

Update on MM28.22 - Improving Toronto's Public Washrooms

Date: April 22, 2026

To: Infrastructure and Environment Committee

From: Chief Planner and Executive Director, City Planning and General Manager, Parks and Recreation

Wards: All

SUMMARY

This report provides a response to 2025.MM28.22, which requested that staff report on various public washroom initiatives related to availability, accessibility, state of good repair, and public engagement.

In recent years, and in response to public and Council feedback, various City agencies and Divisions have enhanced their approach to operating, improving, and adding washrooms. These include programs related to washroom enhancement, washroom upgrades, and in some cases construction of new washrooms. Examples include: the Toronto Public Library's [Multi-Year Accessibility Plan](#); Parks and Recreation's [Washroom Enhancement Program](#) and the Toronto Transit Commission's addition of new washrooms to its network with the completion of lines 5 and 6.

In response to 2025.MM28.22, City staff from Parks and Recreation, Social Development, Technology Services, Corporate Real Estate Management, Transportation Services, City Planning, Toronto Public Library, and the Toronto Transit Commission have been meeting to review current and planned public washroom initiatives and assess how the City can advance greater interdivisional collaboration on investment in and access to City-owned public washrooms. The motion included many different work streams associated with improving the City's overall network of washrooms, progress on which is summarized in Attachment 1 and detailed throughout this report.

The City of Toronto currently has a network of public washrooms with washrooms at over 500 locations (Attachment 2). Toronto's public washrooms are part of a large network, facilitated by different capital and operating budgets, and staffing models. There is also increasing commitment by City Divisions to address the state of good repair of public washrooms, as evidenced through the 2026 budget process.

In addition to collaborating on the modernization and expansion of the public washroom network, the interdivisional table will work on developing a digital wayfinding tool to assist the public to locate public washrooms, and improve Torontonians' ability to find operational washrooms when they are needed.

RECOMMENDATIONS

The Chief Planner and Executive Director, City Planning and General Manager, Parks and Recreation recommend that:

1. The Infrastructure and Environment Committee receive this report for information.

FINANCIAL IMPACT

There are no direct financial implications arising from this report. City Divisions with responsibilities for implementing washroom state of good repair, enhancement, and expansion will continue to bring forward financial impacts through future annual budgets and 10-year capital plans.

The Chief Financial Officer and Treasurer has reviewed this report and agrees with the financial impact information.

EQUITY IMPACT

The initiatives outlined within this report seek to improve the livability of Toronto's public realm for all residents and improving visitor's experience, particularly equity-deserving communities that may face barriers to fully participating in public life. Access to safe, clean and publicly available washrooms is essential for civic participation, social interaction, physical activity, and creative expression.

Expanding and improving public washroom access supports greater inclusion and accessibility for a wide range of users, including seniors, children, people with disabilities, caregivers, people experiencing homelessness, and individuals with medical conditions who require frequent washroom access. Incorporating universal accessibility features and barrier-free design will help ensure that facilities are usable by people with diverse mobility, sensory, and accessibility needs.

The provision of gender-inclusive and family-friendly washrooms also helps create safe and welcoming spaces for transgender, non-binary, and gender-diverse individuals, as well as caregivers supporting children or dependents. By integrating inclusive design principles and equitable distribution across the city, these initiatives will help reduce barriers, promote dignity, and ensure that all residents and visitors can comfortably access and enjoy Toronto's public spaces.

DECISION HISTORY

On July 24 and 25, 2025 City Council adopted item EC14.8 - Downtown East Action Plan - Implementation Update and 2025-2030 Action Plan, directing Social Development, Finance and Administration and other relevant Divisions to implement the renewed five-year plan. The Downtown East 2025-2030 Action Plan, outlined as Attachment 4 to the report, includes Action 1.6: Washroom Enhancement Program, led by Parks and Recreation.

<https://secure.toronto.ca/council/agenda-item.do?item=2024.EC14.8>

On March 26 and 27, 2025 City Council adopted MM28.22- Improving Toronto's Public Washrooms. This Members Motion requested the City Manager, working with the Chief Planner and Executive Director, City Planning, the General Manager, Parks and Recreation, the General Manager, Transportation Services, the General Manager, Technology Services, and the Chief Executive Officer, Toronto Transit Commission to conduct an analysis of where new public washrooms are most needed and to work on an overall strategy for washroom implementation and retrofit throughout the City.

<https://secure.toronto.ca/council/agenda-item.do?item=2025.MM28.22>

On October 15, 2024 the Two-Spirit, Lesbian, Gay, Bisexual, Transgender and Queer Advisory Committee received a presentation on the Access Plan for Two-Spirit, Trans and Non-Binary Youth for information. No further action. [Agenda Item History - 2024.QS5.2](#)

On October 27, 2020, City Council adopted item HL22.1 with the amendment: "1. City Council direct the General Manager, Parks, Forestry, and Recreation to report back to the November 25 and 26, 2020 meeting of City Council on the impacts of, and options for, keeping more public washrooms open and fully accessible including clearing pathways of snow and ice in our parks through the upcoming winter."

