

2025-2026 Annual Winter Maintenance Report and Amendment to Blanket Contracts C78, C87, C88 and C89 with Rafat General Contractor Inc. for the Non-Exclusive Supply of All Labour, Equipment and Materials Necessary to Provide Single Axle, Tandem and Tri Axle Dump Trucks with Operators for Trucking Services

Date: April 22, 2026

To: Infrastructure and Environment Committee

From: General Manager, Transportation Services and Chief Procurement Officer

Wards: All

SUMMARY

The purpose of this report is to advise that the General Manager, Transportation Services will be submitting a report that provides an overview of the City of Toronto's winter maintenance activities during the 2025-2026 winter season to Infrastructure and Environment Committee for its meeting on May 6, 2026. The report will also include recommendations to amend four (4) Blanket Contracts 26TR-OM-610-TEY - BC #C78 (Toronto-East York), 26TR-OM-620-EY-TS - BC #C87 (Etobicoke-York), 26TR-OM-630-NY-TS - BC #C88 (North York), and 26TR-OM-640-SC-TS - BC #C89 (Scarborough), for work awarded through Request for Quotation Doc5344653057 to Rafat General Contractor Inc. for the non-exclusive supply of all labour, equipment and materials necessary to provide single axle, tandem and tri-axle dump trucks with operators.

RECOMMENDATIONS

The General Manager, Transportation Services and the Chief Procurement Officer recommend that:

1. The Infrastructure and Environment Committee receive this report for information.

FINANCIAL IMPACT

Further information on financial impacts will be outlined in the forthcoming supplementary report.

The Chief Financial Officer and Treasurer has reviewed this report and agrees with the Financial Impact Section as presented in this report.

DECISION HISTORY

At its meeting on March 25 and 26, 2026, City Council directed the Deputy City Manager, Infrastructure Services, in coordination with the General Manager, Transportation Services, the Chief People Officer, the City Solicitor and Local 416, to develop a paid surge capacity shovelling program.

<https://secure.toronto.ca/council/agenda-item.do?item=2026.EX29.13>

At its meeting on February 25, 2026, the Infrastructure and Environment Committee referred the report IE27.1 – Response to Council Directions on Sidewalk Clearing Requirements and the Status of Modernizing PlowTO to the General Manager, Transportation Services, to incorporate into the annual report on winter maintenance.

<https://secure.toronto.ca/council/agenda-item.do?item=2026.IE27.1>

At its meeting on February 25, 2026, the Infrastructure and Environment Committee requested that the General Manager, Transportation Services, include in the next winter services report, options and associated costs to provide improved winter access for pedestrians, cyclists, and motor vehicles to laneway homes and garages.

<https://secure.toronto.ca/council/agenda-item.do?item=2026.IE27.15>

At its meeting on February 10, 2026, City Council requested that the General Manager, Transportation Services, in consultation with relevant City divisions, report to the Infrastructure and Environment Committee on the feasibility, costs, and implementation considerations of enhanced snow clearing support for seniors and residents living with disabilities during declared major snow events, including potential pilot options.

<https://secure.toronto.ca/council/agenda-item.do?item=2026.CC38.1>

At its meeting on November 12 and 13, 2025, City Council considered the 2025 Winter Maintenance Program Review Update and directed the General Manager, Transportation Services, to report to the Infrastructure and Environment Committee on the effectiveness of improvements made to the Winter Maintenance Program in the 2025-2026 winter season resulting from the program review and to report, in consultation with the Chief Technology Officer, options to enhance public access to real-time winter operations information. At the same meeting, City Council directed the City Manager, in consultation with the Deputy City Manager, Infrastructure Services, to report to the Infrastructure and Environment Committee on plans to require corporate property owners to clear municipal sidewalks abutting their properties, as well as an update on the modernization of PlowTO.

<https://secure.toronto.ca/council/agenda-item.do?item=2025.EX27.2>

On December 29, 2025 in accordance with Toronto Municipal Code, Chapter 195, Procurement, Section 8.1(D), the Chief Procurement Officer awarded Doc5344643057 Request for Quotations for the non-exclusive supply of all labour, equipment and materials to provide Axle, Tandem, and Tri Axle Dump Trucks with Operators to Rafat General Contractor Inc. for a one (1) year period with the option to extend for up to three (3) additional separate one (1) year periods.

The award document can be found here:

[Awarded Contract Record - Awarded Contract Records - Toronto Bids Portal](#)

At its meeting on July 23 and 24, 2025, City Council directed the City Manager to report to the Executive Committee with an update on the 2025 Winter Maintenance Program Review. At the same meeting, City Council directed the General Manager, Transportation Services and the Executive Director, Customer Experience, to remove the temporary service request hold period to enable the public to create winter maintenance service requests at any time during a winter event.

<https://secure.toronto.ca/council/agenda-item.do?item=2025.EX25.5>

COMMENTS

The purpose of this report is to advise that the General Manager, Transportation Services will be submitting a report to the Infrastructure and Environment Committee for its meeting on May 4, 2026, providing an overview of the City of Toronto's winter maintenance activities during the 2025-2026 winter season. The report will outline targeted service enhancements, operational upgrades to strengthen readiness, and will identify future areas for improvement informed by the 2025-2026 winter season, to support planning and preparedness for the 2026-2027 season. It will also include recommendations on amendments to the snow removal and summer haulage trucking contracts due to increased volumes during the January 2026 major snow events.

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SIGNATURE

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