

Appendix A WSIB Incidents (January to December) by Division

Division	Lost Time Injuries					Recurrences					Medical Aid Injuries				
	2021	2022	2023	2024	2025	2021	2022	2023	2024	2025	2021	2022	2023	2024	2025
CITY COUNCIL	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Auditor General's Office	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Ombudsman	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Lobbyist Registrar	0	2	0	0	0	0	0	0	0	0	1	0	2	2	0
Integrity Commissioner	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
City Clerk's Office	0	2	0	0	5	0	0	0	0	0	1	0	2	2	0
Legal Services	0	1	0	0	1	1	0	0	0	0	1	0	2	0	0
Court Services	0	0	1	0	3	0	0	0	0	0	0	0	0	0	2
CITY MANAGER															
Office of the CISO	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0
People & Equity	1	0	0	1	0	0	0	0	0	0	0	0	0	0	1
	2	5	2	1	9	1	0	0	0	0	3	0	6	6	1
COMMUNITY & EMERGENCY SERVICES															
Economic Development and Culture	3	0	1	1	8	0	0	0	0		0	0	3	2	2
Fire Services	207	209	169	179	209	20	15	26	23	22	89	80	130	113	140
Parks & Recreation	121	150	166	197	214	9	10	3	12	13	99	105	126	144	152
Public Health	26	26	31	17	15	7	1	1	0	1	50	30	26	13	7
Toronto Paramedic Services	418	523	509	523	543	21	19	30	16	16	61	71	96	86	98
Toronto Shelter & Support Services	163	172	103	71	101	1	4	2	2	3	16	16	10	11	25
	938	1080	979	988	1090	58	49	62	53	55	315	302	391	369	424
COMMUNITY DEVELOPMENT & SOCIAL SERVICES															
Children's Services	87	66	66	53	61	4	5	4	5	6	21	21	23	30	26
Employment and Social Services	7	4	12	10	9	1	0	0	1	1	5	6	10	13	9
Seniors Services and Long-Term Care	198	459	290	245	186	10	8	5	6	4	60	58	75	58	59
Social Development, Finance and Administration	0	1	1	0	0	0	0	0	0	0	2	0	0	1	0
	292	530	369	308	256	15	13	9	12	11	88	85	108	102	94
CORPORATE SERVICES															
Corporate Real Estate Management	22	11	26	20	25	1	2	0	1	1	5	10	16	10	8
Customer Experience (311)	0	0	2	0	0	0	0	0	0	0	0	0	0	1	0
Environment, Climate and Forestry	0	0	0	0	9	0	0	0	0	1	0	0	0	0	4
Fleet Services	6	9	4	6	8	0	1	0	0	0	7	0	4	3	2
Technology Services	0	0	1	0	0	0	0	0	0	0	0	1	0	1	1
	28	20	33	26	42	1	3	0	1	2	12	11	20	15	15
DEVELOPMENT AND GROWTH SERVICES															
City Planning	0	0	0	0	1	0	0	0	0	0	1	0	0	1	1
Development Review	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0
Housing Secretariat	0	0	0	1	0	0	0	0	0	0	0	1	1	0	0
Toronto Building	2	2	2	2	2	0	0	0	0	0	3	3	1	3	2
	2	2	2	4	3	0	0	0	0	0	4	4	2	4	3
FINANCE AND TREASURY SERVICES															
Purchasing and Materials Management	0	2	1	2	3	0	0	0	0	0	1	0	2	2	2
Revenue Services	0	1	0	0	1	0	0	0	0	0	0	0	0	1	0
	0	3	1	2	4	0	0	0	0	0	1	0	2	3	2
INFRASTRUCTURE SERVICES															
Engineering and Construction Services	4	1	4	0	3	0	0	0	0	0	5	0	7	9	1
Municipal Licensing and Standards	8	17	12	12	23	0	2	0	0	2	5	11	2	11	10
Solid Waste Management Services	56	46	36	35	42	3	4	1	0	1	77	80	99	89	94
Toronto Water	60	48	38	38	38	3	1	3	0	1	27	30	49	24	25
Transportation Services	27	27	9	24	36	2	0	1	1	2	10	30	24	12	32
	155	139	99	109	142	8	7	5	1	6	124	151	181	145	162
TOTAL	1417	1779	1485	1438	1546	83	72	76	67	74	547	553	710	644	701

*Note: As of August 20, 2025. Forestry data excluded from PF&R

