ARC Internal Audit Findings: Progress and Closure Overview   Attachment 2

Internal Audit Findings Issued (High and Medium Priority) – As of February 23, 2026

ARC Audit	Accountable Chief(s)*	High Priority	Medium Priority	Total**
(2023-08-01) Subway Car Maintenance	Rich Wong	1	4	5
(2024-01-11) Transit Operators – Hiring, Onboarding and Retention	Shakira Naraine/Rich Wong	4	5	9
(2024-02-16) Transit Control	Haroon Nuri	4	3	7
(2024-03-01) Transit Security	Josh Colle	2	5	7
(2024-06-04) Emergency Preparedness and Business Continuity	Betty Hasserjian	3	3	6
(2024-08-13) Actuarial Reserves	Mike Atlas		4	4
(2024-11-13) Elevator Maintenance	Haroon Nuri		5	5
(2025-02-14) Operational Technology – Governance & Access Controls	Haroon Nuri	4	7	11
(2025-05-13) Station Passenger Intercoms	Haroon Nuri		4	4
(2025-07-24) Driver Certification Program – Specified Procedures	Shakira Naraine		2	2
(2025-08-26) Capital Projects Portfolio Review	Karen Thorburn		9	9
(2025-08-29) IT Disaster Recovery Planning	Dhaksayan Shanmuganayagam	4	10	14
(2025-12-18) Subway Tunnel Maintenance and Rehabilitation	Haroon Nuri	3	2	5
		25	63	88

* While each accountable Chief Officer would lead the implementation of their group's MAPs, input and support from other TTC groups may be necessary.

** This total excludes the six broad-themed findings from ARC's *2023 Fare Evasion Study*. The effectiveness of Management's actions in response to these findings will be assessed through a future fare evasion study. In the interim, ARC will review the actions taken by Management to address issues identified in both the *2023 Fare Evasion Study* and the AG's *2019 Review of the TTC's Revenue Operations: Phase One – Fare Evasion and Fare Inspection*. This work is included in ARC's 2026 Audit Plan.

Status of Internal Audit Findings (High and Medium Priority) – As of February 23, 2026

By Current Status

ARC Audit	Accountable Chief(s)	In Progress per Mgmt*	Fully Implemented per Mgmt & Pending ARC's Verification**	Closed	Total
(2023-08-01) Subway Car Maintenance	Rich Wong	3		2	5
(2024-01-11) Transit Operators – Hiring, Onboarding and Retention	Shakira Naraine/Rich Wong	2		7	9
(2024-02-16) Transit Control	Haroon Nuri	5		2	7
(2024-03-01) Transit Security	Josh Colle	7			7
(2024-06-04) Emergency Preparedness and Business Continuity	Betty Hasserjian	3		3	6
(2024-08-13) Actuarial Reserves	Mike Atlas		1	3	4
(2024-11-13) Elevator Maintenance	Haroon Nuri	2		3	5
(2025-02-14) Operational Technology – Governance & Access Controls	Haroon Nuri	10		1	11
(2025-05-13) Station Passenger Intercoms Review	Haroon Nuri	4			4
(2025-07-24) Driver Certification Program – Specified Procedures	Shakira Naraine	2			2
(2025-08-26) Capital Projects Portfolio Review	Karen Thorburn	8	1		9
(2025-08-29) IT Disaster Recovery Planning	Dhaksayan Shanmuganayagam	9	2	3	14
(2025-12-18) Subway Tunnel Maintenance and Rehabilitation	Haroon Nuri	5			5
		60	4	24	88

* *In Progress per Management* includes seven items assessed by ARC to require further action and therefore returned to the In Progress status.

** *Fully Implemented per Management and Pending ARC's* Verification includes two items requiring further testing after a sustained period of operation (typically three months or longer) to verify compliance and confirm they are operating as intended, and another two items that remain under ARC's review.

Status of Internal Audit Findings (High and Medium Priority) – As of February 23, 2026 (Cont'd)

By Percentage Completed

ARC Audit	25%	50%	75%	100%	Total
(2023-08-01) Subway Car Maintenance	2		1	2	5
(2024-01-11) Transit Operators – Hiring, Onboarding and Retention		2		7	9
(2024-02-16) Transit Control			5	2	7
(2024-03-01) Transit Security	6		1		7
(2024-06-04) Emergency Preparedness and Business Continuity			3	3	6
(2024-08-13) Actuarial Reserves				4	4
(2024-11-13) Elevator Maintenance		1	1	3	5
(2025-02-14) Operational Technology – Governance & Access Controls	3	5	2	1	11
(2025-05-13) Station Passenger Intercoms	1	3			4
(2025-07-24) Driver Certification Program – Specified Procedures	2				2
(2025-08-26) Capital Projects Portfolio Review	8			1	9
(2025-08-29) IT Disaster Recovery Planning	1	1	7	5	14
(2025-12-18) Subway Tunnel Maintenance and Rehabilitation	5				5
	28	12	20	28*	88

* Total of 28 includes four items reported by Management as Fully Implemented and pending ARC's review or further testing.

In Progress Items by Due Date

ARC Audit	2026 Q1	2026 Q2	2026 Q3	2026 Q4	2027 Q1	2027 Q2	2027 Q3	2027 Q4	Total
(2023-08-01) Subway Car Maintenance			1					2	3
(2024-01-11) Transit Operators – Hiring, Onboarding and Retention	1			1					2
(2024-02-16) Transit Control		5							5
(2024-03-01) Transit Security		7							7
(2024-06-04) Emergency Preparedness and Business Continuity		1		1				1	3
(2024-11-13) Elevator Maintenance				2					2
(2025-02-14) Operational Technology – Governance & Access Controls				7		3			10
(2025-05-13) Station Passenger Intercoms		2		2					4
(2025-07-24) Driver Certification Program – Specified Procedures		2							2
(2025-08-26) Capital Projects Portfolio Review		2		6					8
(2025-08-29) IT Disaster Recovery Planning	8		1						9
(2025-12-18) Subway Tunnel Maintenance and Rehabilitation			3	1	1				5
	9	19	5	20	1	3	0	3	60