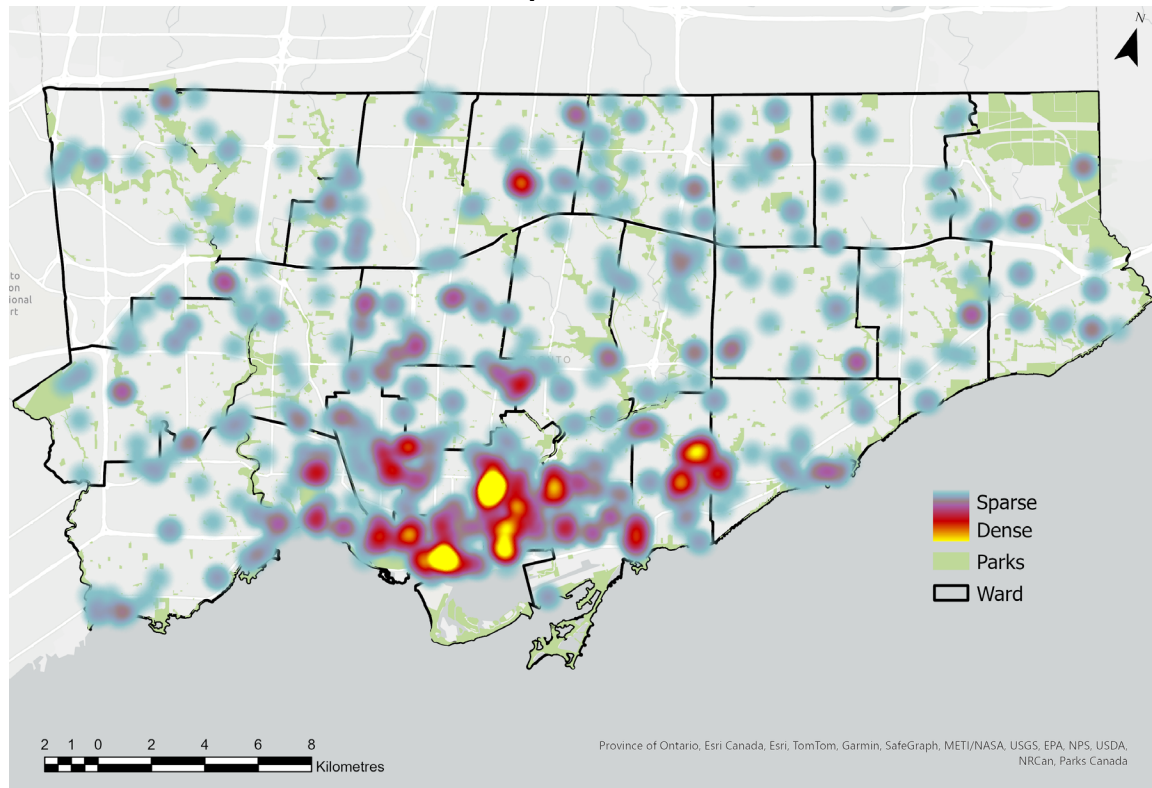


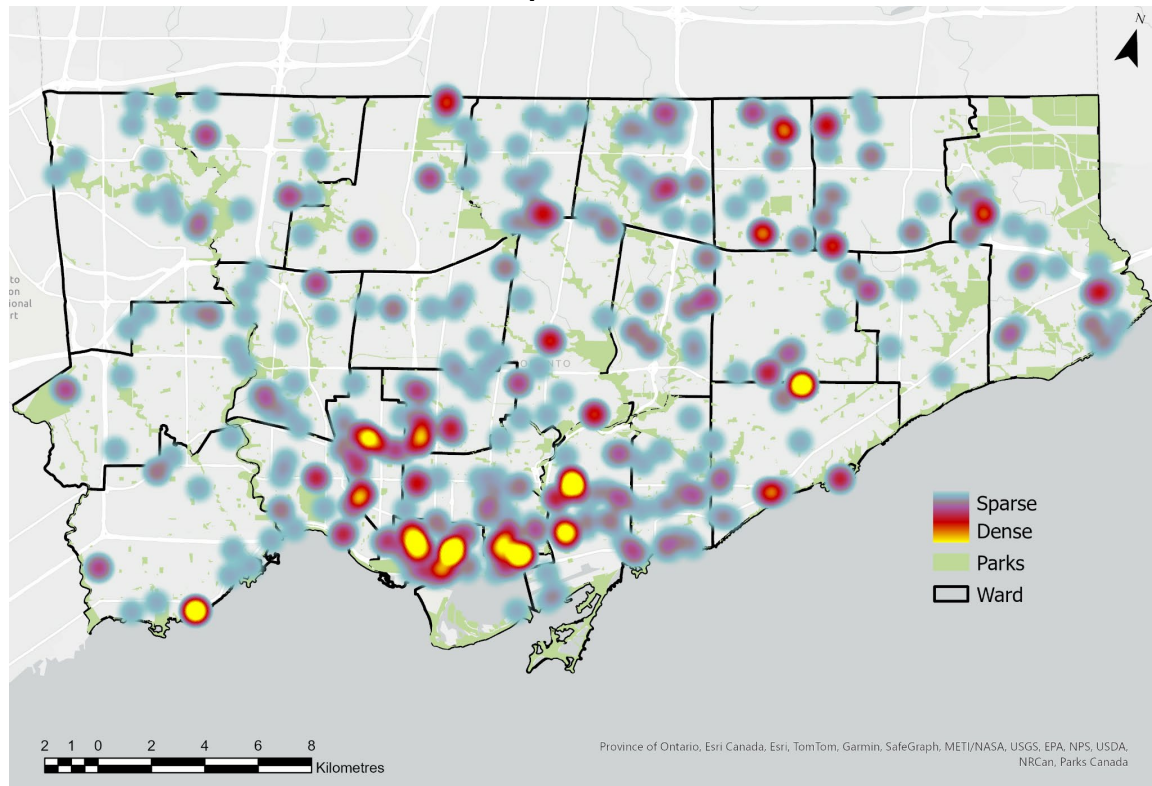
Attachment 1: Heatmaps of SRs Received by Parks and Recreation

311 Service Request Hot Spots related to Litter and Garbage in Parks from September to March 2026