<http://app.toronto.ca/tmmis/viewAgendaItemHistory.do?item=2020.HL22.1>

On October 27, 2020, City Council adopted item HL22.1 with the following amendment: "City Council direct the General Manager, Parks, Forestry, and Recreation to evaluate the potential to retrofit all public washrooms to ensure they can withstand winter temperatures and remain open year-round."

<http://app.toronto.ca/tmmis/viewAgendaItemHistory.do?item=2020.HL22.1>

On February 19 and 20, 2014, City Council requested the Executive Director, Social Development, Finance and Administration to consult and undertake the development of a Toronto Youth Equity Strategy: Phase Two to address gender-based/relationship violence and to report back to the Community Development and Recreation Committee in the second quarter of 2015. [Item - 2014.CD26.2](#)

COMMENTS

History of Public Washrooms in Toronto

The City of Toronto has operated public washrooms for more than 130 years. Early efforts focused on purpose-built facilities, including underground washrooms beneath major streets and stand-alone structures near prominent streetcar stops. The first public washroom opened in October 1896 beneath Toronto Street near Adelaide Street, supported by a \$1,000 private donation and staffed 24 hours a day. These first facilities were accessible to men only, and women's facilities were not introduced until decades later.

Between 1906 and 1920, the City built seven additional public washrooms at: Queen and Spadina (1906), Queen and Broadview (1910), Keele and Dundas (1911), Queen and Parliament (1912), Dundas and Lansdowne (circa 1914), Yonge and Shaftesbury (circa 1915), and Danforth and Winchester (1920).

Although the City debated significant expansion in the 1920s, funding declined and the City increasingly relied on private-sector access, including requirements for gas stations and hotels to make washrooms available to the public. In the late 1930s, budget reductions and traffic priorities contributed to closures. Facilities on Adelaide, Spadina, Parliament, and Yonge Streets were closed by 1942. The washroom at Queen and Broadview closed in 1980, and the remaining facilities at Broadview and Danforth, and Keele and Dundas closed in 1988.

Over time, the City shifted away from underground and stand-alone roadside facilities toward a mixed model that relies on washrooms in parks and public facilities, Toronto Transit Commission (TTC) washrooms at terminal stations and major transfer points, and access through private-owned locations. This shift was reinforced by persistent challenges related to siting, staffing, and maintenance, alongside policy decisions that downloaded some public access expectations onto private operators. The resulting approach has been characterized as uneven, with access often dependent on seasonal park facilities, TTC station washrooms, or discretionary access through private businesses.

Access was also shaped by discriminatory ideas about gender and other social dimensions. In the late 1960s, City officials were citing the use of washrooms by gay men as justification for limiting expansion and maintaining full-time supervision. These patterns shaped who washrooms were built for and how they were operated. By the early 2000s some private operators were expanding washroom access to Two-Spirit, trans, and non-binary people. The Gladstone and Drake hotels on Queen Street West were among the first in Toronto to offer gender-neutral washrooms.

Recognizing that access to public washrooms is a priority for the City of Toronto, many of the directions from MM28.22: Improving Toronto's Public Washrooms are currently being implemented through various City programs. The work being done by each Division or agency is outlined below.

Policy Context

The City's Official Plan recognizes the importance of everyone having access to public amenities, including parks, libraries, community centres and public spaces. Specifically, section 3.1.1 of the Official Plan highlights the role of a high-quality public realm. Policy 21 notes that public squares should be designed with public buildings and washrooms. This policy reinforces the concept that washrooms contribute to welcoming and accessible public spaces.

Additionally, while not part of the City of Toronto's public washrooms, The Toronto Municipal Code, Chapter 629, Property Standards, requires that a building with a mercantile occupancy of more than 300 square metres or an established occupancy load of more than nine persons has a sanitary facility that is provided or required for public use under the Building Code. Mercantile Occupancy is defined in the bylaw as: the occupancy or use of a building or part thereof for the displaying, selling, or offering for sale of retail goods, wares, or merchandise.

Since [2009](#), the bylaw has further required those washrooms to be properly signed, and available for the use of the mercantile occupancy's customers at all times that the mercantile occupancy is open to the public for business. However, the bylaw provides an exception when a retail business is staffed by a single operator or attendant, as complying with this availability requirement could cause a security problem.

The updated Property Standards Bylaw, which goes into effect on May 1, 2027, maintains these sanitary facility requirements.

Investing in Public Washrooms

Parks & Recreation

Parks & Recreation Division is advancing several of the directions identified in MM28.22 such as identifying and repairing washrooms most in need of repair; identifying washrooms that can be retrofitted so that they are open more months of the year; and installing new washrooms in high need areas such as Bluffers Park.

