

Amendment to Blanket Contract 47025906 for Fire and Life Safety Services

Date: July 6, 2026

To: General Government Committee

From: Executive Director, Corporate Real Estate Management and Chief Procurement Officer

Wards: All

SUMMARY

The purpose of this report is to seek authority to amend Blanket Contract 47025906, issued to Greater Toronto Fire Protection Ltd., for the provision of Fire and Life Safety Inspection, Testing, and Maintenance for fire alarm, sprinkler, standpipe, special suppression systems, fire extinguishers, and fire hydrants for Corporate Real Estate Management (CREM) awarded through Request for Proposal Doc4556210399.

The proposed amendments are required due the City exercising the contractual right to terminate the agreement on notice, commonly referred to as termination "for convenience" of Blanket Contract 47025908 with Onyx Fire Protection Services Inc., in consultation with Legal Services, due to ongoing operational and administrative performance concerns. Greater Toronto Fire Protection Ltd. will undertake the services formerly provided by Onyx Fire Protection Inc. to ensure uninterrupted services.

The concerns regarding Onyx Fire Protection Inc. related primarily to operational performance, including scheduling, timeliness, reporting accuracy, and contract administration, rather than non-compliance with the Ontario Fire Code. No suspension or vendor disqualification is being sought through this report.

This amendment requests the remaining contract value awarded to Onyx Fire Protection Services Inc., (see 2024.BA112.3) be reallocated to Greater Toronto Fire Protection Ltd. This amendment is not requesting any additional contract value or new funding. The contract value of \$508,800 (net of Harmonized Sales Tax recoveries) has been spent or allocated for spending from the contract for work already performed.

The remaining contract value of \$5,065,215 for the initial three-year term from the Onyx Fire Protection Inc. contract will be transferred to the Greater Toronto Fire Protection Ltd. contract, increasing its value of \$4,964,216 to \$10,029,431. An optional contract renewal amount of \$3,827,490 will also be transferred from the Onyx contract to the Greater Toronto Fire Protection contract, revising the optional contract renewal amount

from \$3,408,762 to \$7,236,252. All values listed here are net of Harmonized Sales Tax recoveries.

RECOMMENDATIONS

The Executive Director, Corporate Real Estate Management, and the Chief Procurement Officer recommend that:

1. The General Government Committee, in accordance with Section 71-11.1C of the City of Toronto Municipal Code Chapter 71 (Financial Control By-law) grant authority to the Executive Director, Corporate Real Estate Management to amend Blanket Contract Number 47025906 issued to Greater Toronto Fire Protection Ltd. to provide fire and life safety inspection, testing and maintenance service in the amount of \$4,878,357 net of all taxes and charges (\$4,964,216 net of Harmonized Sales Tax recoveries), increasing the value by \$4,977,609 net of all taxes and charges (\$5,065,215 net of Harmonized Sales Tax recoveries) to \$9,855,966 net of all taxes and charges (\$10,029,431 net of Harmonized Sales Tax recoveries) for the initial three (3) year term, and to also amend the option renewal contract value in the amount of \$3,761,291 net of all taxes and charges (\$3,827,490 net of Harmonized Sales Tax recoveries), increasing the value of the option period from \$3,349,805 net of all taxes and charges (\$3,408,762 net of Harmonized Sales Tax recoveries) to \$7,111,096 net of all taxes and charges (\$7,236,252 net of Harmonized Sales Tax recoveries).

FINANCIAL IMPACT

This report recommends the amendment of Blanket Contract 47025906, in the amount of \$4,977,609, the value remaining from Blanket Contract 47025908. Both suppliers were awarded services as outlined in RFP Doc4556210399 that established the overall cost framework, with financial allocations divided based on the awarded service portfolios.

The proposed changes represent a reallocation of existing contract scope and associated value between vendors. The overall upset limit remains unchanged and within the previously approved budget.

The following tables outline the proposed contract values change, net of Harmonized Sales Tax recoveries.

