.00	392	0.02%	483	0.02%
<b>No Standing</b> – “Stand Vehicle signed Highway Prohibited Time/Day”	\$55.00- \$300.00	71,499	3.33%	62,639	3.05%
<b>Other Violations</b> – Park facing wrong direction, etc.	\$15.00- \$60.00	1,089	0.05%	1,230	0.06%
<b>Fire Hydrant</b> – “Park – 3M of Fire Hydrant”	\$100.00- \$125.00	30,851	1.44%	28,934	1.41%
<b>No Parking 2:00am – 6:00am in North York</b> from Dec 1 to Mar 31	\$40.00- \$50.00	31,898	1.48%	27,004	1.32%
<b>Parking – Transit Zone</b> – “Stand Vehicle - Signed Highway – Transit Zone”	\$150.00- \$190.00	16,520	0.77%	13,214	0.64%
<b>Stop Sidewalk/Footpath</b> – “Stop - on/over sidewalk/footpath”	\$60.00- \$200.00	13,462	0.63%	12,652	0.62%
<b>Parking – Public Lane</b> - “Park in Public Lane”	\$40.00- \$50.00	14,285	0.66%	14,849	0.72%
<b>Fire Route</b> – “Park Vehicle in Designated Fire Routes”	\$250.00	15,315	0.71%	15,663	0.76%
<b>Parking – 9M Intersection</b> - “Park - 9M of Intersecting Highway”	\$50.00- \$75.00	5,846	0.27%	5,531	0.27%
<b>Park/Stand Passenger/Freight Loading Zones</b>	\$40.00- \$120.00	26,395	1.23%	25,415	1.24%
<b>Unauthorized Parking on Boulevard</b>	\$50.00- \$70.00	11,872	0.55%	10,154	0.49%
<b>Disabled Parking</b> – “Park Vehicle in Designated Disable Parking Space”	\$300.00- \$450.00	15,621	0.73%	14,941	0.73%
<b>Municipal Offences</b> – “Park Vehicle on Municipal Property without Consent”	\$30.00- \$75.00	108,411	5.04%	118,437	5.77%
<b>Parking – Parallel to Curb</b> – “Fail to Park/Stop Parallel to curb”	\$30.00- \$40.00	5,661	0.26%	5,784	0.28%

Parking Bylaw Category	Penalty Amount	PVNs Issued in 2024		PVNs Issued in 2025	
Parking – "Park/Obstruct Driveway/Laneway"	\$50.00- \$65.00	5,123	0.24%	5,527	0.27%
Park/Stand Signed Taxicab Stand	\$40.00- \$75.00	7,294	0.34%	7,365	0.36%
Park in a Park	\$100.00- \$175.00	14,721	0.69%	14,243	0.69%
Fail to Park/Stop Parallel to Right Hand Side of Highway	\$30.00- \$40.00	4,625	0.22%	3,878	0.19%
Stop Roadway Side of any Stopped or Parked Vehicle	\$150.00	1,309	0.06%	1,009	0.05%
Stop Within a Crosswalk	\$40.00- \$125.00	1,323	0.06%	1,483	0.07%
Park Heavy Truck Highway, Prohibited Times/Days	\$90.00	630	0.03%	1,443	0.07%
<b>Totals</b>		<b>2,148,988</b>	<b>100.00%</b>	<b>2,050,180</b>	<b>100.00%</b>

## Attachment 2

### Collection Activity for PVNs Issued through 2018 to 2025

Year	A Number of PVNs Issued	B Number of PVNs Cancelled <sup>1</sup>	C Outstanding PVNs (i.e. Issued but not cancelled) (A-B)	D Total # of PVNs Paid as of Dec 31, 2024	E Total Revenue collected (does not include MTO/MAG Fees)	F Collection Rate as a % of PINs or PVNs Issued (D/A)	G Collection Rate as of % of Outstanding PVNs (D/C)	H Anticipated Final Collection Rate <sup>2</sup> (Est.)
	#	#	#	#	\$	%	%	%
<b>2018</b>	2,045,498	160,372	1,885,092	1,741,887	78,699,999.20	85.16%	92.40%	99%
<b>2019</b>	2,219,544	189,151	2,028,166	1,821,773	83,204,827.36	82.16%	89.82%	99%
<b>2020</b>	1,404,734	105,597	1,299,517	1,149,941	53,723,247.90	81.84%	88.49%	99%
<b>2021</b>	1,479,644	94,279	1,388,331	1,194,716	60,176,769.45	80.58%	86.05%	99%
<b>2022</b>	1,821,338	112,248	1,712,268	1,450,553	73,445,504.29	79.50%	84.72%	99%
<b>2023</b>	2,256,425	147,967	2,109,455	1,735,145	89,682,035.12	76.86%	82.26%	99%
<b>2024</b>	2,148,988	141,222	2,007,776	1,497,271	96,610,302.19	69.67%	74.57%	99%
<b>2025</b>	2,052,180	97,423	1,954,761	1,050,208	77,521,751.03	51.18%	53.73%	99%

1. PVNs under the City's APS are cancelled for administrative and legislative reasons in accordance with City by-laws.
2. Final collection rates are based on the year-end accruals as of December 31, 2025, which include anticipated future adjustments to the PVN values.