Improving Parks Washrooms: Washroom Enhancement Program

Parks & Recreation is advancing a comprehensive multi-year, multi-prong Washroom Enhancement Program (WEP) to upgrade 125 of the City's existing park washrooms with a total investment of \$132 million beginning in 2026. The program is partially funded through savings from the Gardiner Expressway and DVP upload, with the remaining funding secured through the 2026 Capital Budget process.

Currently, 60 park washrooms are year-round, while the remaining 126 are seasonal. The majority of the units are aging and in poor condition. The Listening to Toronto annual survey indicated that satisfaction rates are significantly lower for park washrooms and in response the Parks and Recreation is enhancing investment to improve park washrooms.

The WEP will enhance the public experience, expand year-round access, and make washrooms inclusive and accessible where feasible.

The scope of the WEP includes improving 125 park washrooms:

- Replacing 45 smaller, aging seasonal units with Canadian-made, gender-inclusive, Accessibility for Ontarians with Disability Act (AODA)-compliant, year-round prefabricated SMART self cleaning or modular washrooms. A total of 17 units have been procured and 12 units are planned for installation in 2026. Attachment 3 provides a rendering of the proposed unit.
- Upgrading 60 structurally sound or heritage significant washrooms through interior renovations, state of good repair work, accessibility improvements, and conversion to year-round use where feasible.
- Replacing approximately 20 larger washrooms with major structural deficiencies or capacity constraints, with custom-designed, gender-inclusive, AODA-compliant, year-round, facilities, including enhanced amenities. Four washroom rebuild projects are in design and construction and are planned to be completed and open to the public in 2027, including Sir Casimir Park, High Park Lower Hillside, Bluffers Beach Park, East Washroom, and Stanley Park North.

As directed by Council, Parks and Recreation will engage the Toronto Public Space Committee, which conducted the “TO the Loo!” design competition to inform WEP projects, as well as the recommendations made in item - 2025.EX22.3 Toward a Beautiful City - A Path Forward.

New Washrooms in Parks

While upgrading parks and constructing new parks, Parks and Recreation assesses the opportunity to add new washrooms. Criteria for this assessment include:

- The number and type of amenities within the park, and the typical duration of park use by residents.
- An assessment of surrounding facilities, including proximity to existing public washrooms.
- An evaluation of current site conditions, such as available space and access to required servicing for a washroom facility.
- Available budget.

Following this practice, additional washrooms are being added through recent projects:

- Twelve new gender-neutral, year-round stalls delivered through State of Good Repair improvements at the field house at Centennial Park (completed in 2025). Four additional washrooms with six stalls each will also be included in the new FIFA training facility, which will be gender-neutral and open year-round.
- Five new gender-neutral and accessible washrooms at Allen Gardens (completed in 2025).
- Two new SMART prefabricated washrooms at Biidaasige park (planned completion in 2026).

- Two new gender-neutral, year-round washrooms (in addition to seasonal) at Kidstown waterpark (planned completion in 2026).
- Two new gender-neutral, year-round washrooms (in addition to seasonal) at Bluffers Beach Park (planned completion in 2027).
- New gender-neutral, year-round washrooms at Guild Park and Gardens (anticipated completion in 2028), the final number of stalls will be based on design refinements, public input and budget
- New recreation facilities under design or construction will also improve access to public washrooms.

Divisional State of Good Repair Programs

Parks and Recreation

In the first half of 2026, Parks and Recreation and Corporate Real Estate Management will complete an interim refresh of 38 park washrooms in destination parks and areas expected to experience an increase in visits during FIFA related events. These improvements are already underway as shown in Attachment 4.

While undertaking state of good repair projects at facilities such as arenas, pools, and community recreation centres, existing washrooms and changerooms are upgraded to comply with the Toronto Accessibility Design Guidelines and to enhance user experience. The majority of approximately 110 facility state of good repair projects included in the current Parks and Recreation capital plan include washroom upgrades.

Corporate Real Estate Management - Public Washrooms in Key Asset Locations

Corporate Real Estate Management (CREM) manages 113 public washrooms located throughout City Hall, Metro Hall, Union Station, St. Lawrence Market complex and the City's five Civic Centres (Etobicoke Civic Centre, North York Civic Centre, York Civic Centre, East York Civic Centre, and Scarborough Civic Centre).

In 2026, three washroom facilities have been identified as high priority, standalone projects for upgrades to meet accessibility requirements, consistent with AODA guidelines. These projects include washroom improvements and upgrades at various locations within Union Station and the St Lawrence Market complex. Additional washroom upgrades will be included in facility improvements and state of good repair projects.

All washroom upgrades are delivered in accordance with the AODA and the City of Toronto Accessibility Design Guidelines.

