

NOTICE OF MOTION/MOTION WITHOUT NOTICE

Community Mailboxes: Protecting our Public Space

Moved by: Councillor

Matlow

Seconded by: Councillor

Chernos Lin

SUMMARY:

Canada Post's decision to eliminate door-to-door delivery will have serious implications for affected Torontonians and for our public realm.

Our first priority must be that community mailboxes are safe and accessible. They must be located in areas that are well-lit, secure, and free from physical barriers. This will require careful site selection and consistent maintenance.

We must also ensure that the program does not undermine our commitment to a cleaner, more livable and more beautiful city. There must be adequate waste receptacles, and measures need to be taken to manage traffic and mitigate litter.

There will be considerable budget implications, and efforts must be made to recoup those costs from Canada Post so that residents are not paying more for reduced service.

This motion seeks to ensure that these priorities and local feedback are reflected as the City works with Canada Post to implement this program, and to provide enhanced transparency and accountability.

Reason for Urgency:

Canada Post has announced that it is proceeding with community boxes to replace door-to-door delivery in some Toronto postal codes.

RECOMMENDATIONS:

1. City Council request the City Manager to expedite the report that was requested by Council in Item MM33.45 at its meeting on October 8 and 9, 2025, and report to City Council no later than the second quarter of 2026, and to include in his report an estimate of the potential costs associated with the implementation and operation of community mailboxes, and the progress of negotiations to recover these costs from Canada Post, including costs related to:

- a. community mailbox siting and installation;
- b. street lighting;

- c. traffic management;
- d. snow clearing; and
- e. litter collection.

2. City Council request the City Manager to engage in advocacy for continued door-to-door delivery to the maximum extent possible, particularly for areas where community mailboxes are not feasible, including in postal codes where community mailboxes have already been announced.