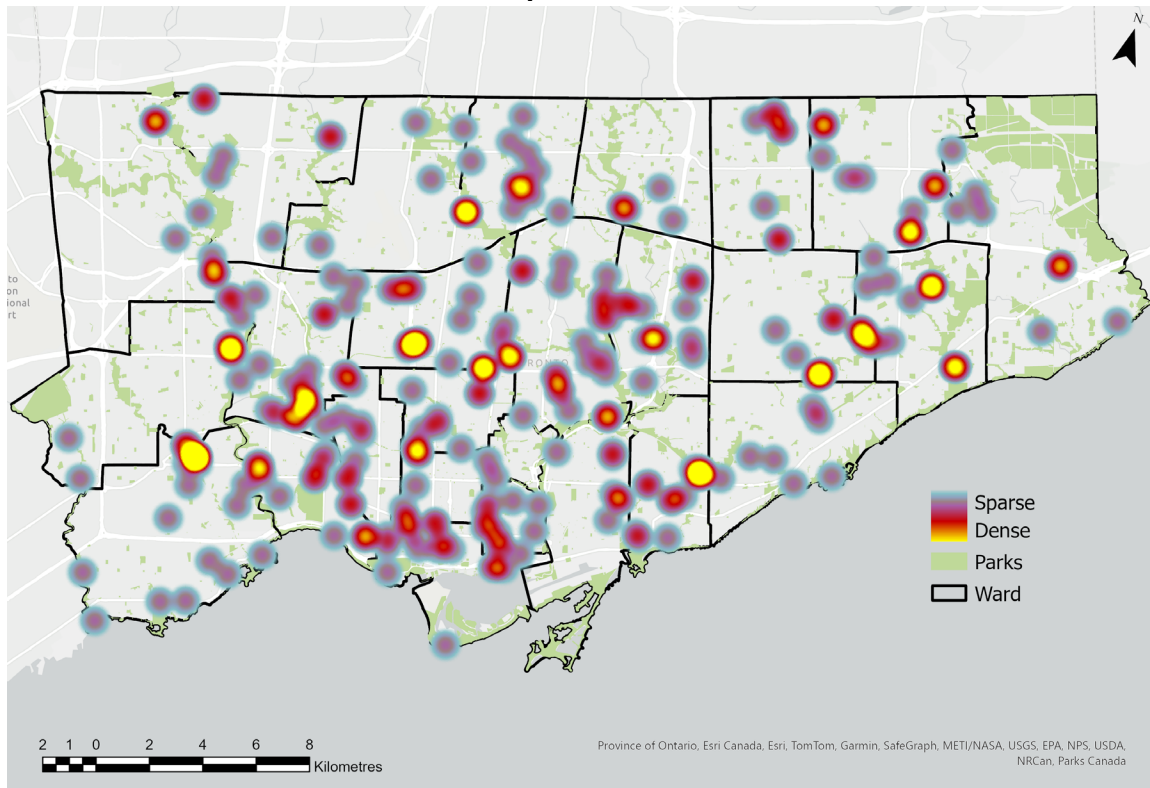
Service request hot spots related to litter and garbage are concentrated in the downtown core. Smaller clusters are visible elsewhere in the City as well, including parks near East York and in North York.