Economic Development and Culture's Facility Washrooms

The Economic Development and Culture Division (EDC) operates a network of 12 museums and cultural centres across Toronto with public washrooms, with most locations also offering accessible and gender-neutral washrooms.

Economic Development and Culture's three cultural centres provide public access to fully accessible and gender-neutral washrooms during operational hours. Select washrooms in each cultural centre include family-friendly amenities such as toddler toilet seats, drop-down change tables, and secured toddler seats. As part of a recent capital project, the thresholds of Assembly Hall's washrooms were widened to improve wheelchair access. In 2027, the Cedar Ridge Creative Centre will receive further accessibility upgrades for one of its largest studios via a planned 2027 capital project.

Toronto History Museums is a network of ten City-owned and operated historic sites. Nine locations offer public washrooms, including eight with accessible washrooms and seven with gender-neutral options. In 2026, Spadina Museum will add a fully accessible, gender-neutral washroom as part of ongoing capital upgrades.

Toronto Public Library

Toronto Public Library (TPL) manages washrooms in 83 publicly accessible library branches. The number of publicly available washrooms varies slightly day-to-day due to unplanned branch closures (operational limitations or facilities issues) or planned branch closures for state of good repair and capital improvements. Twelve branches are co-located (with community centres, schools) and public washrooms are those of the shared facility. Five branches are within malls and do not have public washrooms in the branch; TPL customers can use mall public washrooms. TPL has an ongoing program for washroom renovations and upgrades. These projects are not expected to substantially increase the number of public washrooms TPL makes available; instead, the emphasis will be on upgrading existing washrooms to make them AODA compliant.

Staff from the TPL's Enterprise Projects and Facilities Management division are undertaking an audit of existing washrooms as part of its [Multi-Year Accessibility Plan](#). TPL has developed signage that incorporates a range of accessible features as well as gender-inclusive language for multi-use washrooms. This signage is an important deliverable associated with TPL's [Inclusive Washrooms Policy](#). Installation of this new signage has begun in 2025 and is expected to be completed in early 2026.

Toronto Transit Commission

The Toronto Transit Commission (TTC) currently has public washrooms in the fare paid areas of 10 subway stations (out of 70). Washrooms are also available in four Line 5 and two Line 6 Metrolinx LRT interchange and end-of-line stations. All TTC public washrooms are accessible and include barrier-free stalls and features.

Public washrooms are included in Metrolinx rapid transit extension projects and are planned to be provided at the future Line 1 High Tech, Bridge and Steeles stations, Line 2 Scarborough Centre and Sheppard East stations, Line 3 Exhibition, Osgoode, East Harbour, Pape and Don Valley stations, and Line 5 Renforth Station. Additionally, new public washrooms are included in the scope of the TTC's Warden Station Easier Access and Bloor-Yonge Capacity Improvement projects to replace the previous washrooms at these locations and will include both gendered and universal washrooms.

In the 2010s, all TTC public washrooms were fully refurbished and upgraded in response to public feedback. Dedicated third-party cleaning staff were added and cleaning occurs more frequently.

The TTC requires the construction of new rapid transit stations to include public washrooms for customers as part of its Design Manual. Although this requirement was communicated to Metrolinx to include in their ongoing Subway Program, they have opted to follow their DS-09 Design Standard which requires washrooms only at end-of-line or interchange stations (Queen Station being the exception).

TTC understands that access to public washrooms is important to customers and regularly receives suggestions to add more washrooms in the subway system. TTC has explored the possibility of installing new public washrooms in existing subway stations. Currently, there is no available funding and there are significant constraints regarding constructability, lack of space for washrooms and associated services, aging servicing infrastructure, availability of water supply, drainage and ventilation limitations, etc.

Transportation Services

There are four Automated Public Washrooms located along the Martin Goodman Trail, delivered and managed through the current Street Furniture Agreement. These units were installed by the vendor, who is also responsible for the ownership, operation and maintenance. Over the 20-year term of the agreement, these units have presented significant operational challenges, including limited seasonal operation, utility and siting constraints, security concerns, high maintenance demands, and the reliance on specialized parts and labour. These factors have also limited the installation of additional units, as few locations meet the necessary technical, utility and site requirements.

In March 2026, Transportation Services was [requested to initiate procurement](#) for a new Street Furniture Agreement. The procurement process will consider lessons learned from the current agreement, including the complexities associated with maintaining and operating the existing Automated Public Washrooms, and therefore, whether these units should be included in the future Street Furniture Agreement. This review is also being informed by best practices in other jurisdictions, where specialized infrastructure (e.g. automated washrooms) is typically addressed through separate delivery and servicing models.

Social Development: Access Plan for Two-Spirit, Trans and Non-Binary Youth

The [Access Plan for Two-Spirit, Trans and Non-Binary Youth](#) (the Access Plan) aims to improve health and social outcomes for Two-Spirit, trans and non-binary youth and young adults by reducing gendered barriers to City of Toronto programs and services. The Access Plan is comprised of 56 actions being advanced by 15 City divisions and agencies between 2024 and 2027.

