







# City of Toronto Blue Box Recycling Program: Directional Data Points

Info Type	Metric
 <b>Resident Inquiry Call Volumes</b>	As compared to January 1, 2026, resident volume has decreased by 64% over Q1 2026
 <b>Missed Collections</b>	Current missed pick-up rate <1% 84% decrease over Q1 2026
 <b>Service Alerts Issued</b>	Q1 2026: City of Toronto: 3 Alerts Greater Toronto Area: 25 Alerts
 <b>Contamination Rate</b>  Represents material not designated for recycling collection.	2025 Weighted Average (audited): 35.4%  Jan - Feb 2026 Weighted Average (partial audited sample): 33.9%