

May 1, 2026

To whom it may concern,

I am writing on behalf of Fred Victor, a social service charitable organization that fosters long-lasting and positive change in the lives of homeless and low-income people living across Toronto. This letter is one of advocacy and support for the shelter project at 3838 Bloor St West. This new shelter, which will be operated by Street Haven, is a critical step in preventing homelessness and the zoning proposal is necessary to ensure the shelter runs effectively and safely.

There are several proposed improvements to the site requiring zoning changes, and I strongly support the additional floors, outdoor space and other planned adjustments in order to create common spaces for clients and staff. One adjustment is the loading space and waste disposal areas being proposed. This area will be at the rear of the building, not the front. This would minimize traffic congestion and visually put these areas out of public view.

This additional space, created by the added floors to the existing building, would give congregate areas for clients to use, increase programming space, and keep clients engaged in meaningful activities. As a shelter is more than just a bed, these areas are critical to providing integrated programs. These programs include mental health support and counselling, training for computer literacy, financial readiness, employment, and other life skills learning opportunities.

Thank you for your consideration.

Sincerely,



Keith Hambly
CEO
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