In consultations with Two-Spirit, trans and non-binary young people and their advocates, access to safe and inclusive washrooms and changerooms has consistently been identified as a top priority. The Access Plan delivers on this need through actions

21 and 56 which address gendered barriers to washrooms and changerooms with eight division and agency partners.

Since launching the Access Plan, Social Development has enhanced the City's overall capacity to deliver inclusive public washrooms. In 2025, for the duration of summer at Old City Hall, the division successfully piloted a protocol for temporarily improving the gender inclusivity of existing washrooms where capital investment is not immediately feasible. Through the Access Plan, the division is pursuing opportunities to apply learnings from the pilot and to enhance the City's capacity to provide access to gender-based human rights more broadly.

Washroom Wayfinding and a Network Approach to Public Washrooms

Through the work of the inter-divisional team, opportunities were identified to better represent and position the City's individual public washrooms as a coordinated network of facilities across the City.

Wayfinding

City Council requested staff to explore a consolidated tool that identifies washrooms across the city. Staff acknowledge this interest and understand the value of providing a single, easy-to-use resource to help residents and visitors locate available washrooms.

At present, several City divisions and agencies independently maintain information about washrooms associated with their operations.

Table 1: Online washroom information

Division/Agency	Online washroom information
Parks and Recreation	Parks and Recreation maintains an online map listing approximately 425 park and community recreation centre washrooms. The map allows users to filter locations by accessibility features, as well as whether the washroom is a permanent building or a portable toilet. Drinking fountain locations are also included.
Toronto Transit Commission	The TTC provides information on washrooms located at select subway stations. Washrooms at TTC subway stations
Toronto Public Library	All TPL branch locations and hours are listed on TPL.ca
Economic Development and Culture	Toronto History Museums and Cultural Centres will feature online information and availability of washrooms by the end of 2026

Staff recognize the opportunity to improve public access to washroom information by integrating different Divisional datasets into a single City-wide tool. City Planning, in coordination with Technology Services Division, is currently working across the relevant Divisions, Agencies and Corporations towards an online tool with the various washroom locations, hosted on toronto.ca. Staff expect this to be live by summer 2026.

Open data refers to information about City of Toronto operations, services, and priorities that has been made publicly available for anyone to freely access, use, reuse, or share. It is typically disaggregated, low-level data provided in both machine- and human-readable formats. The [City of Toronto's Open Data Portal](#) is operated by the City's Open Data team, within the Technology Services Division, with data contributed by 46 City divisions and agencies.

Currently, the Open Data Portal hosts datasets for:

- [Park Washroom Facilities](#), published by Parks and Recreation,
- [Automated Public Washrooms](#), published by Transportation Services, and
- [Toronto Public Library Branches](#), published by Toronto Public Library.

Staff are working to add datasets from other Divisions with washrooms to the Open Data Portal. Once this happens, both City-built and community-driven tools can leverage the datasets to create unified washroom maps.

In addition to internal City resources, there are opportunities to leverage existing community and business-driven platforms that already provide washroom locator services. These include online maps and mobile applications that combine public, private, and non-profit washroom listings.

Other governments have partnered with such initiatives. For example, the Government of Canada has registered many of its publicly accessible washrooms with Crohn's and Colitis Canada's GoHere program, which feeds into the GoHere Washroom Locator App used across the Greater Toronto Area and Ottawa region.

As part of the City's ongoing work, staff will examine whether similar partnerships could improve access to information for Toronto residents and will report back on these considerations in Q2 2027 alongside recommendations for broader washroom service improvements.

Gap Analysis

A strategic mapping of the washroom network across the city and City service areas may be the subject of future work. Such an exercise could assist in the identification of gaps in the public washroom network and identifying locations for new facilities. It could also inform the prioritization for new public washrooms as part of community infrastructure strategies, including but not limited to Community Development Plans and Community Services and Facilities Strategies in areas experiencing growth and change.

Public Engagement

Public advocacy groups such as the Toronto Public Space Committee have undertaken extensive work around the importance of public washrooms. Among other things, the Toronto Public Space committee has hosted a washroom design competition called 'TO the Loo!' and developed a Public Washroom Strategy for Toronto in collaboration with the University of Toronto. Public washroom initiatives in Toronto will continue to be strengthened by learning from work being taken in other jurisdictions, and by feedback and input from Toronto Public Space Committee, and other public advocacy groups.

Next Steps

Staff will continue to support the momentum on public washroom access, improvement, and information. Washroom initiatives will continue within the various City Divisions, which will be represented through future capital and operating budgets, as appropriate.

Staff will also increase public communications and awareness of washroom locations through an online tool consolidating the City-wide map of the entire network of public washrooms and their hours of operation, expected to be live by summer, 2026.