Table 1: Initial Three-year term (January 1, 2025 - December 31, 2027)

Supplier	Blanket Contract	Original Contract Value	Proposed Increase (Decrease)	Proposed Total Contract Value Initial Term
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Onyx Fire Protection Services Inc	47025908	\$5,574,015	-\$5,065,215	\$508,800
Greater Toronto Fire Protection	47025906	\$4,964,216	\$5,065,215	\$10,029,431

Table 2: Optional Renewal Term (January 1, 2028 - December 31, 2029)

Supplier	Blanket Contract	Original Contract Value	Proposed add/delete	Proposed Total Contract Value Initial Term
Onyx Fire Protection Services Inc	47025908	\$3,827,490	-\$3,827,490	\$0
Greater Toronto Fire Protection	47025906	\$3,408,762	\$3,827,490	\$7,236,252

There are no financial impacts associated with the adoption of the recommendations in this report.

The Chief Financial Officer and Treasurer has reviewed this report and agrees with the financial implications as contained in the Financial Impact Section.

DECISION HISTORY

At its meeting on April 23 and 24, 2025, City Council adopted item - 2025.GG20.5 Award of Doc4556210399 to Multiple Suppliers for Fire and Life Safety, Inspection, Test and Maintenance for Fire Alarm, Sprinkler, Standpipe, Special Suppression, Fire Extinguisher, and Fire Hydrants for Various City Divisions.

<https://secure.toronto.ca/council/agenda-item.do?item=2025.GG20.5>

At its meeting on December 18, 2024, the Bid Award Panel considered the report from the Chief Procurement Officer on the award of Doc4556210399 to multiple suppliers for Fire and Life Safety inspection, testing and maintenance services for fire alarm, sprinkler, standpipe, special suppression, fire extinguisher, and fire hydrants for various City Divisions.

<https://www.toronto.ca/legdocs/mmis/2024/ba/bgrrd/backgroundfile-251742.pdf>

COMMENTS

Onyx Fire Protection Services Inc. was awarded Blanket Contract 47023986 through the issuance of Doc 4556210399 effective January 1, 2025. This contract supported the Vulnerable Populations and Expansion Portfolios for the non-exclusive supply of labour, materials, equipment, and supervision necessary for the inspection, testing, maintenance, and repair of Fire and Life Safety systems, including fire alarm, sprinkler, standpipe, special suppression, fire extinguisher, and fire hydrant systems. The initial contract term was for three (3) years, from January 1, 2025 to December 31, 2027, with an option to renew for an additional two years.

In June 2025, CREM identified a backlog of inspections that Onyx Fire Protection Services Inc. had not completed as scheduled. Staff conducted a quality assurance review and identified ongoing concerns related to scheduling, timelines, reporting accuracy, and contract administration. In several instances, annual inspections required multiple visits over extended periods, creating delays, administrative backlogs, and disruption for building occupants.

CREM raised these concerns to Onyx Fire Protection Services Inc. and jointly developed a strategy to address the gaps in service. However, performance concerns remained unresolved. To mitigate against possible compliance risks and maintain service delivery, portions of their assigned portfolio were reassigned to Greater Toronto Fire Protection Ltd. in August 2025. Throughout 2025, CREM continued to work with Onyx Fire Protection Services Inc. to improve their performance. Despite these efforts, Onyx Fire Protection Services Inc. continued to struggle in meeting inspection dates, completing inspections and providing complete reports into 2026.

Due to continued scheduling, administrative, and service delivery challenges, CREM, in consultation with Legal Services, exercised the City's contractual right to terminate the agreement on notice, commonly referred to as termination "for convenience" on May 31, 2026. Under the agreement, the City may terminate the contract, in whole or in part, without cause or penalty, upon thirty calendar days' prior written notice to the supplier. The decision followed documented operational and administrative performance concerns that remained unresolved.

Upon reviewing Request for Proposal Doc4556210399, Greater Toronto Fire Protection was the next most qualified to take on the services provided by Onyx Fire Protection Services Inc. Greater Toronto Fire Protection has formerly provided Inspection, Testing and Maintenance services to Long Term Care and Children Services and were well suited to quickly assume the responsibility. This ensures a streamlined and coordinated inspection program that minimizes disruption to client operations while maintaining compliance with the Ontario Fire Code.

By adopting the recommendations outlined within this report, CREM will continue to ensure the City of Toronto's facilities remain in compliance with the Ontario Fire Code.

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SIGNATURE

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