311 Service Request Hot Spots related to Park Lighting Maintenance from September to March 2026



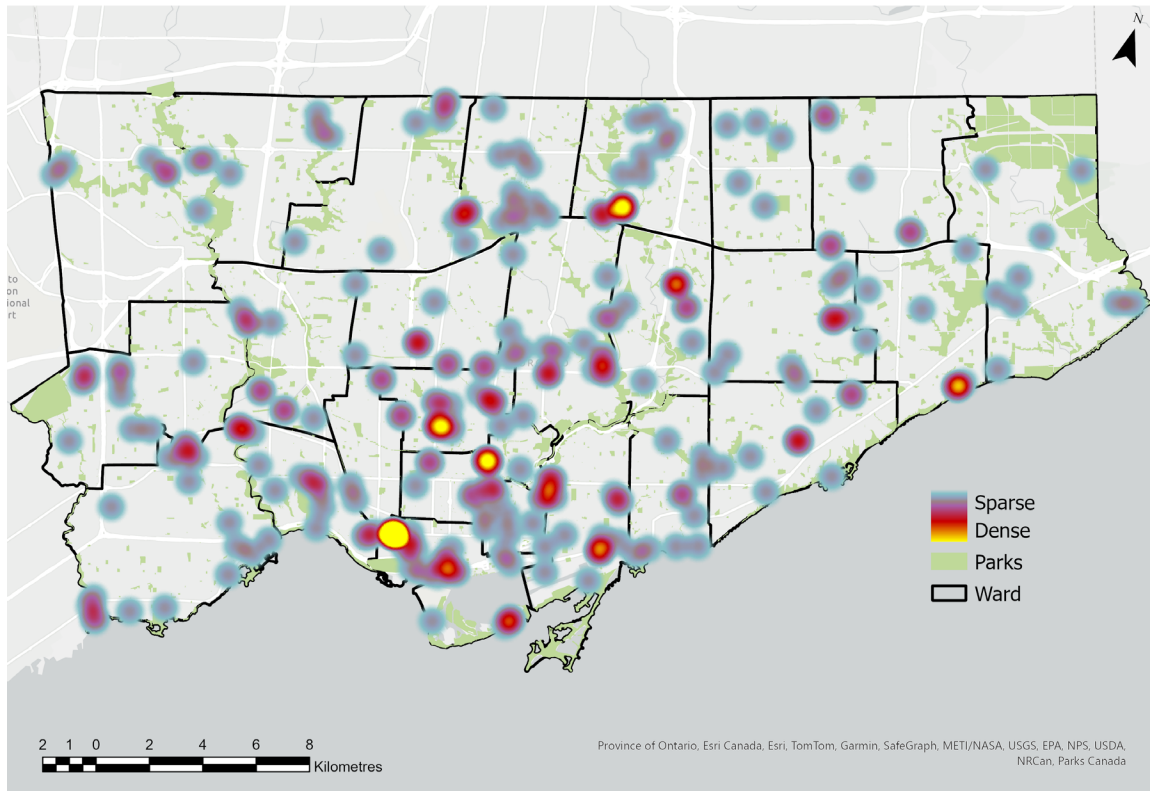
Park lighting service request hot spots are primarily observed in the Toronto and East York district, as well as along some areas of the waterfront.

311 Service Request Hot Spots related to Snow and Ice Clearing from September to March 2026



For snow and ice clearing in parks, multiple service request hot spots are evident in each community council area, with fewer in the downtown core.

311 Service Request Hot Spots related to Park Pathway and Trail Maintenance from September to March 2026



Hot spots for park pathway and trail maintenance are generally small and dispersed across the city, with a few notable clusters in Toronto and East York district. Some areas in North York and Scarborough also appear to have a higher density of service requests.

Data Notes

- The maps are based on 311 service requests received from September 15th, 2025 to March 31st, 2026, excluding cancelled requests.
- 172 (4%) requests are not mapped due to missing or invalid address/intersection information.
- The maps display relative density (sparse to dense) rather than exact counts. They use a color gradient to represent density, ranging from cooler colors (lower concentration of requests) to warmer colors (higher concentration of requests).