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ATTACHMENTS

Attachment 1: How Each Direction in 2025.MM28.22 - Improving Toronto's Public Washrooms is Being Addressed

Attachment 2: City Permanent Public Washrooms

Attachment 3: SMART Washrooms Pilot Installations Planned by Parks and Recreation

Attachment 4: Examples of Before and After Interim Refresh for Park Washrooms (2026)

Attachment 1. How each direction in 2025.MM28.22 - Improving Toronto's Public Washrooms is being addressed

Table 1. How each direction in 2025.MM28.22 - Improving Toronto's Public Washrooms is being addressed

Direction in members motion	Work being undertaken to address direction	Division	Report Page Reference
Conduct an analysis of where new public washrooms are most needed	A strategic mapping of the washroom network across the city and City service areas may be the subject of future work. Such an exercise could assist in the identification of gaps in the public washroom network and identifying locations for new facilities.	To be confirmed as this is potential future work	11
Install high-quality temporary washrooms at areas where public washrooms are most needed beginning in the spring of 2025	The City installs temporary washrooms in Parks every year. The opportunity to install different types of temporary washrooms can be explored in the future along with the above mentioned exercise to identify gaps in the public washroom network and locations for new facilities	Parks & Recreation; Additional Divisions to be confirmed as this is potential future work	6
Develop a longer-term plan to add more public washrooms, and retrofit existing ones	Additional washrooms are being added through parks projects, and retrofits are occurring through state of good repair programs	Parks & Recreation; Corporate Real Estate Management; Toronto Public Library	6-7 and throughout

Direction in members motion	Work being undertaken to address direction	Division	Report Page Reference
Identify and repair City washrooms most in need of restoration	Washroom Enhancement Program and various Divisional state of good repair programs	Parks & Recreation; Corporate Real Estate Management; Toronto Public Library	7
Identify existing City washrooms that can be retrofitted so they may be open more months of the year	Washroom Enhancement Program	Parks & Recreation	5-6
Work with the Toronto Transit Commission to explore the installation of new washrooms in subway stations and develop a plan to upgrade and improve existing Toronto Transit Commission washrooms	TTC has explored the possibility of installing new public washrooms in existing subway stations. Currently, there is no available funding and there are significant constraints regarding constructability, lack of space for washrooms and associated services, aging services, availability of water supply, drainage and ventilation limitations, etc.	TTC	8
Ensure all new and upgraded washrooms are gender inclusive and accessible to all members of the public, including pursuing the installation of wall-mounted toddler seats in new city washrooms where change tables are installed and the development of a family-friendly washroom standard	Washroom Enhancement Program and various Divisional state of good repair programs	Parks & Recreation; Corporate Real Estate Management; Economic Development and Culture; Toronto Public Library	Throughout

Direction in members motion	Work being undertaken to address direction	Division	Report Page Reference
Work with the Toronto Public Space Committee following the conclusion of their competition "TO the Loo!" design challenge on potential design options	As directed by Council, Parks and Recreation will engage the Toronto Public Space Committee, which conducted the "TO the Loo!" design competition to inform WEP projects.	Parks & Recreation	6, 11
Develop a digital wayfinding tool citizens may use to find the nearest city washroom	City Planning, in coordination with Technology Services Division, is currently working across the relevant Divisions, Agencies and Corporations towards an online tool with the various washroom locations data, hosted on toronto.ca. Staff expect this to be live by summer 2026.	Various Divisions contributing led by City Planning, in coordination with Technology Services	9
Report to the Infrastructure and Environment Committee prior to the 2026 Budget cycle on the cost of the initiative	Reporting is being assigned to divisional leads through individual capital programs.	Various	

Attachment 2. Table of City permanent public washrooms

Table 2. City permanent public washrooms

Facility type	Number of Washroom Locations	Jurisdiction	Operating hours (general)
Community Recreation Centres	128	Parks and Recreation	Most Community Recreation Centres are open seven days per week. Hours of operation vary based on local needs, location amenities, and programs offered. All hours of operation are available on-line. Recreation Centre Listings – City of Toronto
Outdoor pools	37	Parks and Recreation	July and August, daily from 10 a.m. to 8 p.m.
Park washrooms	186	Parks and Recreation	Most washrooms: Summer: 9 a.m. to 10 p.m. Winter: 9 a.m. to 8 p.m. 60 units are year-round
Toronto Public Library	83	Toronto Public Library	All branches are open seven days per week. The schedule of hours varies by individual branch. Consult the TPL website for more details: TPL Branch locations and hours

