

From: [Ana Tran](#)
To: [Scarborough Community Council](#)
Subject: [External Sender] Support for the Redevelopment of Extendicare Guildwood and Scarborough
Date: June 17, 2026 10:10:21 AM
Attachments: [Outlook-limn2rwt.png](#)

Dear Councillor Paul Ainslie,

My name is Ana Tran and I am the Social Worker at Extendicare Scarborough. I am writing to share my support for the proposed redevelopment of the home.

There is an urgent need to rebuild and expand our current long-term care home into a modern, purpose-built home that better reflects the needs of today's seniors—and those who will need care in the years ahead.

While our home is supported by deeply committed staff, the building itself was not designed for the level of complexity we now care for. Many residents live in shared rooms with limited privacy, and families often have little space for meaningful connection. Common areas can feel crowded and overstimulating, particularly for those living with dementia or responsive behaviours. Aging infrastructure and outdated layouts also limit mobility support, infection prevention, and overall comfort.

The COVID-19 pandemic made these challenges painfully clear. In many Toronto long-term care homes, including ours, shared rooms and limited ventilation contributed to rapid transmission and prolonged isolation. I remember residents could only connect with their families through windows or screens. Staff became their primary source of comfort and connection, especially in residents' final days. These experiences left a lasting impact and underscored how urgently our physical environments need to change.

Despite these realities, staff continue to provide care with compassion and dedication every day. However, the current environment often limits our ability to fully deliver the person-centered care we strive for. A rebuilt home would allow for private or semi-private rooms with ensuite bathrooms, accessible design, therapeutic outdoor spaces, and smaller neighbourhood-style units that better support dignity, safety, and quality of life.

For residents, this means a true sense of home. For families, it means space for connection and presence in care. For staff, it means a safer and more supportive environment to focus on quality care rather than physical constraints.

This need is further heightened in Scarborough and surrounding communities such as Guildwood, where the population is rapidly aging. Across Ontario, long-term care waitlists remain high, and many seniors are waiting for appropriate placement. In this context, maintaining outdated capacity is no longer sufficient.

A new, expanded long-term care home would improve quality of life, strengthen system capacity, reduce wait times, and help ensure seniors can remain close to their families and communities.

In closing, this is more than a capital project. It is an investment in dignity, safety, and compassionate care. I respectfully urge your support for this redevelopment so seniors in our community can receive the care they deserve, close to home.

Thank you for your time.

Sincerely,

Ana Tran. MSW

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