Facility type	Number of Washroom Locations	Jurisdiction	Operating hours (general)
City Hall, Metro Hall, and Civic Centres	80	Corporate Real Estate Management	City Hall and North York Civic Centre - Mon-Fri: 7:30am to 9:30pm - Weekends and Holidays: 8:00am to 6:00pm Nathan Philips Square - Mon-Sun: 8:00am to 10:00pm Metro Hall, East York Civic Centre, Etobicoke Civic Centre, and Scarborough Civic Centre - Mon-Fri: 8:00am to 6:00pm - Sat: 10:00am to 6:00pm - Sun and Holidays: closed York Civic Centre - Mon-Fri: 8:00am to 6:00pm - Sat-Sun and Holidays: closed
Other public buildings (e.g. Union Station, St Lawrence Market)	33	Corporate Real Estate Management	St. Lawrence Market 91 Front St - Mon: Closed - Tue-Fri: 8:30am to 7:30pm - Sat: 6:30am to 5:30pm - Sun: 9:30am to 5:30pm 92 Front St - Mon-Fri: 8:30am to 4:30pm - Sat: 5:00am to 4:00pm 125 The Esplanade - Sun: 10:00am to 5:00pm Union Station - Mon-Sun: 5:30am to 12:45am

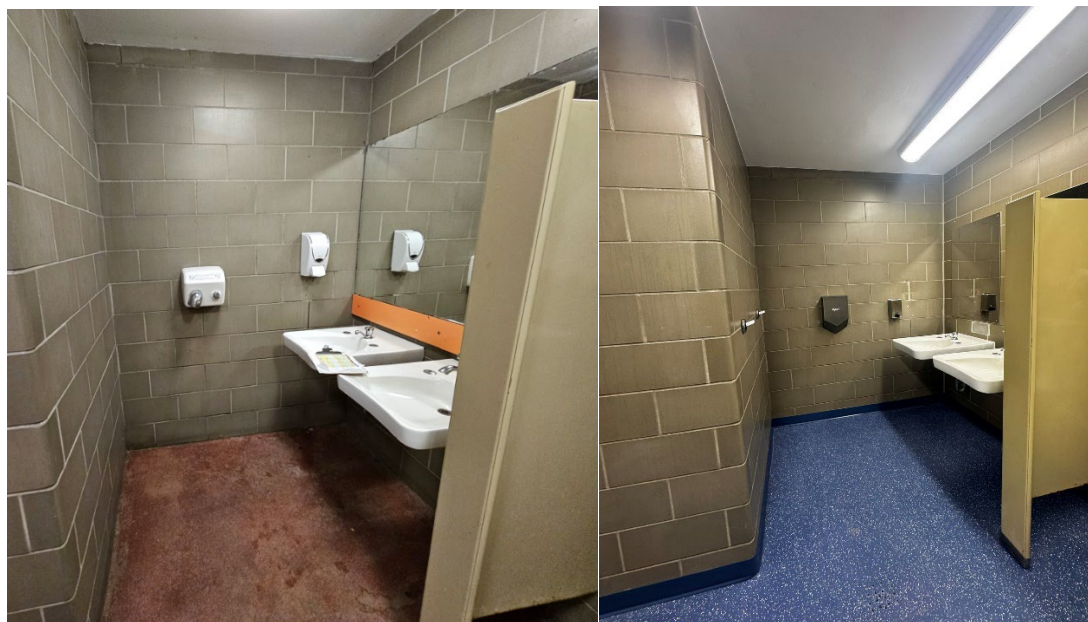
Facility type	Number of Washroom Locations	Jurisdiction	Operating hours (general)
Toronto History Museums and Cultural Centres	12 (9 in Toronto Museums)	Economic Development and Culture	Toronto Museums - Wednesdays through Sundays, 11am until 4pm (October to April) and 11am until 5pm (May to September). Cedar Ridge Creative Centre: Monday to Thursday: 9 a.m. to 9 p.m., Friday to Sunday: 9 a.m. to 4 p.m. ; Clark Centre for the Arts: Monday to Sunday: 9 a.m. to 4 p.m. Assembly Hall: Monday to Friday: 9 a.m. to 5 p.m., Saturday: 10 a.m. to 1 p.m., Closed Sundays
Toronto Transit Commission	16 (all in fare paid area)	Toronto Transit Commission	6 a.m. to 2 a.m. Monday through Saturday, and 8 a.m. to 2 a.m. on Sundays
Association of Community Centres & Community Hubs	12	Social Development	Association of Community Centres and City-operated Community Hubs are generally open Monday-Friday during daytime and early evening hours, with reduced or limited hours on weekends. Hours of operation may vary by location and are influenced by the operating model, partner-led programming, and community use, and may be extended for registered programs, services, or special events.

Attachment 3: SMART washrooms pilot installations planned by Parks and Recreation

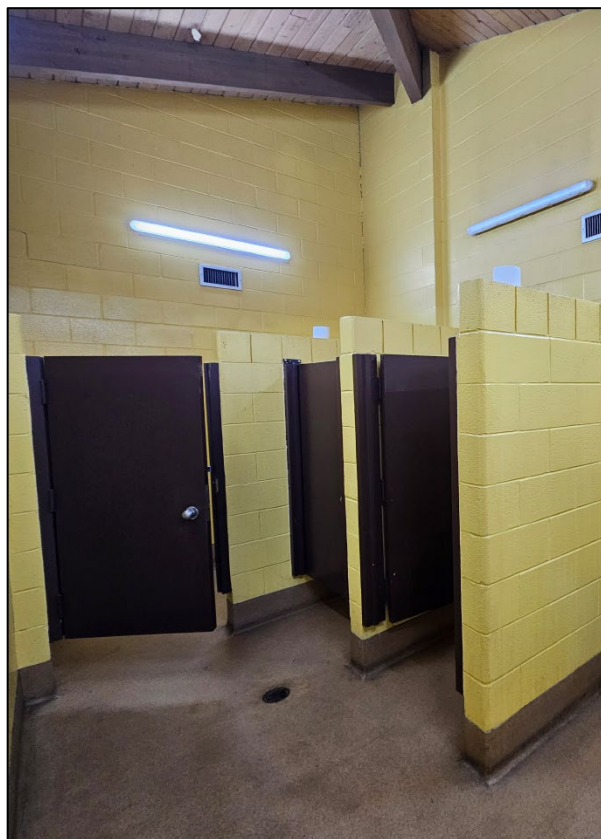


Attachment 4: Examples of before and after interim refresh for Park washrooms (2026)

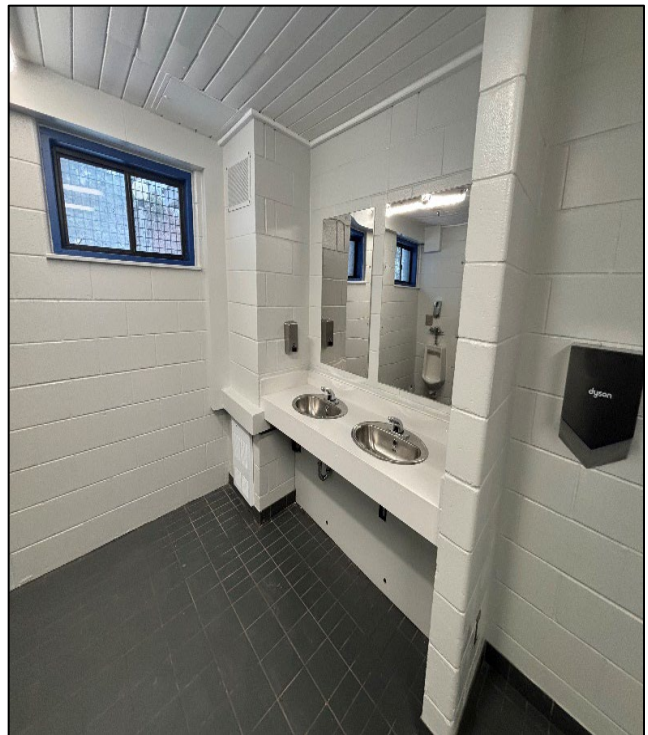
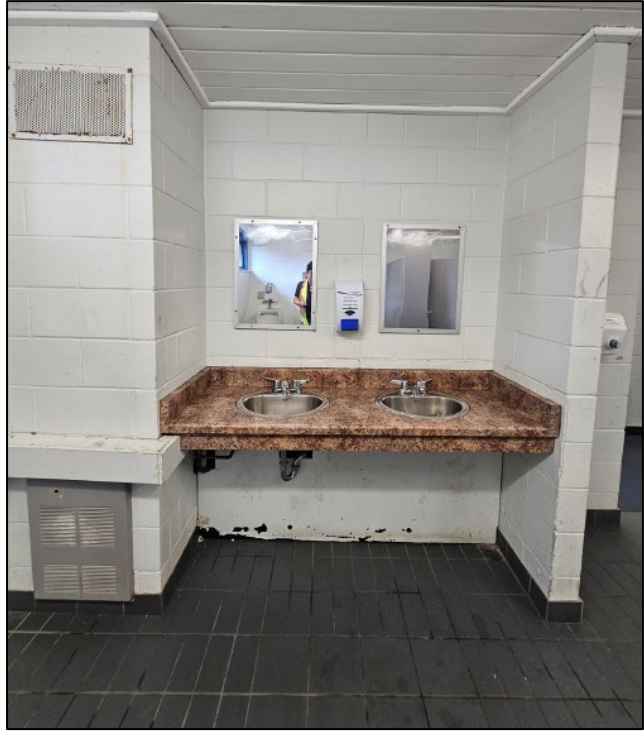
Eglinton Flats South East Pavillion:



Fergy Brown Park Washroom:



Little Norway Park Washroom:



Trinity Bellwoods Playground:

